



Thank you for joining

The presentation will
begin shortly

Rise to Immunize® Monthly Webinar

Year 2 Data & RIZE Awards

Kristy Calland, DO, *McFarland Clinic*, Eric Penniman, DO, FAFP, *Summit Medical Group*, Victoria Harris, MPH, CPHQ, *UC San Diego Health*

November 16, 2023



Today's Webinar

Campaign Updates

- RIZE Symposium
- Resource of the Month

Year 2 Data Review

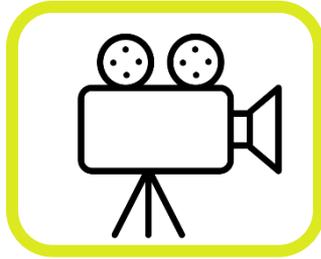
- Stephen Shields, MPH, *AMGA Research & Analytics*

“RIZE to the Challenge” Awards

- Kristy Calland, DO, *McFarland Clinic*
- Eric Penniman, DO, FAAFP, *Summit Medical Group*
- Victoria Harris, MPH, CPHQ, *UC San Diego Health*

Q&A Session

Webinar Reminders



Today's webinar recording
will be available the week of
11/21

- Will be sent via email
- Will be available on website



Ask questions during the
webinar using the **Q&A**
feature

- Questions will be answered
at the end of the presentation

(RiseToImmunize.org → "Resources" →
"Webinars")



RIZE Symposium

Resource of the Month



“Are You That Person?”

Are You That Person? **THE FLU IS SERIOUS** Watch later Share

KNOW THE F.A.C.T.S.

- F**EVER
- A**CHES
- C**HILLS
- T**IREDDNESS
- S**UDDEN ONSET

National Foundation for Infectious Diseases #FightFlu

The image shows a YouTube video player interface. At the top, there is a search bar with the text "Are You That Person?". To the right of the search bar are icons for "Watch later" and "Share". Below the search bar, the main title of the video is "THE FLU IS SERIOUS". Underneath this, the text "KNOW THE F.A.C.T.S." is displayed in large, bold, blue letters. Below this text, there are five circular icons, each containing a cartoon illustration of a person's face showing a specific symptom. From left to right, the symptoms are: Fever (a man with a high forehead), Aches (a woman with her hand to her head), Chills (a woman with a red play button over her face), Tiredness (a man with his eyes closed), and Sudden Onset (a man with glasses looking surprised). Below each icon is the corresponding symptom name in bold, blue capital letters: FEVER, ACHES, CHILLS, TIREDNESS, and SUDDEN ONSET. At the bottom left of the video player, there is a logo for the National Foundation for Infectious Diseases. At the bottom right, there is a graphic of a bandage with the hashtag #FightFlu written on it.

Year 2 Data



Stephen Shields, MPH

Lead Population Health Research Analyst
AMGA Research and Analytics



Year 2 in Data

November 16, 2023



Impact

Last year's impact (Year 1) was large...



19,721,540 eligible patients in the active population

5,893,148 vaccines administered or documented

...but our impact in Year 2 was larger!



21,604,321

eligible patients in the active population

6,045,812

vaccines administered or documented



Year 1 + 2 Impact by Vaccine

8,923,208 influenza vaccines (19+)

475,732 pneumococcal vaccines (66+)

1,438,426 Td/Tdap vaccines (19+)

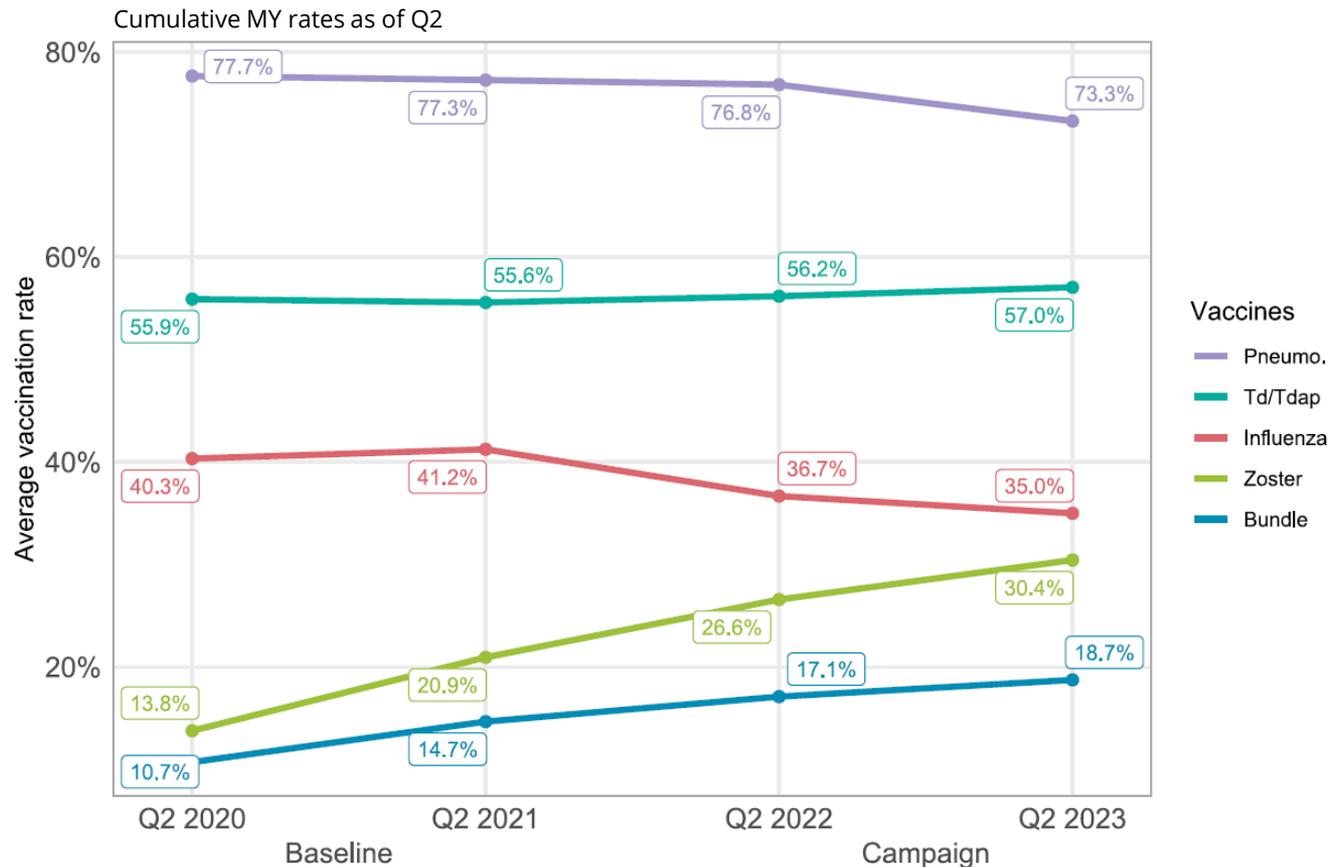
1,101,594 zoster vaccines (50+)

