

Thank you for joining

The presentation will begin shortly





Rise to Immunize® Monthly Webinar

Lessons Learned from an RSV High PerformerGary Green, MD, *Sutter Medical Group of the Redwoods*





Campaign Updates

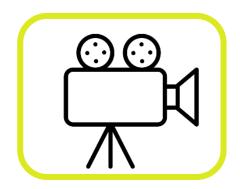
- AC25
- Resource of the Month
- Blinded Comparative Report
- Lessons Learned from an RSV High Performer
 - Gary Green, MD, Sutter Medical Group of the Redwoods
- Q&A Session





Webinar Reminders





Today's webinar recording will be available the **week** of 4/21

- Will be sent via email
- Will be available on website

(RiseToImmunize.org → "Resources" → "Webinars")



Ask questions during the webinar using the **Q&A feature**

 Questions will be answered at the end of the presentation

Annual Conference 2025











RIZE Meet & Greet Breakfast

AMGA Foundation Celebration

24,125,955 total vaccines administered or documented as of Q4 2024

Resource of the Month







Blinded Comparative Report



Available **May 28** on our RIZE Data Dashboard!

Adds Q1 2025 to previous report



Today's Speaker





Gary Green, MD, Medical Director of Quality, Sutter Medical Group of the Redwoods



Sutter Health RSV Vaccine Performance AMGA "Rize to Immunize" Campaign Sutter Medical Group of the Redwoods

Gary Green, MD, FIDSA

Infectious Diseases

Medical Director of Quality

Sutter Medical Group of the Redwoods

Medical Director of Infection Prevention and Antibiotic Stewardship

Sutter Santa Rosa Regional Hospital



Sutter Health

- ~3.5 million patients 14,000+ clinicians
- 8 medical groups
- 57,000+ employees
- 24 hospitals

Ambulatory clinics, imaging and surgery centers, home care, home health, hospice
Clinical Division of Research
Medical Education & Training
(GME)



Sutter Medical Group of the Redwoods

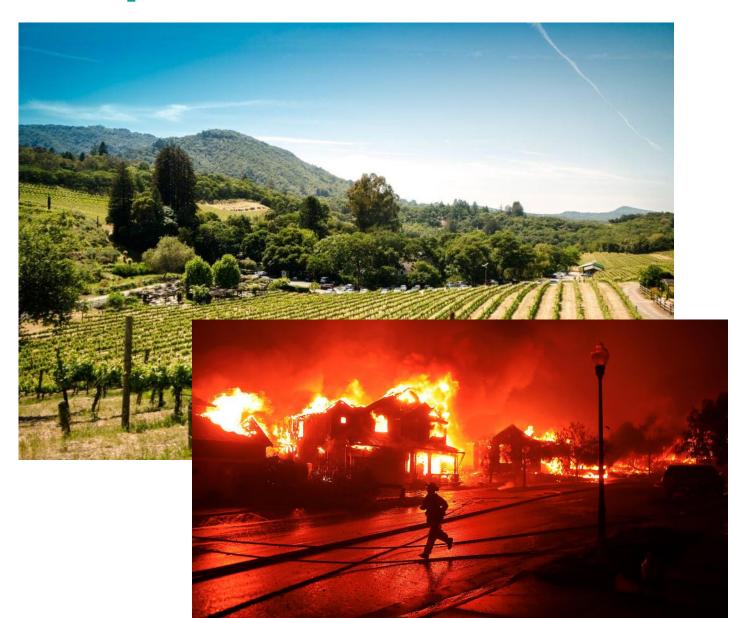
Sonoma County

population 481,812

Multispecialty Group

- 160,000 patients
- 155 clinicians
- 650 employees

Culture of collaboration, kindness and excellence (and resilience)



Vaccine Quality Support

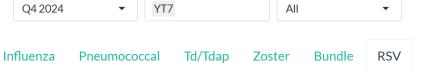
- Foundation and Medical group collaboration in clinical facilities for providing vaccines (driven by providers)
- Sutter Quality department is embedded in medical group and foundation collaborative operational work.
 - Vaccine dashboard to measure performance for each medical group and region
 - Quality PI coordinators assist with operational efficiencies, collaborate with clinicians and staff to create best practices, facilitate on utilizing population management tools (eg. Healthy Planet EPIC software)
 - Quality analysts provide data analysis for performance and gaps
- Sutter Pharmacy support
 - Supporting vaccine acquisition, supply chain issues
 - Providing Pharmacy bulletins (educational and operational) to clinicians
 - Sutter P&T, and SHVAC (Sutter Health Vaccine Advisory Committee)



