



Wed, Sept 28	
5:00 p.m. – 7:00 p.m. Tate PreFunction	Joint Leadership Council Welcome Reception
Thur, Sept 29	
7:15 a.m. – 8:00 a.m. Tate B	Joint Leadership Council Networking Breakfast
8:00 a.m. – 8:50 a.m. Tate B	Joint Leadership Council Session: Washington, DC Update Speaker: Chet Speed, JD, LLM, Chief Policy Officer, AMGA
8:50 a.m. – 9:00 a.m.	Networking Break
9:00 a.m. – 9:10 a.m. San Saba 2	Welcome, Introductions, Attendee Recognition, & Table Introductions Host: Todd Fowler, MBA, FACMPE, Chief Operating Officer, Holzer Health System & Chair, AMGA CAO/COO Leadership Council During this session, we will recognize first time attendees and ask everyone to introduce themselves to the other people at their table.
9:10 a.m. – 9:45 a.m. San Saba 2	Providing Care with Limited Staff Presenter: Wendy Pitts, MBA, RN, Chief Operating Officer, Harbin Clinic
9:45 a.m. – 10:10 a.m. San Saba 2	Roundtable Discussion During this time, attendees will have a chance to discuss their approaches to the presented topic and learn from the others at their table. While the conversation is meant to be driven by the members at the table, potential starter questions include: <ol style="list-style-type: none">1. What technological solutions are you using/considering/exploring to address the workforce shortage?2. How have your workflows changed as a result of staffing challenges?
10:10 a.m. – 10:20 a.m.	Networking Break
10:20 a.m. – 10:55 a.m. San Saba 2	Improving Access Through New Models of Care* Presenter: John Lawley, MBA, CPA, Chief Operating Officer, Privia Medical Group – North Texas
10:55 a.m. – 11:20 a.m. San Saba 2	Roundtable Discussion During this time, attendees will have a chance to discuss their approaches to the presented topic and learn from the others at their table. While the

conversation is meant to be driven by the members at the table, potential starter questions include:

1. What new or creative projects have your organizations embarked on regarding access?
2. How are you engaging more patients to participate in telehealth?

11:20 a.m. – 12:00 p.m.
San Saba 2

Hot Topics

Moderator: Todd Fowler, MBA, FACMPE, Chief Operating Officer, Holzer Health System & Chair, AMGA CAO/COO Leadership Council

During this session, attendees will be able to raise any topics they would like to discuss with the other Council members attending.

12:00 p.m. – 12:50 p.m.
Tate B

Joint Leadership Council Networking Lunch

12:50 p.m. – 1:00 p.m.

Room Break

1:00 p.m. – 1:50 p.m.
San Saba 2

Recruitment and Retention*

Speakers: Sean Ging, MBA, Vice President, Practice Operations, Inova Physician Services (Recruitment) & Katie Henry, JD, Chief Administrative Officer, Austin Regional Clinic (Retention)

1:50 p.m. – 2:20 p.m.
San Saba 2

Roundtable Discussion

During this time, attendees will have a chance to discuss their approaches to the presented topic and learn from the others at their table. While the conversation is meant to be driven by the members at the table, potential starter questions include:

1. How has your retention strategy evolved over the past two years?
2. From a recruitment perspective, what new perks are prospects starting to request?

2:20 p.m. – 2:30 p.m.

Networking Break

2:30 p.m. – 3:15 p.m.
San Saba 2

Hot Topics

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3:15 p.m. – 3:25 p.m.

Networking Break

3:25 p.m. – 4:15 p.m.
San Saba 2

Compensation & Managing RVU Changes

Presenter: Fred Horton, MHA, President, AMGA Consulting

4:15 p.m.
San Saba 2

Adjournment

Host: Todd Fowler, MBA, FACMPE, Chief Operating Officer, Holzer Health System & Chair, AMGA CAO/COO Leadership Council

5:00 p.m. – 7:00 p.m.
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IQL Welcome Reception

** Maximize your networking by sitting at a new table with new people at the start of this session*