11,938,960 total vaccines administered or documented



Year 2 Data

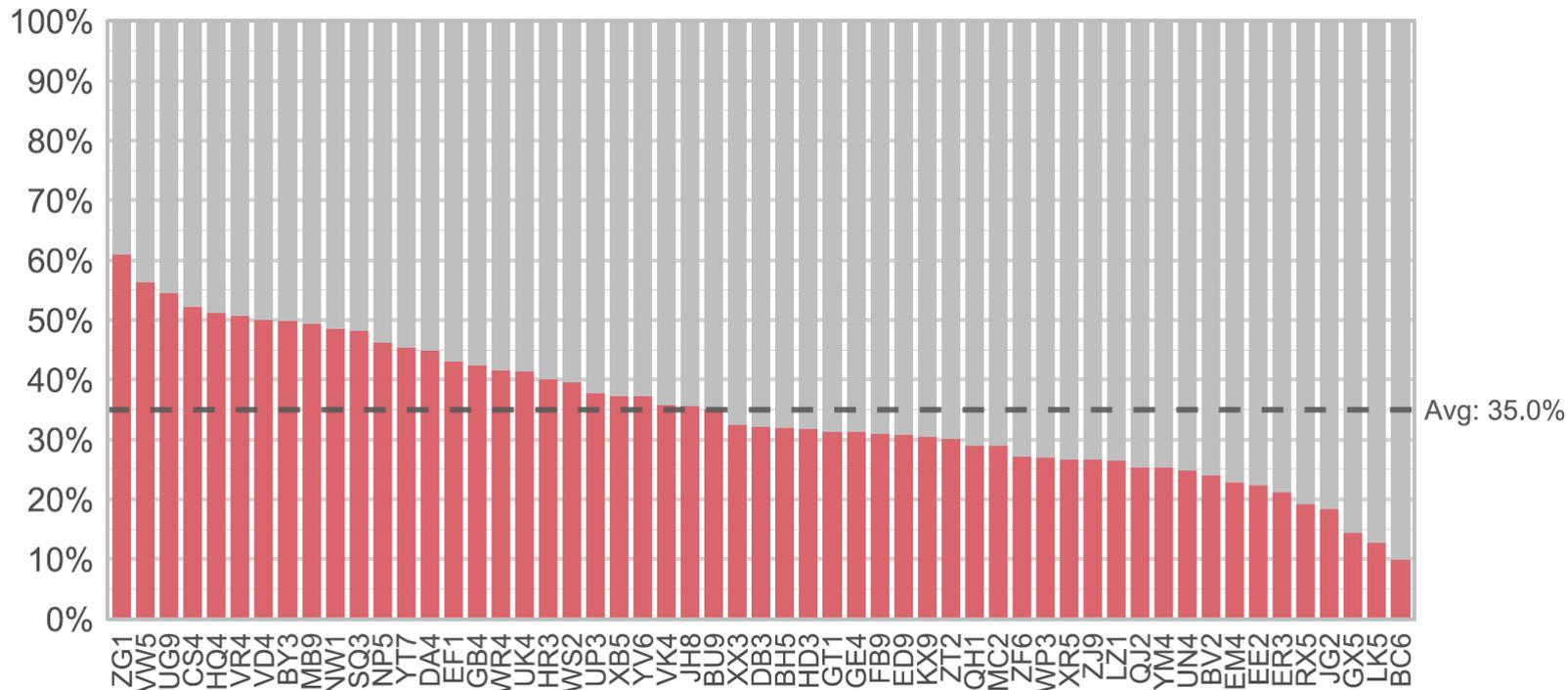
Average vaccination rates across all organizations, year-over-year





Influenza rates in MY 2022, by HCO

Cumulative rates from July 2022—June 2023





High performers and most improved

Top 5 Highest Influenza Vaccination Rates in Q2 2023

Org	Rank	Rate
ZG1	1	61.0%
VW5	2	56.4%
UG9	3	54.5%
CS4	4	52.3%
HQ4	5	51.2%

Top 5 Most Improved Orgs by Rank

of spots moved from Q2 2022 to Q2 2023

Org	Increase in Rank
WR4	14
SQ3	9
KX9	6
HQ4	4
XR5	4

Top 5 Orgs with Largest Increase (or Smallest Decrease) in Rate

Change from Q2 2022 to Q2 2023

Org	Change in Rate
SQ3	7.7%
WR4	5.2%
ZG1	2.6%
HQ4	2.5%
KX9	2.5%

Stratify your rates by race/ethnicity



Estimated National Flu Vaccination Rates by Race and Ethnicity, 2020

Vaccination rates

80

70

60

50

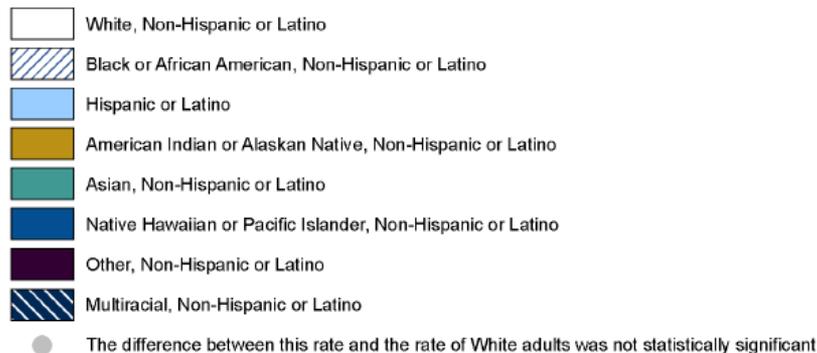
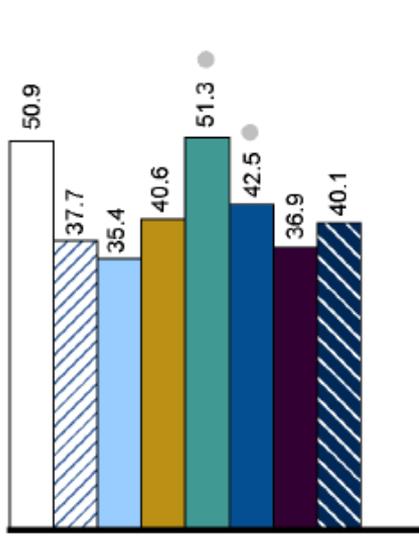
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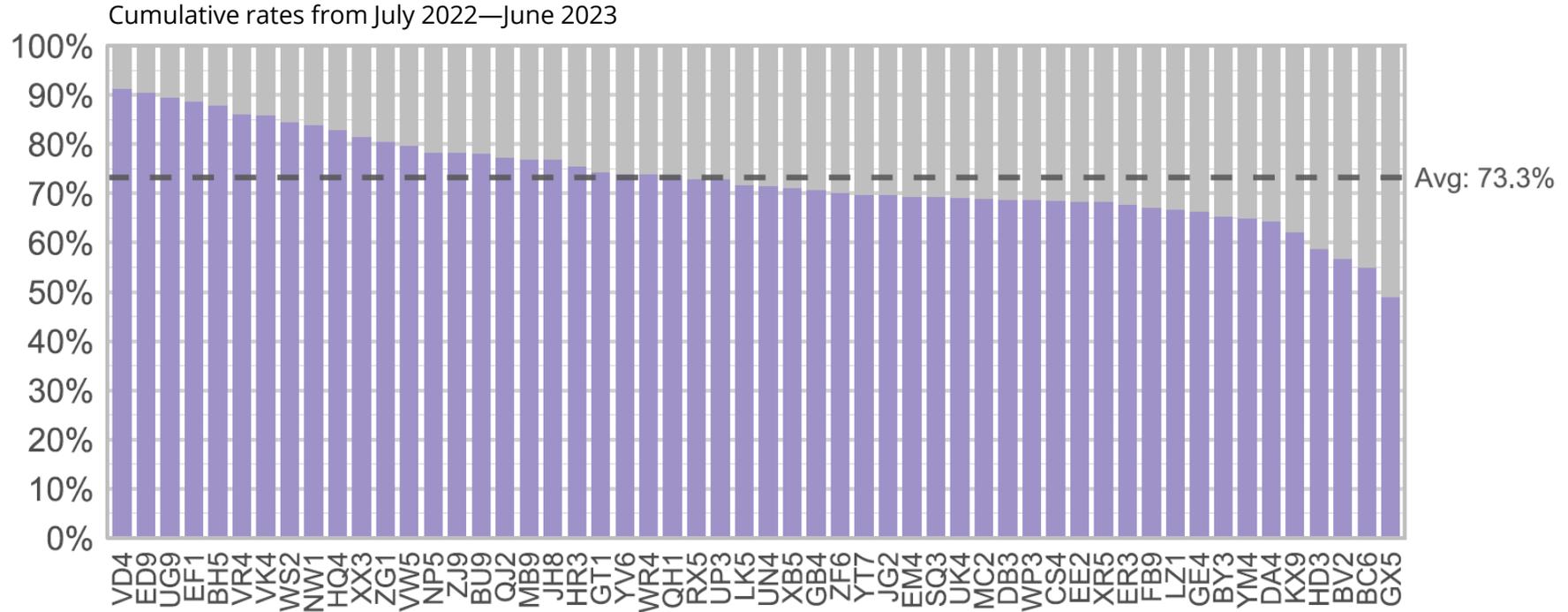
10

