

Creating a Thriving Physician Enterprise

AMGA 2025 ANNUAL CONFERENCE

MARCH 26 – 29, 2025
GAYLORD TEXAN | GRAPEVINE, TX
amga.org/AC25

CONFERENCE
PROGRAM

Thank you to AMGA's 2025 Annual
Conference Platinum Sponsor

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AMGA'S 2025 ANNUAL CONFERENCE

Creating a Thriving Physician Enterprise

Medical groups are at an inflection point. Driven by the need for financial sustainability and capital for strategic investments, as well as challenges with physician retention and recruitment, physician-owned practices are increasingly merging or being acquired.

Health systems, too, are feeling the strain of staffing shortages, reduced access to care, and lower reimbursement rates. In addition, all providers are looking for solutions on how to integrate artificial intelligence (AI) and operational efficiencies in their daily practice.

With mounting pressure to preserve margin while providing high-quality care, it's never been more important to position your physician enterprise as an indispensable asset to your system and community. *How can your organization not only survive but thrive in this environment?*

Important Registration and Housing Dates

Friday, December 6, 2024

Last day to register
at the Super Early Bird Rate

Friday, February 14, 2025

Last day to register
at the Early Bird Rate

Friday, February 21, 2025

Last day to guarantee a hotel
reservation at the group rate

AMGA's 2025 Annual Conference (AC25) is designed to address all of these challenges through:

Expert Keynote Speakers

Hear from healthcare leaders, including a panel featuring CEOs from The Permanente Federation, Cleveland Clinic, CommonSpirit Health, and Inova Health System.

Two Concurrent Learning Tracks

Engage in tailored content for your specific organization type—Health System or Independent Group.

Breakout Sessions and Deep Dives

Gain insights on leading practices from top-performing members.

Council Meetings

Network and engage in peer-to-peer learning by exchanging ideas, discussing strategies, and sharing solutions with those in similar roles.

The Hub

Experience a revamped, highly-interactive Exhibit Hall designed to connect you to solutions.

And much more, including immersion sessions and poster presentations.

Thank You to AMGA's Member Conference Content Planning Committee

Nadia Alawi-Kakomanolis, MD, Vice President Clinical Operations, Acclaim Multi-Specialty Group

Elizabeth Buisker, DO, Vice President/CMO, Intermountain Health Peaks Region

Michael Conroy, MD, Chief Executive Officer, Sutter Medical Group/Sutter Medical Foundation

Wendy Ferrell-Smith, BSN, CCM, MHI, Chief Value Based Care Officer, Summit Medical Group, PLLC

Mark Gwynne, DO, President UNC Health Alliance, UNC Health

Nathan Miller, MMHC, President, Maury Regional Medical Group, Inc.

Michael Morrey, CAO, Dell Medical School and Chief Health Care Strategist, The University of Texas

Jeffrey Penoyer, MHA, Chief Operating Officer, Cayuga Medical Associates, PC

Jennifer Rucci, MD, Chief Clinical Operations Officer, Eventus WholeHealth

About AMGA

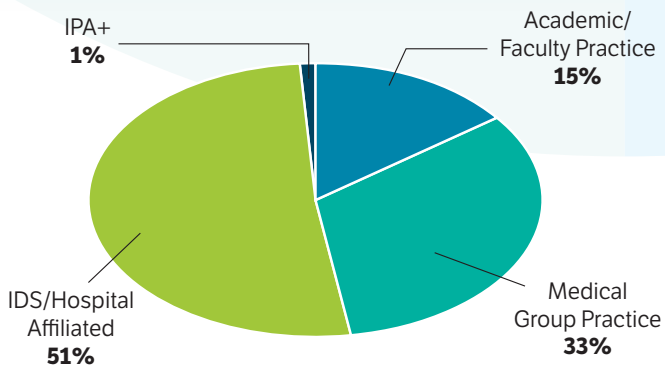
AMGA is a trade association leading the transformation of healthcare in America. Representing multispecialty medical groups and integrated systems of care, we advocate, educate, innovate, and empower our members to deliver the next level of high performance health. AMGA is the national voice promoting awareness of our members' recognized excellence in the delivery of coordinated, high-quality, high-value care. More than 183,000 physicians practice in our member organizations, delivering care to over one in three Americans.

Who Attends the Annual Conference?

Healthcare Leaders:

- CEO, President, Board Chair
- CAO, COO, Administrator, Executive Director
- CMO, Medical Director
- Population Health Executives
- CFO, Finance Director
- Chief HR Officer
- Chief Innovation/Transformation Officer
- CNO, Nursing Director
- CQO, Quality Director
- Accountable Care Officer
- Department Director
- CIO/CMIO
- Physician Shareholder
- Advanced Practice Provider Leadership

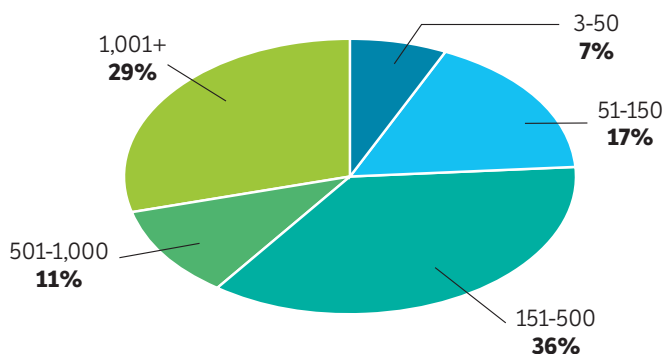
Attendees by Organization Type



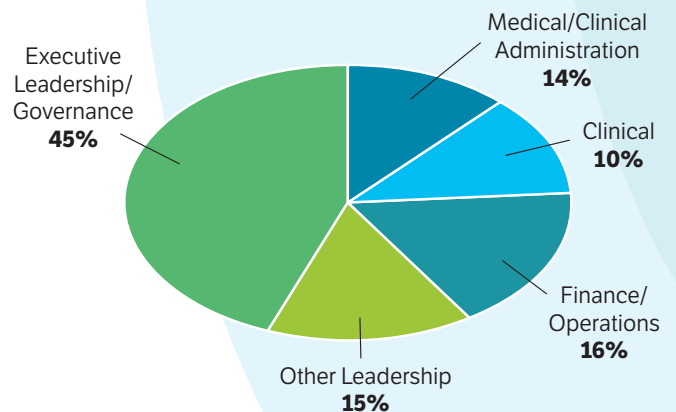
From Healthcare Delivery Organizations:

- Group Practices
- Integrated Delivery Systems
- Accountable Care Organizations
- Hospital/Health Systems
- Academic/Faculty Practices
- Clinically Integrated Networks
- Management Service Organizations
- Independent Physician Associations
- Physician Practice Management Companies

Attendees by Group Size (FTE MDs)



Attendees by Functional Area



AGENDA AT A GLANCE

Subject to Change

Wednesday, March 26

- 8:00 am – 12:00 pm Women in Leadership Meeting (C,\$)
- 1:00 pm – 5:00 pm Spring Council Meetings (C,\$)
- 5:00 pm – 6:00 pm Council Reception (C,S)
- 6:30 pm – 9:00 pm AMGA Distinguished Leaders Dinner (invitation only)

Thursday, March 27

- 8:00 am – 12:00 pm Spring Council Meetings (C,\$)
- 12:00 pm – 1:00 pm New Attendee Networking Lunch (invitation only)
- 1:30 pm – 5:00 pm Immersion Sessions (\$)
- 5:30 pm – 6:30 pm Poster Presentations
- 5:00 pm – 7:00 pm Welcome Reception in The Hub

Friday, March 28

- 7:00 am – 8:00 am Networking Breakfast in The Hub
- 8:00 am – 9:30 am **Opening General Session – Beyond Resilience: A New Path to a Strong Culture**
The Dr. Scott Hayworth and the Honorable Dr. Nan Hayworth Lecture
- 9:30 am – 10:15 am Refreshment Break and Networking in The Hub
- 10:15 am – 11:15 am **Peer-to-Peer Breakout Sessions**
- 11:30 am – 12:30 pm **Peer-to-Peer Breakout Sessions**
- 12:30 pm – 1:30 pm Networking Lunch in The Hub
- 12:30 pm – 1:30 pm AMGA Highlights Luncheon (invitation only)
- 1:45 pm – 2:45 pm **Peer-to-Peer Breakout Sessions**
- 2:45 pm – 3:15 pm Networking Break
- 3:30 pm – 4:30 pm **Industry Partner Breakout Sessions (MG,S)**
- 4:30 pm – 6:30 pm Networking Happy Hour in The Hub