Sutter Medical Group of the Redwoods

Rise to Immunize® Data Dashboard ////

Select Reporting Quarter: Select Blinded Code:

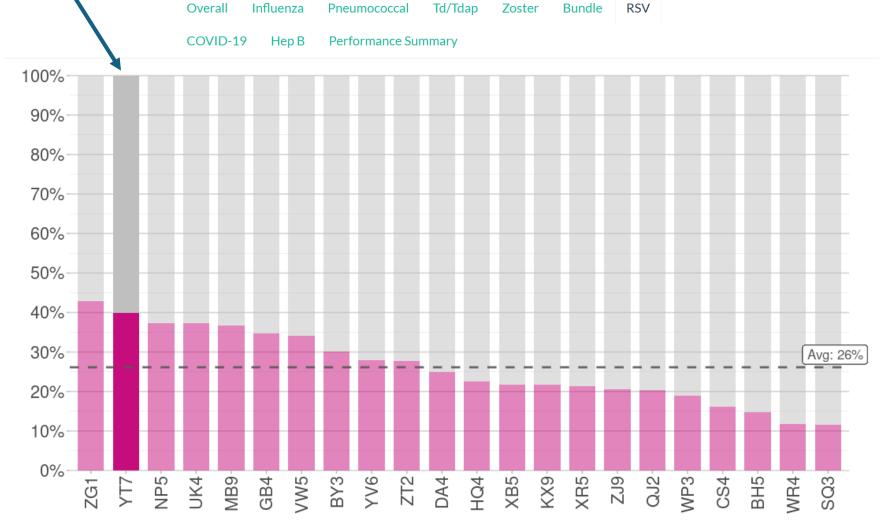


Select Group Size:

RSV vaccine:

(> 75 yrs)

Q3 (2024) **37**% Q4 (2024) **40**% Q1 (2025) 44%



RSV vaccination data for this quarter is displayed without tables.

Collusion of events

2023

- May 3, 2023, first RSV vaccine was approved for adults
 - Abrysvo (Pfizer), then Arexvy (GSK), and in 2024 mResvia (Moderna)
- COVID-19 pandemic was winding down, but illness, surges and hospitalizations were not over.
 - Health care worker exhaustion
 - Public vaccine fatigue
- Influenza respiratory virus seasons return to winter calendar
- New viruses (mpox, avian H5N1 influenza) highlight health news



Sutter Medical Group of the Redwoods

2020: pandemic leadership response to confusion, fear.

- How do we get SARS-CoV-2 operational information out to clinicians in real-time (early testing, isolation, PPE supplies, return to work, etc)
- Previously established communication strategies:
 - Email (we don't use voice mail)
 - Staff messaging in EHR
 - TEAMS, Outlook, ChartChat messaging platforms
- How do we avoid message fatigue, and lower anxiety,?

YouTube video platform

Our creative Chief Medical Officer suggested cell phone video messaging.

- Keep it short (5-15 min), started weekly cadence
- Science based with transparency of information sources
- Keep it educationally based, and offer CME
- Consistent presenters (President, Infectious Diseases specialist)
- Try to add appropriate humor for levity
- Request topics from the medical group
- Push it out as cell phone message with link (later added email for staff and managers to view with link)







which is more dangerous, Omicron COVID-19 or Influenza?