0

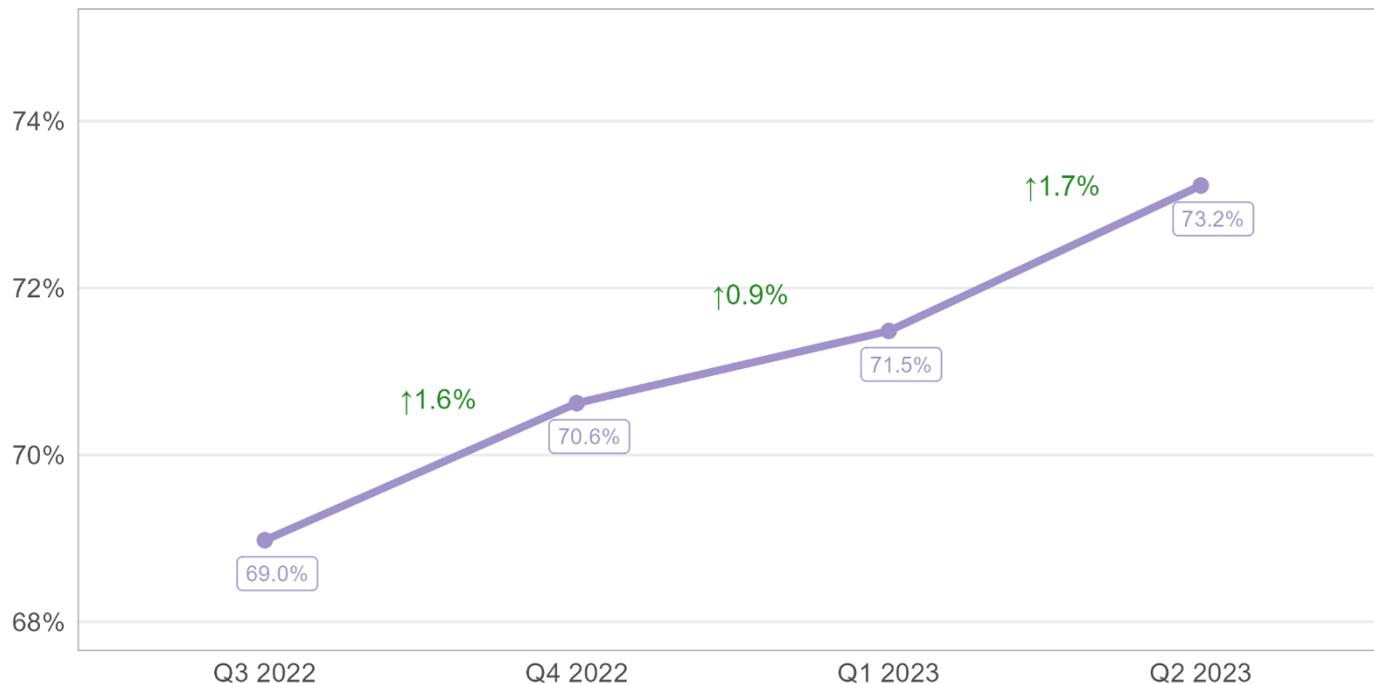


Note: Flu, Tdap, PV, and zoster vaccination rates were $\geq 13\%$ lower in Black and Hispanic adults (data not shown)

Pneumococcal rates in MY 2022 by HCO



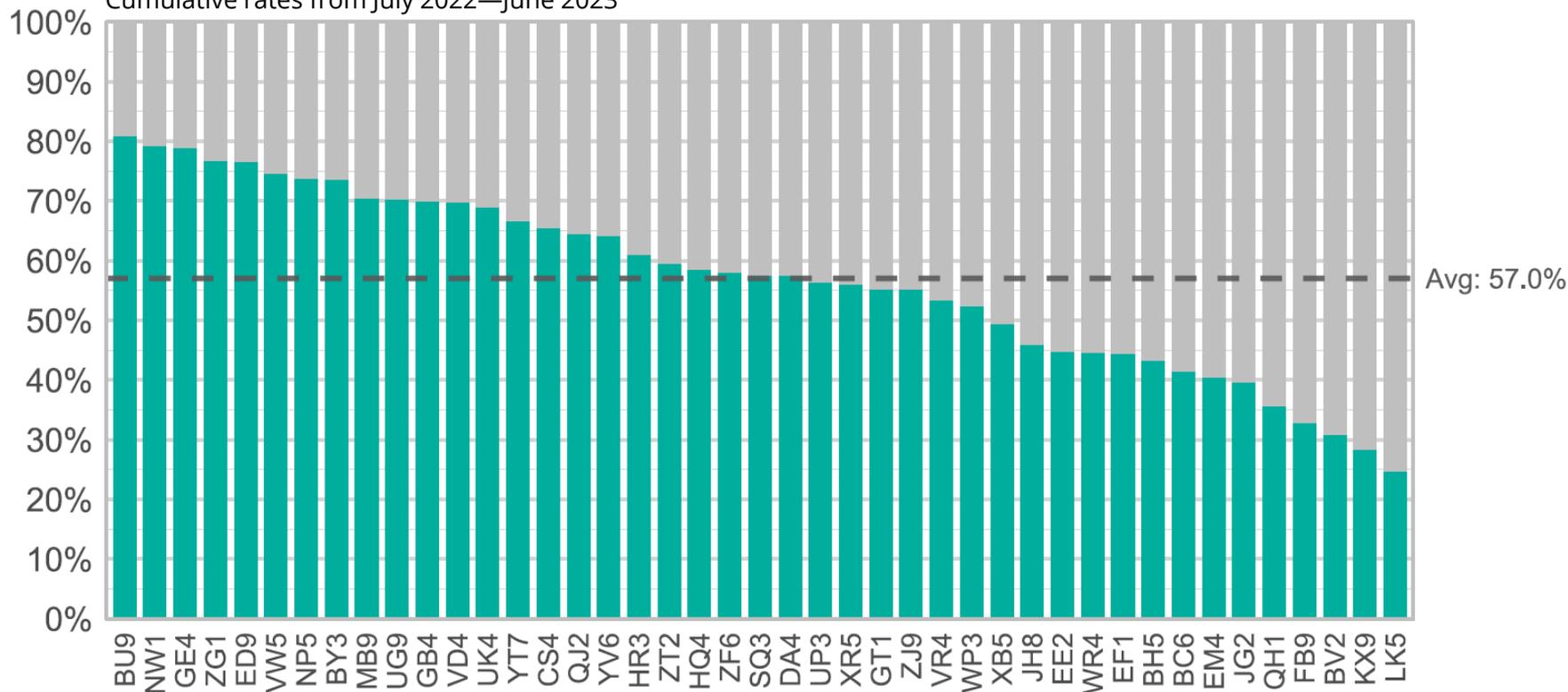
Since the measure change, the average pneumococcal vaccination rate has increased each quarter