Saturday, March 29

- 7:00 am – 8:30 am Networking Breakfast in The Hub
- 7:15 am – 8:15 am Poster Presentations
- 8:30 am – 10:30 am **General Session Panel – Navigating the Future: The Value of the Physician Enterprise**
- 10:30 am – 11:00 am Networking Break
- 11:00 am – 12:00 pm **Engage and Inspire: Networking Discussion Groups**
- 12:00 pm – 1:30 pm Networking Luncheon by Region
- 1:45 pm – 3:45 pm Chronic Care Roundtable (MG,S)
- 1:45 pm – 3:45 pm **Deep Dives**
- 4:00 pm – 5:15 pm **Closing General Session – Conquering Life's Stage Fright**
- 6:30 pm – 9:00 pm **Closing Event: AMGA's End Zone Celebration at AT&T Stadium**

- C = Council Members Only
- S = Participating Sponsors Only
- MG = Member Medical Groups Only
- \$ = Additional Fee Required

HIGHLIGHTED GENERAL SESSION

Eligible for Continuing Education Credit

Navigating the Future: The Value of the Physician Enterprise

In the past decade, the percent of physicians practices owned by hospital and health systems has nearly tripled, now standing at almost 60%. Yet, many health systems struggle to maximize the value from this substantial investment. Health systems with employed physician enterprises/medical groups face a unique set of challenges and opportunities. This panel of prominent CEOs will highlight the critical issues impacting care delivery today from the integrated health system perspective, including financial sustainability, leadership and governance, AI and technology, value-based care, workforce shortages, culture, and more. Participants will gain valuable insights into overcoming current obstacles while capitalizing on emerging solutions to deliver high-quality, sustainable healthcare.



Maria Ansari, MD, FACC,
*CEO and Executive Director,
The Permanente Medical
Group, Co-CEO, The
Permanente Federation*



Wright Lassiter III, MHA, CEO,
CommonSpirit



Tomislav Mihaljevic, MD,
*CEO and President, and
Morton L. Mandel CEO
Chair, Cleveland Clinic
Health System*



Moderated by
J. Stephen Jones, MD, FACS,
*CEO, Inova Health System, and
Immediate Past Chair of the
Board, AMGA*

KEYNOTES

Eligible for Continuing Education Credit

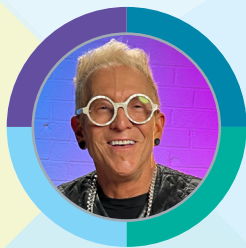


Beyond Resilience: A New Path to a Strong Culture

Daniel H. Pink, New York Times bestselling author, *The Power of Regret: How Looking Backward Moves Us Forward*, and contributing editor at *Fast Company* and *Wired*

The Dr. Scott Hayworth and the Honorable Dr. Nan Hayworth Lecture

In this provocative and practical presentation, #1 *New York Times* bestselling author Daniel Pink will draw on an unprecedented two-year study of our most misunderstood emotion: regret. He will show that ignoring or rejecting regrets is a colossal mistake. Instead, confronting regrets systematically can deliver an array of organizational benefits. It can sharpen leaders' decisions, speed learning and development, and boost individual and team performance. In particular, he will show how the four core regrets shared by people around the world contain the seeds of a reimagined and more powerful corporate culture. By understanding what people regret the most, we can learn what they value the most—and that can help organizations of every kind attract top talent, deepen employee engagement, and strengthen loyalty and commitment.



Conquering Life's Stage Fright

Mark Schulman, Author of *Conquering Stage Fright* and *The Attitude Equation*, World-Renowned Drummer for *P!NK*, *Cher*, and *Velvet Revolver*

Through engaging stories, compelling drum performances, and interactive processes, Mark Schulman will guide you in transforming fear into confidence—whether you're navigating a crisis or celebrating success. In this inspiring session, Mark breaks down performance into three powerful steps: Clarity, Capability, and Confidence. Discover how these universal concepts can propel you and your team to new heights. Mark shares his own journey, including a pivotal moment from his early career that taught him the importance of clarity in goal setting. He illustrates how understanding your objectives can help you identify the skills needed to achieve them, cutting through ambiguity to pave the way for success.

PRECONFERENCE ACTIVITIES

COUNCIL MEETINGS (C,\$)

Eligible for Continuing Education Credit

Attend a Council meeting with other executives in similar roles to crowdsource ideas, discuss strategies, and share solutions. Attendance is limited to medical group members only. To learn more about the Councils, please contact Joe DeLisle, director of council relations, at 703.838.0033 ext. 355 or jdelisle@amga.org.

Women in Leadership Council

Wednesday, March 26, 8:00 am – 12:00 pm

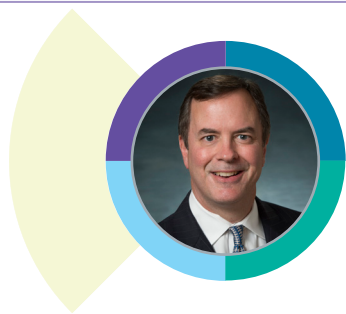
Attend the meeting of AMGA's largest and fastest growing Council to connect with other women—in all roles and career stages—to discuss approaches, solutions, and challenges unique for women in healthcare. Please note that your Women in Leadership Council registration fee includes the Council Reception. For more information specific to the Women in Leadership Council, please contact Erin Phillips, program manager, councils, at 703.838.0033 ext. 388 or ephillips@amga.org.

Leadership Councils

**Wednesday, March 26, 1:00 pm – 5:00 pm
and Thursday, March 27, 8:00 am – 12:00 pm**

You do not require a specific title to attend a Council meeting. However, your role and responsibilities should align with the meeting you are attending. Your \$350 council registration fee includes breakfast and lunch on both days and the Council welcome reception.

Advanced Practice Providers/Clinician Leaders
Chief Administrative Officers/Chief Operating Officers
Chief Executive Officers/Board Chairs/Presidents
Chief Financial Officers/Finance Directors
Chief Human Resources Officers/HR Directors
Chief Medical Officers/Medical Directors
Chief Nursing Officers/Nursing Directors
Quality Directors/Officers



2025 SPRING COUNCIL KEYNOTE AMGA Inside Washington, DC

Thursday, March 27, 8:00 am

Chet Speed, JD, LLM, Chief Policy Officer, AMGA

Council members will have a front-row seat to Washington, DC, policy updates from AMGA's Chief Policy Officer Chet Speed. Learn about the impact of the 2024 election on healthcare, key AMGA issues, the District Advocacy Program, and the benefits of attending AMGA's Capitol Hill Day to advocate for your patients and providers and to become a more engaged and influential healthcare leader.

C = Council Members Only

\$ = Additional Fee Required

PEER-TO-PEER BREAKOUT SESSIONS

Eligible for Continuing Education Credit



We're enhancing your learning experience with the introduction of two concurrent session tracks—Health Systems or Independent Groups—which will explore solutions-oriented content tailored to your specific organization type. Additional details, including individual session descriptions, speaker information, and learning objectives, are available at amga.org/AC25

PEER-TO-PEER BREAKOUT SESSIONS

HEALTH SYSTEMS TRACK

Even high-performing systems encounter challenges arising from the integration of hospital and physician enterprises, such as managing throughput, care transitions, system-wide awareness, change management, financial sustainability, access, and workforce issues. The Health Systems track at AC25 will offer an enhanced platform for in-depth discussions and solution sharing, aimed at driving value creation and promoting a more collaborative, efficient healthcare ecosystem.

Leadership & Governance

AI in Healthcare: Using a Proven Governance Model to Explore Solutions

As AI technologies continue to evolve and become integrated into clinical and administrative processes, it is crucial to adopt robust governance frameworks that ensure ethical implementation, data integrity, and compliance. In this interactive session, the CEO of **Henry Ford Medical Group** and **Henry Ford Hospital** will delve into common challenges encountered in AI integration, such as data privacy, algorithmic bias, and regulatory compliance, and explore strategies to overcome these hurdles. Participants will engage in group discussions to share insights and develop actionable best practices for implementing AI governance within a healthcare organization.

Steven Kalkanis, MD, EVP, Henry Ford Health; CEO, Henry Ford Medical Group; and CEO, Henry Ford Hospital

Leading and Prospering Through Structural Transformations

Hospitals and physicians have used a service line approach for decades to provide efficient, high-quality care to well-defined patient populations. During this interactive session, speakers from **Northwell Health** will explore the decision to move from a service line model to a regionalized one and the impact this transformation has made in areas such as access, quality, patient experience, engagement, finance, and business development. The presentation will also provide guidance for leaders on navigating structural transformations and emphasizing key programs and quality improvement initiatives to meet the Centers for Medicare and Medicaid Services (CMS) ACO quality screening measures.