February 15, 2023

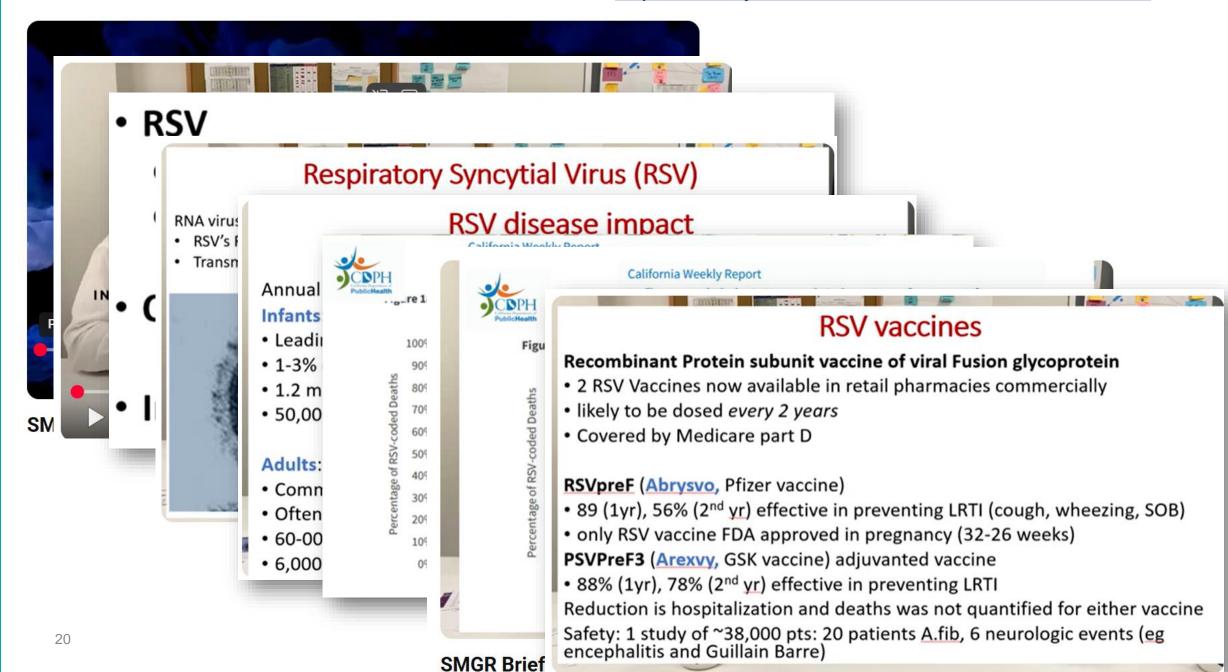
Original Investigation | Infectious Diseases

Hospital Outcomes of Community-Acquired SARS-CoV-2 Omicron Variant Infection Compared With Influenza Infection in Switzerland

Switzerland: Jan-Mar 2022 (99% omicron strain)

- 98% of Swiss population has been vaccinated
- 5,212 pts hospitalized with COVID-19 or the flu
 - 7% of COVID-19 patients died (down from 12.8% in 2020)
 - 4.4% of flu patients died
 - 54% higher mortality with Omicron COVID-19 illness





RSV Vaccines

RSV vaccines are covered by Medicare part D if age ≥ 65

- Elderly should be encouraged to get vaccinated and avoid out of pocket costs by getting vaccine at a local pharmacy.
- CAIR2 program mandates pharmacists upload vaccine data electronically into EHR's. (no faxing or scanning paperwork)

CAIR2

California Immunization Registry



Started in 2018, the California Immunization Registry (CAIR2) is a secure, confidential, statewide computerized immunization information system for California residents.

"Safety Code 120440, amended by state bill AB 1797, requires all health care providers (*including pharmacies*) to enter all administered vaccines into an electronic California Immunization Registry (that gets uploaded into EPIC EHR) including:

- Nirsevimab to prevent RSV disease in infants and toddlers
- RSV vaccines for adults ≥ 60 and pregnant persons.
- HPV and Hepatitis B vaccines given to minors"



Why our RSV vaccine efforts were successful....

- In general, the elderly have less vaccine hesitancy(1), trust clinicians more(2), insightfully more anxious about respiratory season illnesses, and therefore less vaccine fatigue issues.
 - "I always get a flu shot doc, what's one more winter vaccine?"
- Cell phone video vignettes allowed our clinicians to be well informed about RSV virology, epidemiology, mortality, vaccine efficacy without adding to email/message fatigue
- Similar to Shingrix: clinicians and patients were well informed about Medicare part D coverage for RSV vaccine administration.
- CAIR2 ensures vaccines are uploaded to patients EHR and then can be captured by our Quality data analysts





Upcoming Webinar





Topic: Leveraging Community Health Workers to Improve Immunization Rates



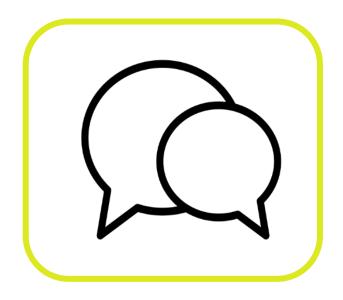
Date/ Time: Thursday, May 15 at 2pm ET



Presenters: Sarah Arthur, MSW, LCSW (Novant Health), Grisel Cisneros, MPH, and Marlen Ramirez, CHWI, CHW (Vaccinate Your Family)

Questions?





Submit your questions using the **Q&A feature** at the bottom of the screen