Td/Tdap rates in MY 2022 by HCO



Cumulative rates from July 2022—June 2023



High performers and most improved



Top 5 Highest Td/Tdap Vaccination Rates in Q2 2023

Org	Rank	Rate
BU9	1	81.0%
NW1	2	79.2%
GE4	3	78.9%
ZG1	4	76.8%
ED9	5	76.6%

Top 5 Most Improved Orgs by Rank

of spots moved from Q2 2022 to Q2 2023

Org	Increase in Rank
ZF6	5
ZT2	4
ZG1	1
VW5	1
NP5	1

Top 5 Orgs with Largest Increase (or Smallest Decrease) in Rate

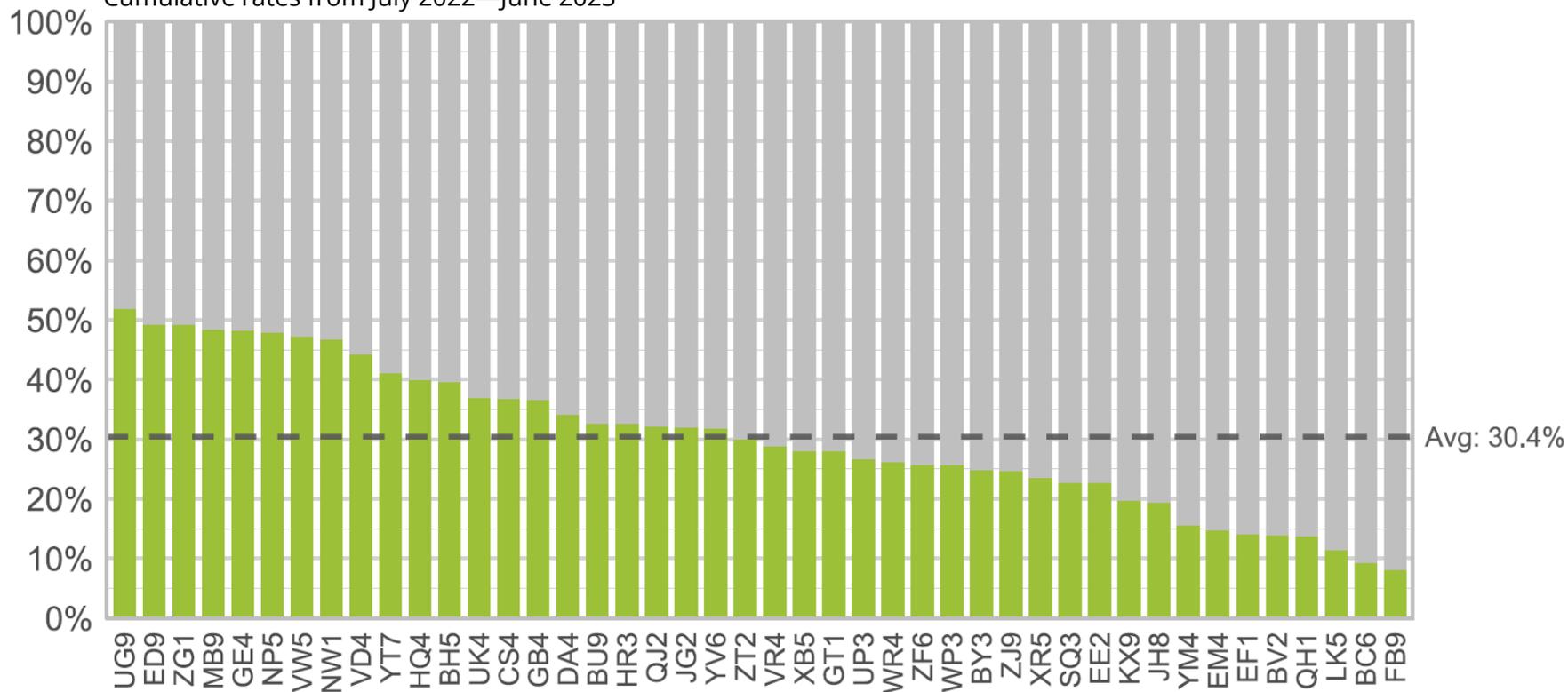
Change from Q2 2022 to Q2 2023

Org	Change in Rate
BH5	6.7%
BC6	6.5%
LK5	5.5%
ZF6	5.3%
ZT2	4.9%

Zoster rates in MY 2022 by org.



Cumulative rates from July 2022—June 2023



High performers and most improved



Top 5 Highest Zoster Vaccination Rates in Q2 2023

Org	Rank	Rate
UG9	1	51.9%
ED9	2	49.2%
ZG1	3	49.2%
MB9	4	48.4%
GE4	5	48.2%

Top 5 Most Improved Orgs by Rank

of spots moved from Q2 2022 to Q2 2023

Org	Increase in Rank
ZG1	8
VR4	8
UG9	5
NP5	4
BU9	4

Top 5 Orgs with Largest Increase (or Smallest Decrease) in Rate

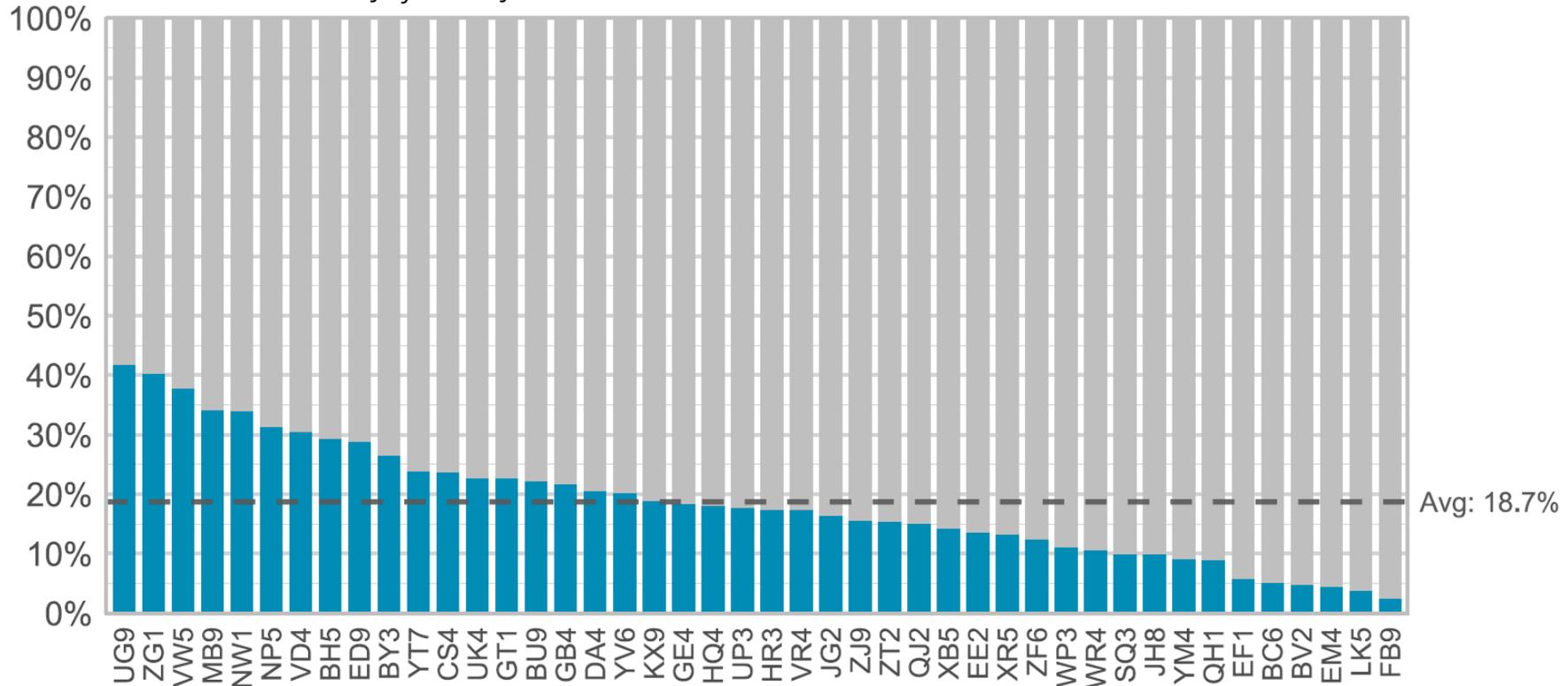
Change from Q2 2022 to Q2 2023

Org	Change in Rate
UG9	10.7%
VR4	10.3%
JG2	9.3%
ZG1	9.3%
NP5	7.8%



Bundle rates in MY 2022 by org.