Joseph Baglio, MBA, Senior Vice President, Eastern Region Ambulatory Services; Armando Castro-Tié, MD, Senior Vice President, Eastern Region Ambulatory Physician Executive; Cindy Maher, Associate Executive Director, Site HR Officer, Eastern Region Ambulatory Services; and Jeffrey Musmacher, Assistant Vice President, Operations, Eastern Region Ambulatory Services, Northwell Health

Sustaining Your Culture in a Changing System

In the rapidly evolving landscape of healthcare, maintaining a strong and cohesive organizational culture is essential for achieving excellence in patient care and operational efficiency, especially in a growing organization. This session will explore strategies and best practices for sustaining your organizational culture amid the pressures of a changing healthcare environment, drawing on the experiences and successes of **Intermountain Health**. Using table conversations, participants will begin creating tactics and strategies to position and sustain an organization's culture as a vital cornerstone that will drive performance, engagement, and patient satisfaction.

Dan Lijenquist, Chief Strategy Officer, Intermountain Health

PEER-TO-PEER BREAKOUT SESSIONS

AI & Tech Innovation

Harnessing the Power of AI to Care for Complex Patients and Social Drivers

The Permanente Medical Group, Kaiser Permanente will share how AI and team-based care are transforming the future of healthcare for complex-needs patients by showcasing a groundbreaking program that leverages AI, predictive analytics, and an interdisciplinary care team to improve outcomes for these patients. By utilizing a predictive algorithm, the program identifies patients with modifiable barriers to care and proactively assigns them to a specialized care team, consisting of nurses, pharmacists, social workers, and coordinators, based on their needs. The use of this AI-powered alert system that continuously monitors patients has been shown to prevent unnecessary ED visits and hospitalizations. Attendees will engage through interactive polling on topics such as the challenges of managing complex patients and social drivers of health, as well as key program components such as predictive analytics and interdisciplinary care.

*Michael Mason, MD, Medical Director for Geriatrics, Continuing Care and Complex Needs; and Joanna Mroz, MS, MPH, Director for Geriatrics, Continuing Care and Complex Needs, **The Permanente Medical Group, Kaiser Permanente***

Implementing Automation and AI Solutions to Optimize Access

This presentation will demonstrate the transformative power of implementing automation and AI solutions to optimize access. By showcasing real-world examples, including how **Mayo Clinic** saved over 6,000 hours of phone time, the presenters will highlight the significant impact of these technologies on efficiency and operational streamlining. Participants will be presented a framework to assess whether automation or AI solutions are suitable for their specific tasks and will also discuss how these tools can simplify operations by minimizing noncritical tasks and utilizing automation scorecards and forecasting tools to boost practice success.

*Mary Jo Williamson, MBA, Chief Administrative Officer of Mayo Collaborative Services; and Rachel L. Pringnitz, MBA, Vice Chair, Administration Outpatient Practice Operations, **Mayo Clinic***

Finance/Operations

A Novel Approach to Measuring Patient Access to Drive Improved Access and Patient Satisfaction

This session will introduce a more patient-centered method for measuring and improving access in ambulatory care settings. Using innovative tools such as Epic MyChart and Qualtrics SMS text surveys to gather real-time data on whether patients received appointments at their desired times, **Trinity Health** increased their prospective MyChart access measure by 10 percentage points to 67.2%. Attendees will learn about the operational strategies, metrics, and outcomes that drove these improvements and explore future plans for sustaining access gains through tools such as physician dashboards that balance patient demand with available capacity. Discover how a patient-centric approach to access can transform healthcare delivery and enhance patient satisfaction, and how it could provide your organization with similar results.

*Mark A. LePage, MD, SVP of Medical Groups and Ambulatory Strategy; LeMark Payne, Director of Operations, Trinity Health Medical Group; Fusen Li, MCIS, Director of Business Intelligence, Trinity Health Medical Group; Amy Tschopp, Lead Data Analyst, Trinity Health Medical Group, **Trinity Health***

PEER-TO-PEER BREAKOUT SESSIONS

Finance/Operations (continued)

Optimizing Clinical Care Delivery: Streamlined Workflows and Time-Saving Interventions

Participants will learn about **CommonSpirit Health's** Optimizing Clinical Care Council, which developed a collaborative structure aimed at reducing administrative burdens and improving the wellbeing of physicians and advanced practice providers (APPs) while sustaining high-quality patient care. The session will address four practical, evidence-based interventions designed to streamline clinical workflows and connect practices with national resources, including coaches and process improvement experts. The initiative resulted in significant time savings for providers, better team efficiency, and reduced provider burnout, providing empowerment and a renewed sense of ownership for clinicians through these interventions.

*Marijka Grey, MD, MBA, FACP, System VP for Ambulatory Transformation & Innovation; Derek Hartman, Physician Enterprise System Director of Operations & Process Transformation; Anne Wright, PA-C, System Director of Advanced Practice Ambulatory Care Operations, **CommonSpirit Health***

Using 5 Levers to Optimize Medical Group Financial and Operational Performance

Traditional income statements, built for financial accounting purposes, do not provide insight into which operational drivers need to be addressed to improve operational and financial performance. These statements tell us the bottom line, but are particularly poor at telling us anything about the financial and operational performance of medical groups, where even at the 75th percentile of performance, groups with primary care still lose over \$1,700 per physician. In this session, speakers from **Trinity Health, Trinity Health Medical Group, and Trinity Health Mount Carmel Medical Group** will address the inadequacies of standard financial reporting in accurately assessing medical group financial performance and, more importantly, in providing actionable information to drive the next best action to drive improved financial performance. The methodology shared will be applicable to other components of the healthcare system, including as hospitals.

*Mark A. LePage, MD, SVP of Medical Groups and Ambulatory Strategy, **Trinity Health**; Michael Prisby, MBA, Vice President of Strategic Financial Planning, **Trinity Health**; Fusen Li, MCIS, Director of Business Intelligence, **Trinity Health Medical Group, Trinity Health**; and Michael Moran, President and Chief Operating Officer, **Trinity Health Mount Carmel Medical Group***

Exploring Value

Bridging the Care Management Gap and Cutting Costs: A Systemwide Strategy for Care Management

In this session, leaders from **University of California Davis Health** will present a comprehensive framework for achieving an estimated \$3.9 million yearly in cost savings and improving patient outcomes by integrating care management across the healthcare continuum. While reducing healthcare spending is a key goal for health systems, national models continue to face challenges in driving significant cost reductions. Delivering value-based care requires a holistic understanding of the complex ecosystems patients navigate, which involve multiple transitions among hospital, primary, specialty, and community care. Participants in this session will explore common barriers to integration, discuss missteps that can hinder progress, and highlight successes in building an interconnected care management system that spans inpatient and community settings.

*Reshma Gupta, MD, MSHPM, Chief of Population Health & Accountable Care; Vanessa McElroy, MSN, ACM-RN PHN, IQCI, Director, Care Transitions and Population Health Care Management; and Georgia McGlynn, RN, MSN-CNL, CPHQ, Manager, Population Health & Accountable Care, **University of California Davis Health***

PEER-TO-PEER BREAKOUT SESSIONS

Streamlining Patient Care

Managing Transitions of Care: Adopting an Air Traffic Controller Approach in Healthcare

Effectively managing transitions of care is crucial to ensuring patient safety, continuity, and quality outcomes. Inspired by the precision and coordination of air traffic control settings, **Northeast Georgia Physicians Group** will introduce a structured, high-efficiency method for overseeing transitions of care, aimed at minimizing disruptions and enhancing patient experiences to ensure that every patient journey is well coordinated and seamlessly executed. Participants will be equipped with a structured, high-efficiency approach to managing transitions of care, with practical tools and strategies to ensure well-coordinated and seamless patient journeys throughout their healthcare organizations.

*Bedri Yusuf, MD, MBA, Chief Physician Executive, **Northeast Georgia Physicians Group***

Patient-Centered Transition of Care: Strategies to Reduce Hospital Readmission Rates

In this interactive session, leaders from **Lehigh Valley Physician Group** will explore the critical role of timely transitions of care (TOC) appointments in reducing readmission rates and improving patient outcomes after hospital discharge. The organization revamped its approach by streamlining TOC outreach, standardizing scheduling algorithms, and collaborating with practice leadership to reserve TOC slots based on discharge volumes. These efforts resulted in improvement in the seven-day follow-up rate from 25% to 51% across all risk levels and a 170% increase in transitional care management (TCM) billing payments, among other impressive improvements.

