# AMGA CAO/COO Leadership Council

## Agenda

**29 September 2022**

**Gaylord Texan Resort and Convention Center**  
**Grapevine, Texas**

### Wed, Sept 28

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
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<tbody>
<tr>
<td>5:00 p.m. – 7:00 p.m.</td>
<td>Joint Leadership Council Welcome Reception</td>
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<tr>
<td><strong>Tate PreFunction</strong></td>
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### Thur, Sept 29

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
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<tbody>
<tr>
<td>7:15 a.m. – 8:00 a.m.</td>
<td>Joint Leadership Council Networking Breakfast</td>
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<tr>
<td><strong>Tate B</strong></td>
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| 8:00 a.m. – 8:50 a.m. | Joint Leadership Council Session: Washington, DC Update  
Speaker: Chet Speed, JD, LLM, Chief Policy Officer, AMGA |
| **Tate B**     |                                              |
| 8:50 a.m. – 9:00 a.m. | Networking Break                                           |
| 9:00 a.m. – 9:10 a.m. | Welcome, Introductions, Attendee Recognition, & Table Introductions  
Host: Todd Fowler, MBA, FACMPE, Chief Operating Officer, Holzer Health System & Chair, AMGA CAO/COO Leadership Council |
| **San Saba 2** |                                              |
| 9:10 a.m. – 9:45 a.m. | Providing Care with Limited Staff  
Presenter: Wendy Pitts, MBA, RN, Chief Operating Officer, Harbin Clinic |
| **San Saba 2** |                                              |
| 9:45 a.m. – 10:10 a.m. | Roundtable Discussion  
During this time, attendees will have a chance to discuss their approaches to the presented topic and learn from the others at their table. While the conversation is meant to be driven by the members at the table, potential starter questions include: |
| **San Saba 2** |                                              |
| 10:10 a.m. – 10:20 a.m. | Networking Break                                           |
| 10:20 a.m. – 10:55 a.m. | Improving Access Through New Models of Care*  
Presenter: John Lawley, MBA, CPA, Chief Operating Officer, Privia Medical Group – North Texas |
| **San Saba 2** |                                              |
| 10:55 a.m. – 11:20 a.m. | Roundtable Discussion  
During this time, attendees will have a chance to discuss their approaches to the presented topic and learn from the others at their table. While the |
conversation is meant to be driven by the members at the table, potential starter questions include:

1. What new or creative projects have your organizations embarked on regarding access?
2. How are you engaging more patients to participate in telehealth?

11:20 a.m. – 12:00 p.m.  
San Saba 2  
**Hot Topics**  
Moderator: Todd Fowler, MBA, FACMPE, Chief Operating Officer, Holzer Health System & Chair, AMGA CAO/COO Leadership Council

During this session, attendees will be able to raise any topics they would like to discuss with the other Council members attending.

12:00 p.m. – 12:50 p.m.  
Tate B  
**Joint Leadership Council Networking Lunch**

12:50 p.m. – 1:00 p.m.  
**Room Break**

1:00 p.m. – 1:50 p.m.  
San Saba 2  
**Recruitment and Retention**  
Speakers: Sean Ging, MBA, Vice President, Practice Operations, Inova Physician Services (Recruitment) & Katie Henry, JD, Chief Administrative Officer, Austin Regional Clinic (Retention)

1:50 p.m. – 2:20 p.m.  
San Saba 2  
**Roundtable Discussion**

During this time, attendees will have a chance to discuss their approaches to the presented topic and learn from the others at their table. While the conversation is meant to be driven by the members at the table, potential starter questions include:

1. How has your retention strategy evolved over the past two years?
2. From a recruitment perspective, what new perks are prospects starting to request?

2:20 p.m. – 2:30 p.m.  
**Networking Break**

2:30 p.m. – 3:15 p.m.  
San Saba 2  
**Hot Topics**  
Moderator: Todd Fowler, MBA, FACMPE, Chief Operating Officer, Holzer Health System & Chair, AMGA CAO/COO Leadership Council

During this session, attendees will be able to raise any topics they would like to discuss with the other Council members attending.

3:15 p.m. – 3:25 p.m.  
**Networking Break**

3:25 p.m. – 4:15 p.m.  
San Saba 2  
**Compensation & Managing RVU Changes**  
Presenter: Fred Horton, MHA, President, AMGA Consulting

4:15 p.m.  
San Saba 2  
**Adjournment**
Maximize your networking by sitting at a new table with new people at the start of this session