Cumulative rates from July 2022—June 2023



High performers and most improved



Top 5 Highest Bundle Vaccination Rates in Q2 2023

Org	Rank	Rate
UG9	1	41.8%
ZG1	2	40.3%
VW5	3	37.9%
MB9	4	34.2%
NW1	5	34.0%

Top 5 Most Improved Orgs by Rank

of spots moved from Q2 2022 to Q2 2023

Org	Increase in Rank
KX9	15
VR4	4
QH1	3
NP5	2
UK4	2

Top 5 Orgs with Largest Increase (or Smallest Decrease) in Rate

Change from Q2 2022 to Q2 2023

Org	Change in Rate
KX9	11.3%
QH1	8.5%
ZG1	6.1%
VR4	5.5%
UG9	4.6%

Health system engagement increases vax rates

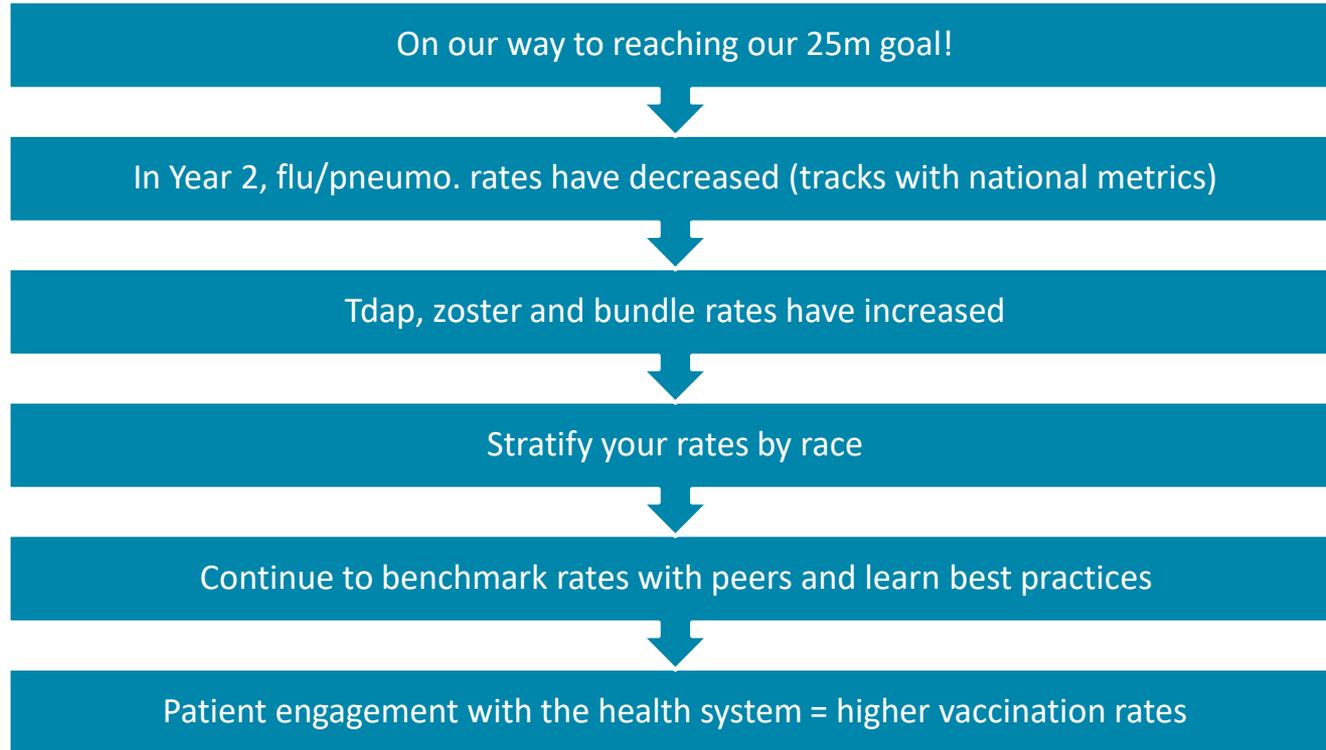


Figure 3: Estimated National Adult Vaccination Rates, by Vaccine Type and Factors Related to Health Care System Engagement, 2020



^a The difference between this rate and the rate for those who had coverage was not statistically significant for the shingles vaccine.

Takeaways



Award Winners


**rise to
immunize**
AMGA Foundation

2023
RIZE to the Challenge
Award

presented to
McFarland Clinic




**rise to
immunize**
AMGA Foundation

2023
RIZE to the Challenge
Award

presented to
Summit Medical Group




**rise to
immunize**
AMGA Foundation

2023
RIZE to the Challenge
Award

presented to
UC San Diego Health



Today's Speakers



Kristy Calland, DO
Physician, Adult Medicine,
McFarland Clinic





McFarland Clinic

Extraordinary Care, Every Day

**RIZE to the Challenge
Pneumococcal Vaccination**

Kristy Calland, DO

Internal Medicine

Who are we?



- ❖ 75 years and counting
- ❖ Iowa's largest physician-owned multi-speciality clinic with locations in 11 communities
- ❖ More than 300 providers and 1,300 staff members
- ❖ Our Vision: We will be the trusted choice for enhancing the health and well-being of our communities
- ❖ Our Values
 - Quality care and extraordinary service
 - Trusting relationships
 - Exceptional workplace
- ❖ Our Promise: Extraordinary Care Every Day

Achievements

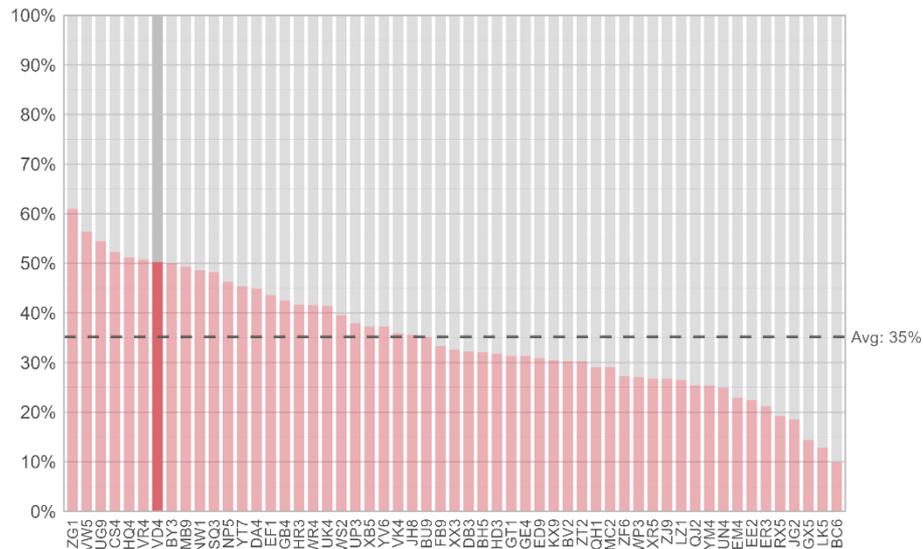


- ❖ Highest performer (#1) in pneumococcal vaccination administration 
- ❖ Number 6 overall in Influenza vaccination administration
- ❖ Number 9 overall in Zoster vaccination administration
- ❖ Number 7 overall in the Bundle group