*Shadi Jarjous, MD, Chief, Division of Hospital Medicine and Vice Chair, Operations, Department of Emergency & Hospital Medicine; Satinder P. Singh MD, FACP, FHM, Medical Director – Acute Care Bridge Clinic; Molly Thompson Chavez, MHL, Administrator of Operational Excellence; and Bernice Vitug, MHA, Manager, Transitions of Care, **Lehigh Valley Physician Group***

Addressing Workforce Challenges

Enhancing Healthcare Access Through Effective Provider Recruitment

As healthcare systems strive to meet growing patient demands and address access challenges, effective recruitment of healthcare professionals becomes a central strategy. This session will explore the strategic decisions and best practices that have enabled Northern California-based **Sutter Health** to improve patient access by attracting, retaining, and effectively integrating hundreds of skilled providers into their organization. Learn about common challenges, critical investments, successful recruitment strategies, and the pivotal role culture plays in an organization's ability to recruit, retain, and engage top talent. By attending this session, you will gain valuable insights into how healthcare organizations can effectively address physician shortages, enhance access to care, and improve patient outcomes.

*Todd Smith, MD, Chief Physician Officer, **Sutter Health***

Optimizing Primary Care Messaging: A Centralized, Virtual, Team-Based Approach

In response to data showing that 62% of one of their clinic's primary care site's medical advice messages required direct provider responses, **Ochsner Health** developed and implemented a two-tier centralized, virtual, team-based care model to streamline message resolution resulting in a reduction in messages to physicians by up to 88%. Participants in this session will learn how this model can enhance messaging workflows, reduce provider burden, and improve patient care. The presenter will describe how this innovative approach aims to alleviate provider workload and improve patient communication efficiency, as well as share up-to-date results of the program.

*W. Michael Ellerbe, MD, Associate Medical Director, **Ochsner Health***

PEER-TO-PEER BREAKOUT SESSIONS

Addressing Workforce Challenges (continued)

The Onboarding Concierge: Forward Thinking the Provider Experience

In this session, leaders will present the transformative journey of **Bon Secours Mercy Health, Inc. (BSMH)** to reimagine the provider onboarding process, shifting from a siloed, inefficient system to a streamlined, centralized model. Historically, new providers faced a fragmented experience with multiple overlapping requests from various teams, leading to delays in credentialing and revenue loss. BSMH responded by redesigning the onboarding process with a focus on improving the provider's experience while reducing inefficiencies for internal teams. Results from the pilot program showed a successful onboarding of all pilot providers with their original start dates and enrollment into health plans 10 days earlier, enhancing revenues as well as both provider and stakeholder experiences. Participants will walk away with practical tools, workflows, and templates.

*Tim Watson, Vice President, Physician & APC Recruitment; and Michelle Stultz, RN, CPMSM, CPCS, FMSP, Vice President, CVO & Provider Enrollment, **Bon Secours Mercy Health, Inc.***

INDEPENDENT GROUP TRACK

Leadership & Governance

Physician-Centric Culture in a Growing Organization

Duly Health and Care, the largest independent, multispecialty physician group in the U.S., has navigated growth while keeping its core focus on delivering an exceptional patient experience through a physician-led model. Learn strategies for preserving a physician-centric culture as the organization scales, including fostering strong physician engagement, promoting leadership development, and ensuring a consistent clinical voice in organizational decision making. Key discussion points will include how to ensure that physicians are engaged in decision making, how to support physician leaders during periods of organizational change, and how to sustain a culture of innovation while expanding services and locations.

*Paul Merrick, MD, Chief Physician Executive & Chairman, **Duly Health and Care***

AI & Tech Innovation

Give Patients What They Want and Need with EHR-Integrated, AI-Based Symptom Checker

True AI-based symptom checkers are new to healthcare, and few are integrated directly within an EHR's patient portal. Presenters from **Atrius Health, Optum PNW and West Region**, and **Reliant Medical Group** will relay their experiences successfully deploying this technology. As patients increasingly demand 24/7 access to healthcare, AI-driven tools offer a more efficient way to meet their needs, while reducing provider workload and improving patient outcomes. The speakers will discuss key design decisions, such as free messaging versus billable eVisits, provider availability, and marketing strategies, highlighting their impact on patient access and clinical capacity.

*Larry Garber, MD, Medical Director Informatics and Research, **Reliant Medical Group**; Philip Ciampa, MD, MPH, Medical Director of Digital Health and Innovation, **Atrius Health**; and Brett Daniel, MD MHA, Chief Medical Informatics Officer, **Optum PNW and West Region***

PEER-TO-PEER BREAKOUT SESSIONS

Finance/Operations

Driving Growth and Efficiency - CEO/CFO Fireside Chat

Join **The Vancouver Clinic's** CEO and **Buffalo Medical Group's** CFO for an insightful fireside chat on navigating growth and operational efficiency in today's evolving healthcare landscape. As leaders of these physician-owned organizations, they will share their strategies for balancing financial sustainability with patient-centered care, while addressing challenges such as workforce management, scaling operations, and leveraging technology to improve clinical and administrative efficiency. This conversation will provide actionable takeaways for healthcare leaders seeking to foster growth while maintaining operational excellence in an increasingly competitive environment.

*Deborah L. Bauer, Chief Financial Officer, **Buffalo Medical Group**; and Mark Mantei, Chief Executive Officer, **The Vancouver Clinic***
*Moderator: Katherine Flynn Henry, JD, Chief Administrative Officer, **Austin Regional Clinic***

Resiliency in the Face of Consolidation

As healthcare consolidation accelerates, independent medical groups face increasing pressure to maintain autonomy while staying competitive. This presentation will explore strategies for building resiliency in the face of these challenges. The session will cover key areas such as strengthening financial sustainability, enhancing operational efficiency, and leveraging partnerships without sacrificing independence. Attendees will hear from the CEO of **Wilmington Health** on how his group has navigated consolidation pressures, offering insights into the impact of strategic planning, innovative leadership, and maintaining a focus on patient-centered care.

*Jeff James, Chief Executive Officer, **Wilmington Health***

Exploring Value

Navigating Value-Based Care and Risk Contracting: Strategies for Independent Medical Groups

Independent medical groups face unique challenges and opportunities in managing risk contracts while maintaining quality care. In this presentation, the CEO of **Northwest Primary Care** will share effective strategies for transitioning to value-based care models, including how to optimize performance in risk-based contracts, align incentives with clinical outcomes, understand the carrier medical budget and the alignment with CMS Stars programs, and manage financial risks. This session will provide real-world examples of successful value-based care initiatives and discuss how independent groups can leverage data, technology, and partnerships to succeed in risk-based environments while providing high-quality, coordinated, value-based care to patients.

*Charlotte Flood, CMPE, MHA, Chief Executive Officer, **Northwest Primary Care***

Addressing Workforce Challenges

Utilizing a Breakthrough Strategy to Train Your Workforce

Medical assistants are essential to patient care, playing a pivotal role in clinics. However, healthcare organizations nationwide are facing a growing shortage of these key professionals. In response, **Mankato Clinic** in Minnesota launched an innovative solution: a fully paid, full-time Certified Clinical Medical Assistant (CCMA) training program. In this session, the speaker will discuss the development and success of this unique program, which addresses recruitment challenges, reduces turnover, and empowers participants to thrive in their careers. The speaker will also highlight the role of leadership in nurturing talent and fostering a culture of growth, as well as plans for expanding the program in the future, and share how this model could be adapted to meet the workforce needs of your organization.

*Marti Wolter, MSN, Chief Clinical Officer, **Mankato Clinic***

PEER-TO-PEER BREAKOUT SESSIONS

AMGA TRACK

Election 2024: Impact and Opportunity for Health Systems and Medical Groups

AMGA's public policy experts will discuss the legislative and regulatory environment in Washington, DC, post-election, with a special emphasis on AMGA's efforts to stop the cuts to the Medicare Physician Fee Schedule. The AMGA team will brief you on the healthcare agenda for Congress, the administration, and regulatory agencies, as well as AMGA's work to ensure your voices and concerns are heard.

*Darryl Drevna, MA, Senior Director, Regulatory Affairs; Jamie Miller, MBA, Senior Director, Government Relations; and Lauren Lattany, MPS, Director, Government Relations, **AMGA***

*Moderator: Scott Hines, MD, Chief Quality Officer, Optum Tristate, Chief of Quality and Clinical Standards, **Optum Health East, Crystal Run Health** – Health Transformation and Healthcare*

2024 Acclaim Award Recipient: Best Practices Case Study Honoring Excellence and Innovation

Acclaim Award Recipient Organization to Be Announced

In this session, AMGA's 2025 Acclaim Award recipient will share the details of their award-winning initiative through which their organization is sustainably and equitably achieving the Quadruple Aim.

Leveraging AMGA's High-Performing Physician Enterprise (HPPE) Program Assessment to Drive Performance

This case study from a current AMGA learning collaborative presents how a large medical group is utilizing learnings from a comprehensive assessment to drive key components of their annual review process with a successful focus on value-based care arrangements. Hear how **Meritas Medical Group** has improved in the short term using key data points and uses this comprehensive report to measure and guide improvement.