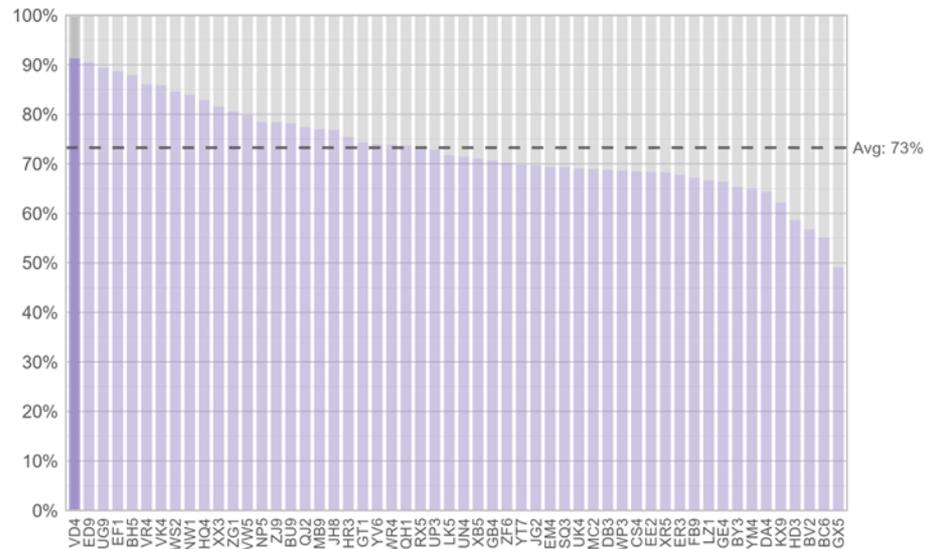


MFC Q2 2023 Data

Influenza



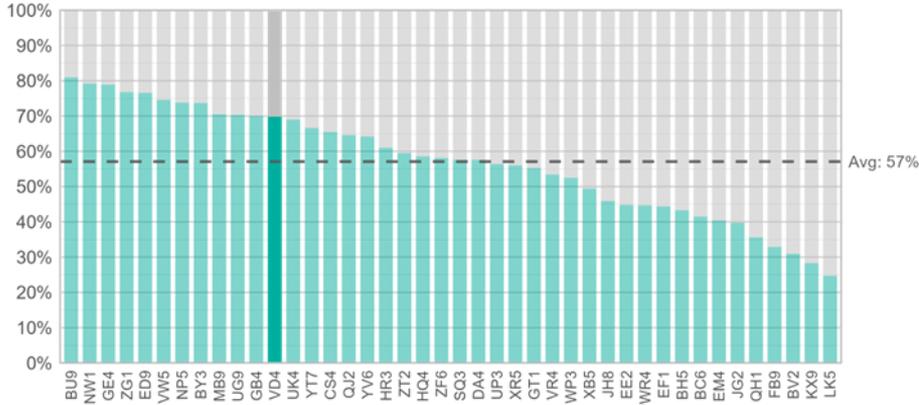
Pneumococcal



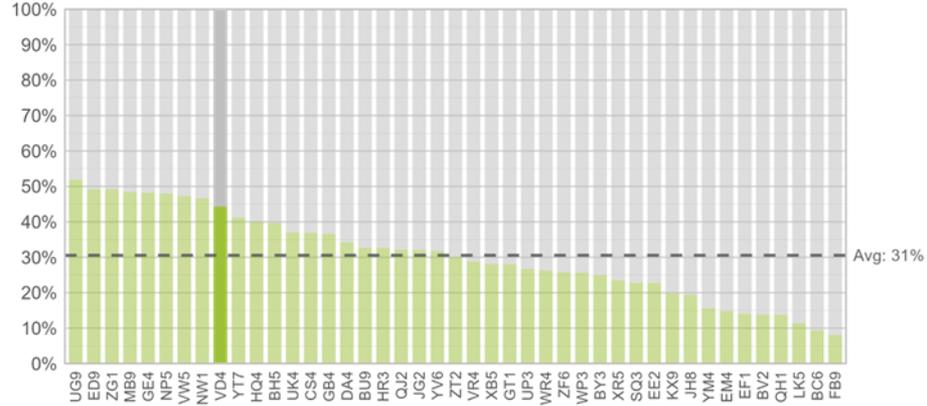
MFC Q2 2023 Data



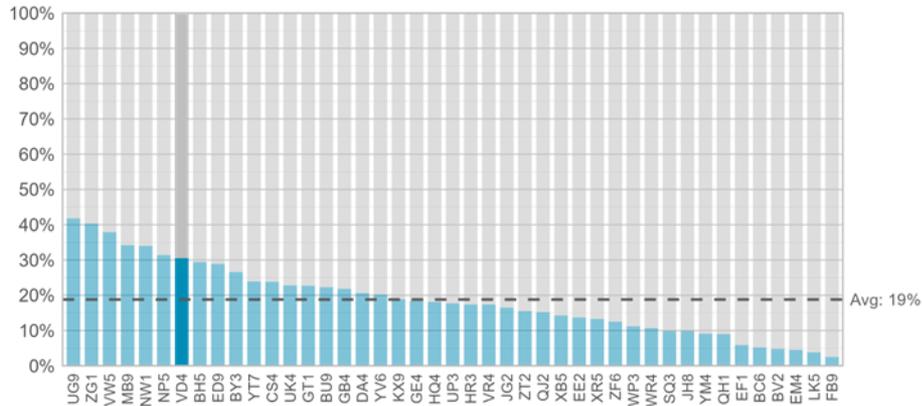
Td/Tdap



Zoster



Bundle



Epic Integrations



- ❖ Storyboard Care Gaps listed
- ❖ BPAs
- ❖ Improved the interface with IRIS (Immunization Registry Information System) making it bidirectional.
- ❖ Provider and Staff reinforcement of requesting a query from IRIS and reconciling the immunizations at each visit or at very least, each annual wellness visit or physical.

Epic Integrations



Influenza BPA, easy to use and offers all actions in one place.

Patient may be due for Flu vaccine.

Action Required: Order and administer the Influenza vaccine. An administered (or historical) Influenza vaccine will satisfy the BPA.

- If patient declines vaccination, select the postpone button below to postpone Health Maintenance until next influenza season.
- If patient should be permanently excluded from receiving any influenza vaccination for medical reasons, select the exclusion modifier below.
- If you would like to silence the BPA for this visit, select the deferred button below. This option has no effect on Health Maintenance.

Order	Do Not Order	Flu Vaccine quadrivalent INTRANASAL
Order	Do Not Order	Flu vaccine 6months+ quadrivalent preservative free IM
Order	Do Not Order	Flu Vaccine greater than or equal to 18 years old IM (FLUBLOK)
Order	Do Not Order	Flu Vaccine greater than or equal to 65 years old IM (HIGH DOSE)
Postpone	Do Not Postpone	Influenza Vaccine (MCF) (1) Edit details Until 8/1/2024 (Pt declined)
Add HM Modifier	Do Not Add	Patient Is Non-candidate For Flu Vaccination

[ClinkB](#)

[Immunizations Activity](#)

[Update Health Maintenance Information](#)

⚠ Acknowledge Reason

Deferred

✓ Accept

Epic Integrations



Health Maintenance activity provides a big picture look at all immunizations overdue, due, or completed.

Current Care Gaps			
Hepatitis B Vaccines (MCF) (1 of 3 - 3-dose series)	 Ordered on 11/9/2023	Imm Details	
DTAP/TDAP/TD Vaccines (MCF) (1 - DTaP)	 Ordered on 11/9/2023	Imm Details	
HIB Vaccines (MCF) (1 of 3 - Standard series)	 Never done	Imm Details	
IPV Vaccines (MCF) (1 of 4 - 4-dose series)	 Ordered on 11/9/2023	Imm Details	
Hepatitis A Vaccines (MCF) (1 of 2 - 2-dose series)	 Never done	Imm Details	
MMR Vaccines (MCF) (1 of 2 - Standard series)	 Never done	Imm Details	
Varicella Vaccines (MCF) (1 of 2 - 2-dose childhood series)	 Never done	Imm Details	
Influenza Vaccine (MCF) (1 of 2)	 Never done	Imm Details	
Upcoming			
Pneumococcal Vaccine: Pediatrics (0 to 5 Years) And At Risk Patients (6 to 64 Yea...	Next due on 1/4/2024	Imm Details	11/9/2023 - Pneu...
Meningococcal ACWY Vaccines (MCF) (1 - 2-dose series)	Next due on 8/15/2033	Imm Details	

Epic Integrations



Care Gaps in the Storyboard allow for quick ordering and view of immunization status.

CARE GAPS

- HIB Vaccines (MCF) (1 of 3 -...
- Hepatitis A Vaccines (MCF) (1...
- MMR Vaccines (MCF) (1 of 2...
- 3 more care gaps**
- +3 awaiting completion

Care Gaps Awaiting Completion

Overdue

Never done	Hepatitis B Vaccines (MCF) (1 of 3 - 3-dose series)
	Last ordered: Nov 9, 2023
Never done	DTAP/TDAP/TD Vaccines (MCF) (1 - DTaP)
	Last ordered: Nov 9, 2023
Never done	IPV Vaccines (MCF) (1 of 4 - 4-dose series)
	Last ordered: Nov 9, 2023

Start Review

Epic Integrations



External IRIS information can be seen in the Immunization activity. Clinicians can reconcile IRIS immunizations by using the Go Reconcile quick button.

Immunizations from outside sources need attention [Go Reconcile](#)

Administration History

Show deleted Show deferred Show ages

Vaccine	Admin Dates	Next Due
(6 Mo+) Influenza Vaccine Quadrivalent Preserv...	7/26/2023	
DTaP, 5 pertussis antigens (DAPTACEL)	7/25/2023	
JANSSEN (J&J) COVID-19 VACCINE	10/28/2021	
PFIZER SARS-COV-2 TRIS-SUCROSECOMIR	1/5/2022	
Tdap (Adacel, Boostrix, >7 years, NOS)	1/15/1970	

IMMUNIZATION REGISTRY INFORMATION SYSTEM (IRIS)

A request was initiated today at 8:59 AM.

Immunizations as of 9/12/2021 at 2:44 PM

Vaccine	Admin Dates	
Moderna COVID-19, mRNA, PF, 100 mcg/0.5 mL dose (MODERNA SARS CoV 2 VACCINATION 100mcg/0.5mL (AGES 12+), (red cap vial) IM)	1/28/2021	
Tdap (Tdap (Adacel, Boostrix, >7 years, NOS))	1/15/1970	

Epic Integrations



Once reconciled, external immunizations from IRIS will show integrated in the chart.

Administration History	
Vaccine	Admin Dates
(6 Mo+) Influenza Vaccine Quadrivalent Preservative Free	7/26/2023
DTaP, 5 pertussis antigens (DAPTACEL)	7/25/2023
JANSSEN (J&J) COVID-19 VACCINE	10/28/2021
MODERNA SARS-CoV-2 VACCINATION 100mcg/ 0.5ml, (AGES 12+), (red cap vial) IM	1/28/2021
PFIZER SARS-COV-2 TRIS-SUCROSE/COMIRNATY VACCINATION (gray cap vial)	1/5/2022
Tdap (Adacel, Boostrix, >7 years, NOS)	1/15/1970

Patient Education



Adults need vaccines, too.

Vaccines prevent diseases that can be very serious.
All adults need vaccines to help protect themselves and others.
The following vaccines are recommended for everyone.



Influenza

Who? Everyone over 6 months of age.
How often? Recommended yearly during flu season, and for pregnant women during any trimester of pregnancy.



Pneumococcal

Who? All adults over the age of 65 or younger than 65 if you have a certain high-risk condition (i.e. asthma; heart, lung, or kidney disease; immunosuppression; lack a functioning spleen; or are a smoker). **How often?** For most people, 1 or 2 doses.



Shingles (Zoster)

Who? Adults 50 and older, including adults who have had shingles or got the previous shingles vaccine (Zostavax).
How often? One time series of 2 doses, 2-6 months apart.



Tdap (tetanus, diphtheria, whooping cough)

Who? Recommended for all adults. Pregnant women need the Tdap vaccine during every pregnancy.
How often? A booster is needed every 10 years.

Ask your primary care provider about additional vaccines you may need based on your age, health condition, job, lifestyle, or travel habits.



To schedule an appointment, visit
McFarlandClinic.com

Patient Education

[Find a Doctor](#)[Locations](#)[Specialties](#)[Home](#) > [News & Info](#) > [What Immunizations Do Adults Need?](#)

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What Immunizations Do Adults Need?

August is National Immunization Awareness Month, and McFarland Clinic wants to share information about vaccines for people of all ages. This post will share the importance of vaccines for adults.

People of all ages are susceptible to becoming ill and passing diseases to others, including healthy adults. Vaccinations are important not only because they protect the person getting them, but to reduce the chance of spreading diseases to vulnerable communities including infants, young children, the elderly and those with weakened immune systems.

Flu Vaccine

All adults should get an influenza (flu) vaccine each year to protect against seasonal flu. Some people are at high risk of serious flu complications and it is especially important these people get vaccinated. This includes older adults (65 and older), children younger than 5, pregnant women and people with certain long-term medical conditions like asthma, heart disease and diabetes.

Tdap Vaccine

Every adult should get one dose of Tdap vaccine (tetanus, diphtheria and pertussis) if they did not get Tdap as a teen, and then receive a Td (tetanus and diphtheria) booster vaccine every 10 years. Women should get a Tdap vaccine during each pregnancy, preferably during their third trimesters (between 27 through 36 weeks of their pregnancy).

Shingles Vaccine

Adults 50 years and older are recommended to receive the shingles vaccine. Adults 65 and older are also recommended to receive both pneumococcal vaccines. Some adults younger than 65 years with certain conditions are also recommended to receive one or more pneumococcal vaccinations.

Other Vaccines

Adults may need other vaccines (such as hepatitis A, hepatitis B and HPV) depending on their age, occupation, travel, medical conditions, vaccinations they have already received or other considerations.

Tagged As: [Prevention and Wellness](#)

[« Back](#)

Need a Doctor?

Schedule an appointment in more than 50 medical specialties and services at 25 locations throughout central Iowa.

[Make an Appointment](#)

Patient Communication



MyChart Messaging

Flu vaccine is now available at McFarland Clinic! It is important to get a flu shot and here's why:

- Is recommended for everyone 6 months and older
- Protects against up to four types of flu viruses
- Prevents or reduces severity of illness, hospitalizations and missed work or school
- Saves lives, especially in young children and older adults

For information about getting your flu shot at McFarland Clinic, please visit mcfarlandclinic.com/flu

If you received your flu shot from somewhere outside of McFarland Clinic, please update your MyChart account following the steps below so your doctor knows you're protected from the flu this season:

1. Go to the [Preventive Care activity in MyChart](#)
2. Under the "Due" section, hover over the Annual Flu Shot record until the "Mark As Complete" button appears.
3. Click the "Mark As Complete" button and enter the date you received the vaccine.
4. Once done, this will be recorded as part of your health history.

Your McFarland Clinic Care Team

Patient Communication



MyChart - Patients can select Mark as complete to send Population Health a message to pull their influenza immunization information from IRIS and reconcile it into their chart. They can also request an appointment for any immunization.

Annual Flu Shot

Overdue

Previously done: 8/26/2021

 [Learn more](#) 

Hide reminder from home page

 [Mark as complete](#)

 [Request appointment](#)

Provider Education



- ❖ Meetings were scheduled within each department that administers vaccines to educate providers on new PCV20 vaccine and the algorithm for providing these.
- ❖ Providers were encouraged to download the Pneumorecs app to assist in decision making
- ❖ Providers were educated on the goals of the RIZE campaign



Questions



Today's Speakers



Eric Penniman, DO, FAAFP
Executive Medical Director, *Summit
Medical Group*





Summit Medical Group of Tennessee

November 16th, 2023

Presented by: Eric Penniman, D.O.,
Executive Medical Director



Who is Summit Medical Group?

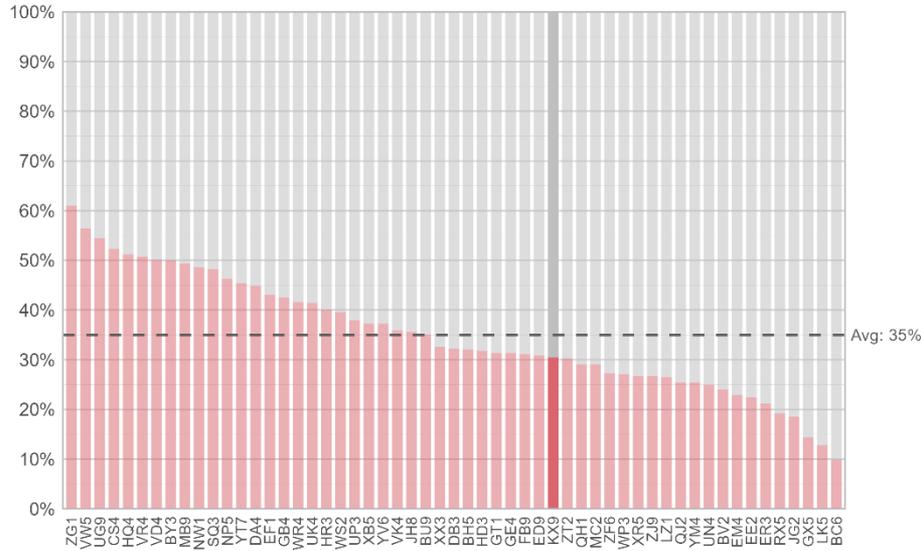


- Large, independent, primary care group in the Eastern half of Tennessee
- 80 total sites. 67 are primary care sites.
- Manage 400,000 patients
- Focused on providing the best value (outcomes/cost) to our patients.
- 90,000 Medicare lives (nearly half MA and half in ACO Reach)
- All TennCare and commercial plans have some aspect of value as part of the reimbursement

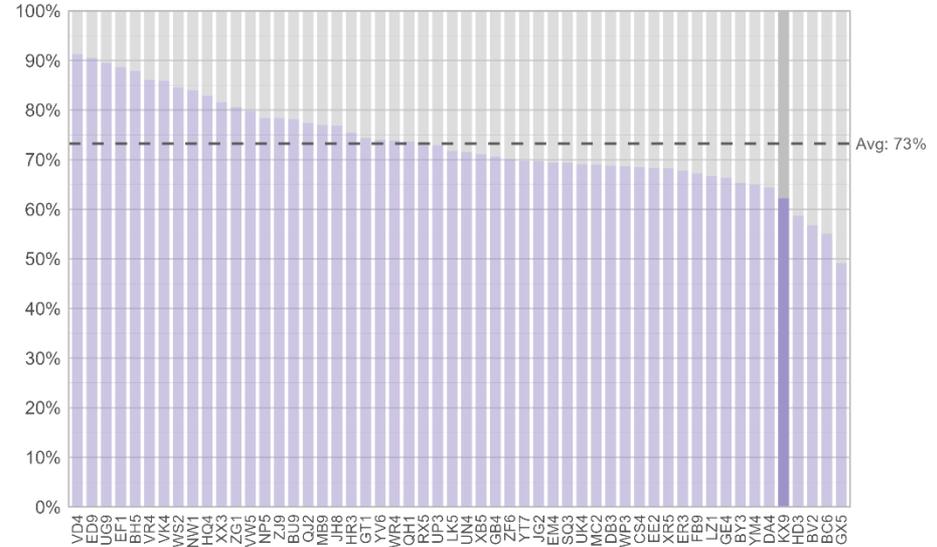
Summit MY 2023 Data



Influenza



Pneumococcal



Organization Name: Summit Medical Group

Proportion of patients ever vaccinated or documented, as of the most recently reported quarter

This plot displays the most recently reported RQ compared to same RQ's in previous years (e.g., if the current RQ is Q3 2022, this plot will display all Q3's)