*Fred Horton, MHA, Managing Principal, AMGA's High-Performing Physician Enterprise (HPPE) Program; Kelsi O'Brien, MHSA, Principal, AMGA's HPPE Program; Richard Green, Senior Vice President, **Meritas Health Corporation**; and Patrick Burton, Senior Vice President, **Lightbeam Health Solutions***

NETWORKING DISCUSSION GROUPS

Engage and Inspire: Networking Discussion Groups

Join your peers from healthcare organizations of similar type and size for town hall meetings on hot topics following the panel presentation "Navigating the Future: The Value of the Physician Enterprise." Participants will be part of lively and free-flowing discussions around shared challenges and common experiences, including exploring the value of the physician enterprise. A guest panelist from the general session will join the room for the conversation. Open to all full conference registrants. Rooms will be organized based on demographics of the conference attendees and will include:

- Academic/Faculty Practices
- Groups Independent of a Hospital
- Hospital-Affiliated Practices/Integrated Delivery Systems

PEER-TO-PEER BREAKOUT SESSIONS

INDUSTRY PARTNER BREAKOUT SESSIONS

Join AMGA Corporate Partners and industry stakeholders for special content sessions to enhance your educational experience during the conference. These sessions will take place on Friday, March 28, starting at 3:00 pm. For more details, including individual session descriptions, please visit AMGA's conference website.

Co-developing the Future of AI with Clinicians: Aligning Functionality and Governance

Sponsored by Nabra

Partners in Mind: Navigating the World of Behavioral Health Partnerships

Sponsored by Talkiatry

Navigating Obesity: The Patient's Journey Through Treatment and Weight Loss

Sponsored by Lilly

From Clinicians to Care Teams: A Masterclass for Streamlining VBC Workflows Across Your Physician Group with AI

Sponsored by Navina

Thank you AMGA Corporate Partners OnPoint and Practicing Excellence for also leading content sessions during these concurrent breakout sessions. Please check AMGA's website for an up-to-date listing of sessions, descriptions, and speakers.

Continuing Education Credit

AMGA's 2025 Annual Conference is a great way to maintain your credentials and earn Continuing Education (CE) credit. Attendees of the 2025 Annual Conference can earn CME, CPE, and ACHE Qualified Education credit hours by participating in Leadership Councils, Preconference Immersion Sessions, General Sessions, Peer-to-Peer Breakouts, Poster Session Presentations, Networking Discussion Groups, and Topic Deep Dives/Workshops.

Continuing Medical Education (CME) Credit: AMGA is accredited by the Accreditation Council for Continuing Medical Education (ACCME) to provide Continuing Medical Education (CME) for physicians. AMGA designates this live educational activity for up to 23 AMGA PRA Category 1 Credits™. Physicians should claim only the credit commensurate with the extent of their participation in the activity. For the purpose of recertification, the American Nurses Credentialing Center (ANCC) and the National Commission on Certification of Physician Assistants (NCCPA) accept AMA PRA Category 1 Credit™ issued by organizations accredited by the ACCME. With respect to individual states' requirements for continuing education, State Boards have final authority on the acceptance.

American College of Healthcare Executives (ACHE) Qualified Education Credit: By attending this AMGA program, participants may earn up to 23 ACHE Qualified Education credit hours toward initial certification or recertification of the Fellow of the American College of Healthcare Executives (FACHE) designation. Participants of this program who wish to have their attendance considered for ACHE Qualified Education credit hours should list it when they apply to the ACHE for advancement or recertification. Participants are responsible for maintaining a record of their ACHE Qualified Education hours.

Continuing Professional Education (CPE) Credit: This group live activity is designated to provide Continuing Professional Education (CPE) credits in the field of "specialized knowledge." No prerequisite requirements are necessary for this event. By attending this program, participants may earn up to 27.5 CPE credits. In accordance with the standards of the National Registry of CPE Sponsors, CPE credits are granted based on a 50-minute hour. AMGA is registered with the National Association of State Boards of Accountancy (NASBA) as a sponsor of continuing professional education on the National Registry of CPE Sponsors. State boards of accountancy have final authority on the acceptance of individual courses for CPE credit. (NASBA Sponsor ID: 112939)

Additional details including individual session descriptions, speaker information, and learning objectives are available at amga.org/AC25.

DEEP DIVES

Saturday, March 29, 1:45 pm – 3:45 pm

Diabetes Care in the GLP-1 Era: Addressing Obesity, Cardiovascular Health, and Kidney Disease

The spring Chronic Care Roundtable (CCR) will explore the complex interplay between diabetes, cardiovascular health, and kidney disease. With a focus on innovation, this session will delve into cutting-edge devices and technologies for managing diabetes. The discussions will emphasize the heightened risk of adverse cardiovascular and kidney outcomes in patients with obesity, metabolic risk factors, chronic kidney disease, or established cardiovascular disease. The presenters will also highlight the role of GLP-1 receptor agonists in improving cardiovascular outcomes, offering unique management considerations for clinicians.

This session is open to medical group and health system leaders and CCR sponsor organizations only.

Physician Unionization: Understanding the Legal Environment, Market Trends, and Future Implications

Physician unionization is gaining traction across the country. As healthcare systems evolve, many physicians find themselves grappling with issues related to burnout, administrative burdens, staffing levels, ineffective operations, exclusion from governance, and compensation. Unionization is emerging as a potential solution to address physicians' concerns, but it comes with its own set of complexities that can have a significant impact to the physician enterprise. This deep dive will explore the growing trend of physician unionization—providing participants with a firm understanding of the underlying causes, legal and ethical considerations, and predictive tools that can help identify whether or not your organization is at risk.

Optimizing Workforce to Improve Access

As care delivery evolves, healthcare organizations are increasingly leveraging virtual clinicians to enhance workforce efficiency, increase access, and improve patient care. This session will provide healthcare leaders with actionable strategies for integrating virtual clinicians into their workforce, enabling a more agile, responsive, and patient-centered approach to care.

Medicare Advantage: Take It or Leave It? A Strategic Decision-Making Forum

Healthcare leaders face a critical crossroads: Should they embrace the Medicare Advantage risk model or reconsider their approach? This interactive session invites healthcare executives to explore the pros and cons of Medicare Advantage, providing a platform for informed decision-making in today's complex environment. Join us to navigate this pivotal decision and equip your organization for a sustainable future in healthcare delivery.

Innovation Excellence Master Class: Transforming Ideas into Impact

Unlock the secrets to fostering a culture of innovation and achieving excellence in your organization with intimate conversations with visionary healthcare leaders. Designed for the change-makers, this session will equip you with the mindset necessary to drive impactful innovation across your teams and processes.

Achieving Financial Resilience in Medical Groups

Given health systems' ongoing challenges, the financial performance of the physician enterprise remains a critical focus amid rising inflationary pressures, stagnant or declining reimbursement rates, and intensifying market competition. This in-depth session will equip attendees with actionable insights and proven methodologies for navigating these financial complexities. Drawing on leading practices from medical groups, the session will explore how organizations define and communicate financial performance, leveraging key performance indicators (KPIs) to drive sustainable outcomes. Participants will gain a comprehensive understanding of the metrics and strategies that underpin effective financial stewardship in today's evolving healthcare landscape.

POSTER SESSION PRESENTATIONS

Thursday, March 27, 5:30 pm – 6:30 pm and Saturday, March 29, 7:15 am – 8:15 am

Eligible for Continuing Education Credit

For more details, including individual session descriptions, learning objectives, and agendas, please visit amga.org/AC25.

CARE COORDINATION – ADDRESSING CARE INEQUITIES AND HIGH-RISK PATIENTS

HPV Vaccination at Age 9: Earlier Initiation

Elizabeth Ciemins, PhD, MPH, MA, Senior VP, Research & Analytics, **AMGA**; Pamela Schoemer, MD, Quality Director, **University of Pittsburgh Medical Center**; and Monika Mahal, MD, **PeaceHealth**

Health System Strategies for Advancing Equity and Reducing Disparities: COVID-19 and Beyond

Elizabeth Ruvalcaba, MSPH, Senior Research Project Lead; Meghana Tallam, MPH, Population Health Research Analyst, **AMGA**

Rise to Immunize®: Strengthening Immunization Practices Through Collective Action

Morgan Drexler, MPH, CPH, PMP, Program Manager, **AMGA Foundation**; Stephen Shields, MPH, Lead Population Health Research Analyst, **AMGA**; and Gina Aquino, DNP, RN, CHSP, **Henry Ford Medical Group**

Comparative Mortality, Safety, and Cost Among Stroke Patients Who Received Implantable Loop Records Compared to Continuous External Cardiac Monitors

Kenneth Cohen MD, FACP, Executive Director of Translational Research, **Optum Health**; and Omid Ameli, MD, DrPH, Senior Principal Research Scientist, **Optum Center for Research and Innovation**

Moving Toward Meaningful Consent for Social Determinants of Health Screenings

Kimberlydawn Wisdom, MD, MS, FACEP, Senior Vice President, Community Health & Equity, Chief Wellness and Diversity Officer; David Fuller, Jr., MHSA, Program Manager, Community Health Integrated Operations, Community Health, Equity, Wellness and Diversity; Stephanie Robinson, MHA, Manager, Physician Partnership Network; and Emily Morrow, MBA, MLS (ASCP)cm, Product Manager, Populace, **Henry Ford Health**

Enhancing Outcomes for Latinx Patients with Diabetes Through Innovative Interventions

Eric Cain, MD, MBA, Physician-In-Chief; Kapil Dhingra, MD, MBA, FACEP; and Aparna Gulati, MD Assistant Physician in Chief and Senior Partner; **The Permanente Medical Group**

From Awareness to Action: Boosting Colorectal Cancer Screening Rates

Suelyn C. Boucree, MD, MBA, FACP, Network Director of Quality, Hackensack Meridian Health, and Assistant Clinical Professor, Hackensack Meridian School of Medicine; and Jojy Cheriyan MD, PhD, MPH, MPhil, Physician Enterprise Division Corp Integration, and Assistant Professor, Department of Neurology, Hackensack Meridian School of Medicine, **Hackensack Meridien Health**

STREAMLINING CARE COORDINATION

Primary Medication Non-Adherence Among Patients Requiring Long-Term Treatment

Jeff Mohl, PhD, Senior Director, Data & Analytics; Stephen Shields, MPH, Lead Population Health Research Analyst; and Elizabeth Ciemins, PhD, MPH, MA, Senior VP, Research & Analytics, **AMGA**

Clinician Perspectives of Primary and Secondary Medication Non-Adherence

Jennifer Obenrader, PharmD, CDCES, Clinical Senior Research Project Lead; Elizabeth Ruvalcaba, MSPH, Senior Research Project Lead; Jeff Mohl, PhD, Senior Director, Data & Analytics; and Elizabeth Ciemins, PhD, MPH, MA, Senior VP, Research & Analytics, **AMGA**

Annual Depression Screening Across All Care Sites to Improve Health Outcomes

Neeta Goel, MD, Vice President of Clinical Excellence, Ambulatory and Chief Medical Officer for Clinically Integrated Network (CIN); Jahmar Sparkes, CPHQ, CLSSBB, System Quality Director Ambulatory Services; Carla Parker, MSN, RN, Director of Nursing Operations, Ambulatory; and Erika Manemann, Ambulatory Operations Consultant, **Inova Health System**

A Health System's Framework for a Patient-Centered Approach to Addressing Mental Health

Nancy Beran, MD, MHCDS, FACP, CPE, Vice President, Chief Quality Officer for Ambulatory; and Ramsey Abdallah, MBA, FACHE, PMP, Assistant Vice President, Quality Management & Performance Improvement, **Northwell Health Physician Partners**

Virtually Connecting Patients Seamlessly Throughout an Ecosystem

Steve Taylor, MD, Physician Lead for Virtual Health Services and Virtual Primary Care (VHS/VPC), Facility Medical Director Walk-In Clinics; Jaime Hollister, MBA, Practice Manager Virtual Health Services; and George Go, MD, Senior Medical Director Urgent Care and Virtual Health Services, Optum WA/PNW; **Optum Washington**

POSTER SESSION PRESENTATIONS

How to Design a Program for Virtual Care Quality and Patient Safety

Sarah Chmielewski, Pharm D, CPPS, CPHQ, Director of Clinical Quality; Beth Elliott-Thul BA, Clinical Quality Specialist; MacKenzie Holdershaw, BSN, MHA, RN, Manager of Clinical Quality; and Trusha Patel, MD, MPH, Medical Director of Quality, Safety and Process Improvement, **KMG**

Clinically Integrated Networks: Innovation, Physician Leadership & Pop Health

Jerome Finkel, MD, FACP, SVP, Chief Primary Health Office; and Courtland Keteyian, MD, MBA, MPH, Interim President/CEO, Clinically Integrated Network, **Henry Ford Health**

ADDRESSING WORKFORCE CHALLENGES

Compassionate Leadership Through Employee Termination

Emily Hamilton, MA, Senior Director; and Amy Van Gundy, MHA, Operations Administrator, **Mayo Clinic**

Transition to Practice Program – Supporting New PAs and APRNs

Dina M. Barbarino, AGACNP-BC, ANP-BC, Director of Advanced Clinical Providers, Center for Advanced Providers, Northwell Health, and Adjunct Faculty Instructor, Hofstra - Northwell Health School of Nursing and Physician Assistant Studies; Andrew Rotjan, DNP, FNP-BC, AGACNP-BC, ENP-C, EMT-P, Director of Advanced Clinical Providers, Co-Director, ACP Education and Fellowships, Northwell Health, and Adjunct Assistant Professor, Hofstra - Northwell Health School of Nursing and Physician Assistant Studies; and Pasqualina Zuaro, Associate Project Manager, **Northwell Health**

Revolutionizing Clinic Operations with Daily Management Huddles: A Path to High Reliability

Margaret Head, RN, MSN, MBA, Vice President, Clinical Operations; and Jefferson Alegria, MHA, Director, PO Strategic Operations, **Houston Methodist Physician Organization**

Measuring and Refining Hospitalist Staffing Models Via APP Productivity Analysis

Eric Lombardi, MHA, MBA, Hospitalist Program Manager, Canyons Region; Michael Pirozzi, MD, Senior Medical Director, MedSurg Service Line, Canyons Region; and Krystal Porter, DNP, APRN, AGNP-BC, APP Director for MedSurg Service Line, Canyons Region, **Intermountain Health**

Feeding the Workforce Pipeline – One Size Does Not Fit All

Peggy McRae, DNP, RN, CENP, Chief Nursing Officer, **MaineHealth Medical Group**

A Foundational Pathway for Optimal APC Care Team Integration

Neil Gokal, MD, FAAFP, Senior Medical Director of Education and Quality; John Rhodes, MD, MBA, President & CEO; and Toni Corbin, West Region Chief Operating Officer, **Optum Nevada**

Transformative Medical and Operational Leadership for Physicians and APPs

Amy Miller, MD, VP/CMO Primary Care; Jennifer Nagy, MD, ACO Primary Care; and Jaime Hilbelink Manager of Medical Staff Services, **Froedtert Health**

Pioneering a Pathway to Partnership: Integrating APCs into Healthcare Teams

Amy Quinn DNP, APRN, FNP-C, Advanced Practice Leader; Brent Wadle, DO, Family Physician, Vice President of Physician Operations, Institute Chair for Primary Care, and Chief of Continuing Care; and Linda Ray, MD, Internal Medicine, Program Director for Clinicians Care PRN, Chair Honeycomb Project, CHRISTUS Trinity Clinic Board of Directors, **CHRISTUS Trinity Clinic**

WORKFORCE ENGAGEMENT AND RESILIENCY

Development of an APP Onboarding Program: A Multidisciplinary Approach with a Focus on Patient Access Promoting Resilience, Engagement, and Integration

Christine Krause DNP, APRN, FNP-BC, PNP-BC; and Amanda Huber, MSN, APRN, FNP-BC, Director of Advanced Practice, UW Health Swedish American, **UW Health Northern Illinois**

Launching an Evidence-Based Peer Support Program

Raven Pierre, MSN, RN, Professional Development Generalist, **Houston Methodist Physician Organization**

Improving AEHR User Efficiency and Satisfaction Time and Time Again

Marianna Karavolias, MD, FAAP, Associate Chief Medical Information Officer, Ambulatory; Vishnoo Kothapeta, MD, MBA, FAMIA, Senior Director, Medical Informatics – Ambulatory Clinical Digital Solutions; and Vasilike LoGatto, MHA, PMP, Senior Advisor, Operations, **Northwell Health Physician Partners**

POSTER SESSION PRESENTATIONS

aCHieve Wellness: Communication at Every Level Improving Employee Experience

Angela Yerdon McLeod, DO, Provider Lead, Concord Hospital Health System aCHieve Wellness Advisory Council; Betsey Rhyhart, VP Population Health; Emily Tamimie, DO, PGY3 NH Dartmouth Family Medicine Residency at Concord Hospital; and Tina Kenyon, MSW, ACSW, Faculty NH Dartmouth Family Medicine Residency, **Concord Hospital Health System**

Reimagining Physician Communications: A New Era of Engagement for Medical Groups

Beth Gary, Senior Director, Internal Communications; Alyssa Scully, Assistant Vice President, Operations; Mark Talamini, Executive Director, Northwell Health Physician Partners; and Thomas Sclafani, Senior Vice President, Internal Communications, **Northwell Health**

FINANCE AND OPERATIONS

Mastering Provider Data to Drive Identity, Relationships, and Digital Transformation: Providing a Blueprint for Healthcare Organizations Eager to Mitigate Data Silos and Unleash Business Value

Alyssa Scully, MHA, AVP Operations; Michelle Peng, MHA, Senior Project Manager; Sophia Saleem, MD, Chief Medical Information Officer & AVP, Provider Digital Experience; Lauren Roth, AVP Operations, Ambulatory Service Organization, **Northwell Health Physician Partners**

Organizational Accounting in Value-Based Care: How Are You REALLY Doing?

Jennifer Stephens, DO, MBA, FACP, Chief Value & Ambulatory Care Officer, Lehigh Valley Health Network and Chief Medical Officer, Lehigh Valley Physicians Group; and Stephanie Fischer, MBA, Director, Payment Innovation, **Lehigh Valley Health Network**

Direct-to-Clinician Performance Analytics

Matt Safern, Senior Director, Practice Analytics, Jefferson Health; and Patrick Cockey, SVP, **Jefferson Medical Group**

Leveraging Technology to Increase Space Utilization: Potential Outcomes

Tom McAvoy, MBA, VP Facilities and Real Estate, UAB Health System; and Corey Spraberry, PhD, MBA, Director Clinical Business Operations, **UAB Health Services Foundation**

Patient Access as a Vehicle for Growth: Leveraging Technology & Stakeholder Engagement

Patrick Cockey, SVP, Jefferson Medical Group; Ryan Patterson, Senior Director, Ambulatory Operations, Jefferson Medical Group; and Celeste Gagliardi, Senior Director, Enterprise Central Scheduling, **Jefferson Health**

VALUE-BASED CARE

Together 2 Goal 2.0 – Aligning Clinical Programs with VBC Performance

Ryan Graham, VP Practice Operations & Value Based Care; and Zia Khan, MD, Chief Medical Officer, **Privia Medical Group – Georgia**

Leveraging Virtual Care Teams to Expand Access in Value-Based Care

Jaime Mathews, MBA, Vice President of Patient Access & Experience, Dignity Health Medical Foundation; Scott Needle, MD, Chief Medical Officer, Woodland Clinic Medical Group; J. Bianca Roberts, MD, Virtualist Program Medical Director, Dignity Health Medical Foundation & Family Practice, Occupational Medicine, Urgent Care, Express Care Department Chair, Mercy Medical Group; and Imad Jobah, MHA, Manager of Patient Access, Dignity Health Medical Foundation, **CommonSpirit Health**

Achieving Value in a Fee-For-Service World with Coordinated, Integrated Care

Laura Hardcastle, FNP, PMHNP, VP Population Health; Monica Leriger, PharmD, VP Clinical Pharmacy Services; and Whitney Cook, RN, Director of Care Coordination, **Eventus Wholehealth**

Using Predictive Analytics to Improve Outcomes and Lower Costs for Patients at Rising Risk

Jennifer Stephens, DO, MBA, FACP, Chief Value & Ambulatory Care Officer, Lehigh Valley Health Network (LVHN), and Chief Medical Officer; and Beth Careyva, MD, MHSA, FAAFP, Associate Medical Director for Value-Based Care Delivery and Quality Improvement, LVPG, and Associate Chief Medical Executive, Primary Care Service Line, **Lehigh Valley Physicians Group (LVPG)**

ADDITIONAL CONFERENCE SESSIONS

IMMERSION SESSIONS (\$)

Thursday, March 27, 1:30 pm – 5:00 pm

Eligible for Continuing Education Credit

For more details, including individual session descriptions, learning objectives, and agendas, please visit amga.org/AC25.

Compensation and Operations Semiannual Meeting

AMGA Consulting's semiannual meeting on compensation and operations fosters ongoing discussions about achieving high performance in the physician enterprise. This immersion session will provide attendees with strategies, approaches, and solutions for improving operational performance, creating sustainable compensation models, developing executive leadership, and fostering a culture that drives performance throughout your organization. *Note: This session is closed to consulting firms.*

Be a Catalyst: Reduce Barriers Facing Healthcare Professionals to Receive Mental Health Care

Advocating for change in culture is crucial for enhancing patient and workforce safety, joy in work, workforce wellbeing, and leadership culture. This condensed workshop will equip participants with practical strategies to effectively advocate for changes that remove barriers faced by healthcare professionals when accessing mental health services. By the end of this interactive session, clinicians will be able to leverage continuous quality improvement strategies and open source toolkits to drive positive change in workforce wellbeing, patient safety, and leadership culture.

*Ankita Sagar, MD, MPH, FACP, System Vice President, **CommonSpirit Health**; Eileen Barrett, MD, MPH, SFHM, MACP, President-Elect, **American Medical Women's Association**, Chair Emeritus, Board of Regents, **American College of Physicians**; Richard Wardrop III, MD, PhD, FACP, Vice Chair, Academic Department of Medicine and Program Director, Internal Medicine Residency Program, **Cleveland Clinic**; and Eladio Pereira, MD, MACP, Chief Medical Officer, **Mariposa Community Health Center***

\$ = Additional Fee Required



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ADDITIONAL CONFERENCE ACTIVITIES AND NETWORKING

Distinguished Leaders and Board of Directors Dinner

Wednesday, March 26, 6:30 pm – 9:00 pm (invitation only)

AMGA's past presidents and board chairs are invited to attend this special dinner event with the current AMGA Board of Directors. Details will be shared by AMGA's executive office about the venue and itinerary.

New Attendee Networking Lunch

Thursday, March 27, 12:00 pm – 1:00 pm (invitation only)

AMGA leadership is inviting first-time conference attendees to meet key conference organizers to learn how to make the most of your experience. Whether you're looking to network, ask questions, or simply relax before diving into the full conference program, this luncheon offers a warm and welcoming environment to start your journey.

AMGA Public Policy Committee Meeting

Thursday, March 27, 3:00 pm – 5:00 pm

AMGA invites members of the Public Policy Committee to this annual in-person meeting to discuss issues and the association's policy positions.

Spotlight on Membership Reception

Thursday, March 27, 5:00 pm – 6:00 pm (invitation only)

Each year, AMGA brings together new AMGA members, first-time attendees, and healthcare leaders who want to learn how to maximize their membership in a casual meet-and-greet setting. During this reception, you'll be introduced to AMGA's Board members and meet other AMGA members as well as key AMGA staff, who will help you leverage your membership to advance your organization's goals.

High-Performing Physician Enterprise (HPPE) Program Reception

Friday, March 28, 6:30 pm – 7:30 pm (invitation only)

Join your HPPE Program colleagues for this annual networking reception. This program, designed specifically for medical groups, defines and analyzes an organization's total performance by leveraging a comprehensive framework of collaboration and best-in-class benchmarking data. Enjoy an evening of meaningful interactions, exchanging ideas, and great conversations at this exclusive networking reception.

AMGA Foundation Celebration

Friday, March 28, 7:00 pm – 9:00 pm (invitation only)

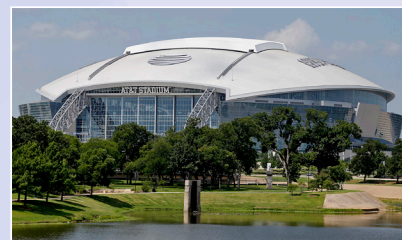
During this event, AMGA Foundation celebrates its impact and honors collaborators, partners, supporters, program participants, sponsors, and donors. The event will recognize the great strides made to advance healthcare for patients through AMGA Foundation's population health initiatives and national health campaigns.

AMGA's End Zone Celebration

Saturday, March 29, 6:30 pm – 9:00 pm

Pack your favorite NFL team gear and join us for an unforgettable evening as we close out the 2025 Annual Conference with a spectacular networking reception at the iconic AT&T Stadium. This exclusive event, set against the backdrop of one of the NFL's most renowned venues, offers a unique opportunity to connect with your peers, thought leaders, and innovators in a dynamic and inspiring environment. Enjoy an array of gourmet appetizers and beverages, all while taking in the impressive stadium views. Whether you're reflecting on the conference highlights or looking ahead to future collaborations, this event provides the perfect setting to make meaningful connections and celebrate our shared commitment to advancing high performance health.

This is not a public event. Attendance is limited to AMGA Annual Conference attendees.



PLAN YOUR VISIT

Accommodations

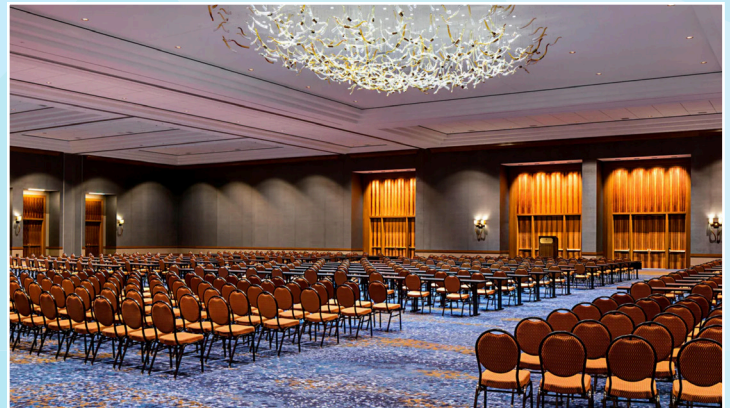
Gaylord Texan

1501 Gaylord Trail
Grapevine, TX 76051

Standing on the shores of the majestic Lake Grapevine, Gaylord Texan Resort & Convention Center welcomes guests to a stunning, one-of-a-kind experience. From the 10-acre Paradise Springs Water Park to an exciting lineup of family-friendly activities and entertainment, there's something for the entire family to enjoy.

Your conference registration confirmation email will contain a dedicated hotel reservation link to the Gaylord Texan. You must use this link to receive the special AMGA conference rate of \$299 per night (includes resort fee). Room reservations must be completed by **Friday, February 21, 2025**, to receive the discounted room rate. After this date, rates and availability of rooms cannot be guaranteed.

Sending a large group? Contact Adam Powers at registrations@amga.org with your confirmed registrations no later than **Friday, January 24, 2025**, for assistance with reserving a sub-block of rooms.



Beware Housing Scams and Protect Your Reservation

AMGA has not contracted with any outside companies to contact you directly by email or telephone to help book your room reservations. These solicitations from third parties identifying themselves as an official AMGA housing representative are unauthorized. Please delete these messages and ignore further requests. AMGA encourages you to only reserve your room through the dedicated reservation link provided in your conference registration email.

CONFERENCE INFORMATION

Three Ways to Register

Online at amga.org/AC25

Download form from website, scan, and **email your registration form with payment** included to registrations@amga.org

Download form from website, **mail the registration form and check** (payable to AMGA) or credit card payment to:

Conference Registrar
AMGA
One Prince Street
Alexandria, VA 22314-3318

Registration forms not accompanied by check or credit card payment will not be processed until payment is secured. You must have a completed registration to gain access to the room block for reservations!

Registration form can be found at amga.org/AC25.



Important Registration and Housing Dates

Friday, December 6, 2024

Last day to register at the Super Early Bird Rate

Friday, February 14, 2025

Last day to register at the Early Bird Rate

Friday, February 21, 2025

Last day to guarantee a hotel reservation at the group rate

Discounts

Early Registration: Register by Early Bird to take advantage of the lowest rate.

Group Discount for AMGA Medical Group Members and Corporate Partner Members

Four or more paid registrations from the same organization will receive a \$100 discount per general conference registration. With 21 concurrent Peer-to-Peer Breakout sessions, 2 Immersion Sessions, 5 Deep Dives, multiple stages of content in The Hub, 40 Poster Session presentations, and 10 role-based Leadership Councils, there is content for your entire executive team. Consider bringing your entire board and hosting a strategic planning session. AMGA will help you find space in the hotel to use for a retreat.

Member Rates

AMGA medical group and corporate partner members save the most to attend the conference. If you are interested in attending and would like to become a member of AMGA to obtain the member rates, or you are unsure of your membership status, please contact Jessica Prior, director, membership development, 703.838.0033, ext. 392, jprior@amga.org.

Our Policies

Code of Conduct

Our Code of Conduct applies at all AMGA meetings, conferences, forums, and meeting-related events, including those sponsored by organizations other than AMGA but held in conjunction with AMGA events in which they participate. Attendees should familiarize themselves with our Code of Conduct, which can be found on the conference website.

Use of Attendee Contact Info Policy

AMGA's conferences and events are supported by exhibitors and sponsors. Benefits provided to these supporting organizations include postal mailing lists of our registered participants. All participants are "Opt-In" upon registering for the conference. AMGA does not provide or distribute email addresses to the supporters. Participants are encouraged to interact with our sponsors and exhibitors throughout the conference and can personally provide their email and phone contact details through the supporter's lead retrieval system by having a badge scanned.

AMGA's Americans with Disabilities Act Statement

AMGA is committed to making each of its educational activities accessible to all participants. If you have special physical, dietary, or communication needs that require auxiliary aids or services identified in the Americans with Disabilities Act, please contact us at registrations@amga.org so we may work with you to accommodate reasonable requests.

Cancellation Policy

Unable to travel to Texas after you've sent in your registration? A cancellation request can be sent to AMGA in writing by Friday, February 14, 2025, for a refund less a \$100 processing fee. Cancellations between February 15 and March 14 have the option to obtain a letter of credit for a future AMGA activity. After March 14, AMGA will review cancellation requests on a case-by-case basis. Substitutions are welcome if you cannot attend.

Registration Form



AMGA 2025 ANNUAL CONFERENCE

March 26–29, 2025 | Gaylord Texan | Grapevine, Texas

Please print or type all information. One individual per form please. This form may be photocopied for additional registrants.

Registration Information

Full Name (w/degree if applicable) _____

First Name/Nickname (to appear on badge) _____

Job Title _____

Organization _____

Mailing Address _____

City/State/ZIP _____

Phone _____

Email _____

Assistant's Name _____

Assistant's Email _____

Emergency Contact Name and Telephone _____

I agree, by registering to attend the AMGA 2025 Annual Conference, I will abide by the policies within this brochure, including the Code of Conduct.

I require ADA accommodations, please contact me.

How did you hear about AMGA's conference? _____

General Conference Registration (March 28–29)

	Super Early 12/6/24	Early 12/7/24–2/14/25	Advance 2/15/25–3/14/25
AMGA Member/ Corporate Partner	<input type="checkbox"/> \$995	<input type="checkbox"/> \$1,095	<input type="checkbox"/> \$1,295
AMGA Nonmember	(Does not apply)	<input type="checkbox"/> \$1,495	<input type="checkbox"/> \$1,895

Please note: Your conference fee includes the welcome reception on March 27 and activities on March 28–29. The above rate does not include Leadership Council meetings or immersion sessions. Attendees must pay a separate fee for each preconference activity.

Total for Conference Registration \$ _____

Return the completed form to:

Conference Registrar / AMGA
One Prince Street
Alexandria, VA 22314-3318

Payment information

Check in the amount of \$ _____ is enclosed.

Please charge \$ _____ to my: Visa MasterCard American Express

Credit Card Number _____ Exp. Date _____ Security Code _____

Cardholder's Name _____

Authorized Signature _____

Preconference Activities

Spring Council Meetings (March 26–27)
(AMGA Medical Group Members Only) \$350

Write in below which Council you are attending:

Women in Leadership Council (March 26)
(AMGA Medical Group Members Only) \$150

Immersion Sessions (March 27)

AMGA Member/Corporate Partner
Early Bird (Through 2/14/25) \$395

AMGA Member/Corporate Partner
Onsite (2/15/25 – Onsite) \$495

AMGA Nonmember
Early Bird (Through 2/14/25) \$695

AMGA Nonmember
Onsite (2/15/25 – Onsite) \$795

Indicate choice of session below:

- Compensation & Operations
Semi-Annual Meeting**
- Be a Catalyst: Reduce Barriers Facing
Healthcare Professionals to Receive
Mental Healthcare**

Spouse/Guest Registration

Guest registration includes access to evening receptions on March 27–29. Breakfasts and lunches for spouses are not included.

Spouse/Guest Fee _____ Complimentary
Name _____

Total for Preconference Activities

\$ _____

Discounts

Four (4) or more paid general conference registrations from the same healthcare organization or corporate partner will receive a \$100 per registration discount. Attach all registrations from the same organization to receive the discount.

Conference + Preconference Total (with discounts): \$ _____

Cancellation Policy: Unable to travel to Texas after you've sent in your registration? A cancellation request can be sent to AMGA in writing by **Friday, February 14, 2025**, for a refund less a \$100 processing fee. Cancellations between February 15 and March 14 have the option to obtain a letter of credit less a \$100 processing fee for a future AMGA activity or donation. After March 15, AMGA will review cancellation requests on a case-by-case basis. Substitutions are welcome.

Questions? Contact Adam Powers at 703.842.0772 or registrations@amga.org.