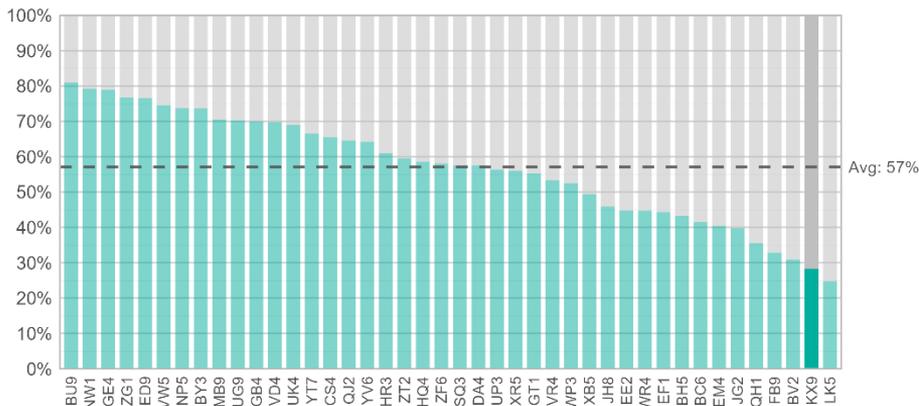
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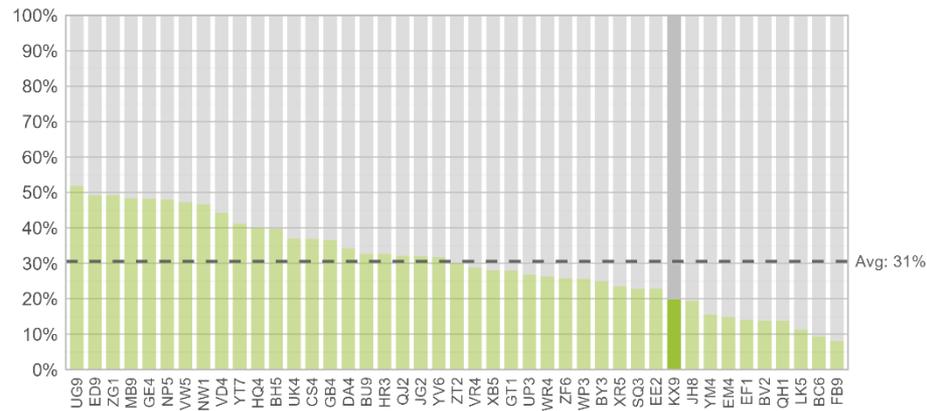
Summit MY 2023 Data



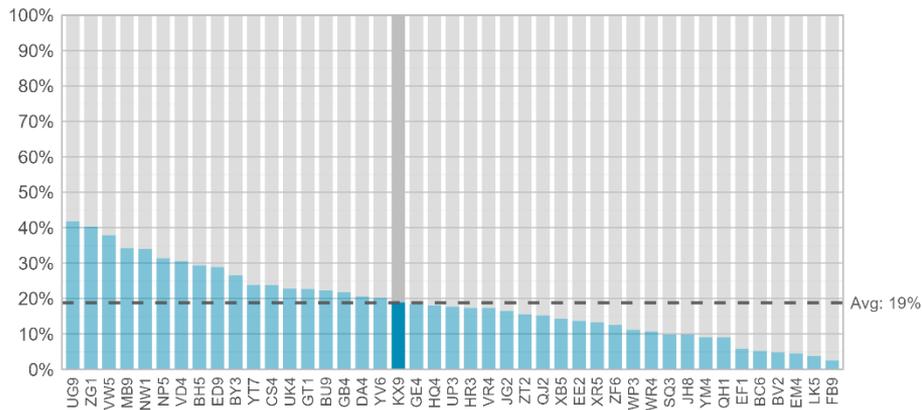
Td/Tdap



Zoster



Bundle



Why the improvement?



- 1) Slow culture shift
- 2) Identify and mitigate the barriers to vaccinate
- 3) Integrated pharmacist interventions
- 4) Worked with technical people at Tennessee's immunization registry (TennIIS) to get reliable bidirectional data feeds
- 5) *The South* has a lot of vaccine hesitant patients. It is easier to show improvement when you have a lot of opportunity!

Integrated Pharmacist



- Developed unblinded reports for pediatric sites to “compete”
- Worked with our Athena team to add important vaccines into the Athena Quality tab
- Outreach to our “most vulnerable patients (COPD & HF)
- Lunch and learns for managers to learn about vaccines
- Educated providers and managers about the Medicare part D vaccines which are now “free to patients”
- Outcomes MTM platform guided outreach to 600 patients with 220 successful flu shots completed

Culture Shift/Business case for vaccinating



- SMG is a large for-profit primary care group with 67 sites
 - Because a physician's quarterly "draw" is affected if expensive unused vaccines stockpile in the refrigerator, they often were not stocked (i.e., Shingrix, Prevnar 13, etc.) **(Pillar 1 of a successful vaccine program is convenience)**
 - Developed a collaborative approach with our accounts receivable staff to create reports to demonstrate to managers the business opportunity for giving vaccines. Education over 7 years has made a difference and most of the key vaccines are now being stocked.
 - Directly worked with GSK, Sanofi, Merck, and Pfizer to maximize discounts
 - Education to help site learn how to efficiently use TransactRx to be able to give part D vaccines to those with Medicare

Mitigate barriers

- **Workflow of primary is overwhelmed!**
 - Developed standing orders and protocols for MAs to act
 - Purchased bar code scanners to speed up the administration process
 - Our most successful sites hired a “vaccine nurse”
 - One site gave “per vaccine incentives” to CMAs and helped that site become one of our top performing vaccine sites
- **Education of providers and staff**
 - Emails
 - Grand Rounds

East Tennessee culture shift



- Lead annual “free flu shot clinics” for 10,000-20,000 for many years
- Early in the Covid pandemic, offered mass vaccine clinics
- All three major networks regularly calls on SMG to be interviewed regarding health topics which often relate to vaccines



Don't
stop.
Push
harder.
Keep
going



Today's Speakers



Victoria Harris, MPH, CPHQ
Assistant Director, Clinical Quality
Performance, *UC San Diego Health*



UC San Diego Health

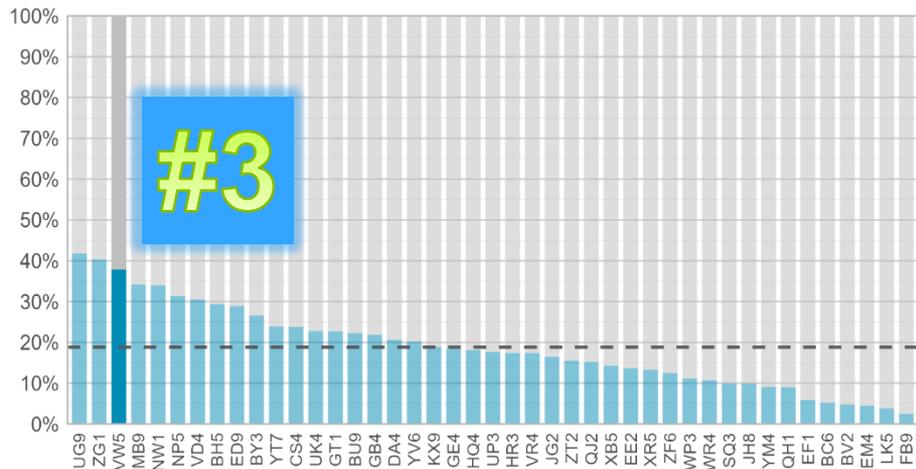
Rise to Immunize Campaign at UC San Diego Health

Victoria Harris, MPH, CPHQ

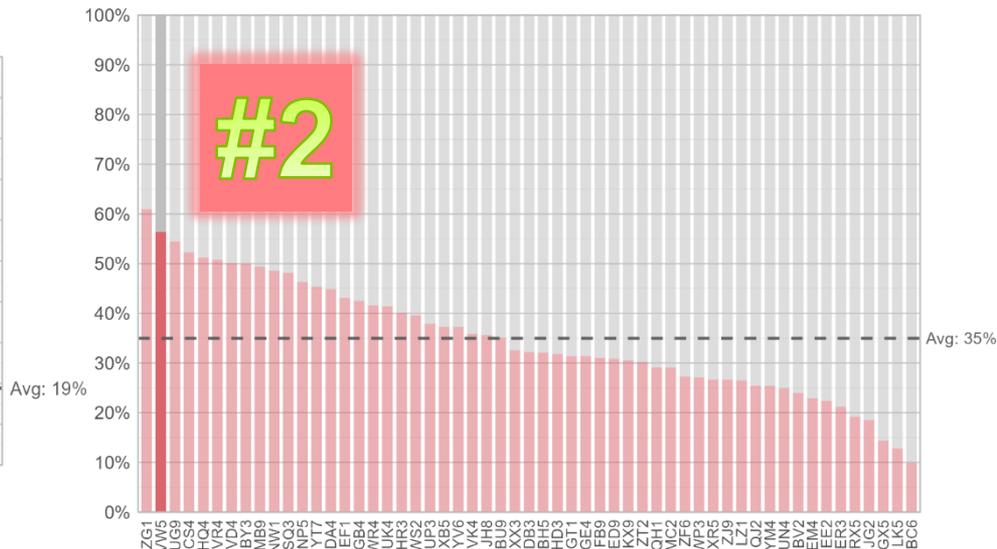
The Data (UCSD Q2 2023)



Bundle



Influenza



Organization Name: UC San Diego Health

Proportion of patients ever vaccinated or documented, as of the most recently reported quarter

This plot displays the most recently reported RQ compared to same RQ's in previous years (e.g., if the current RQ is Q3 2022, this plot will display all Q3's)

Currently displaying:



Adult Immunization Improvement Strategies



Epic Tools

- Health Maintenance Topics
- Primary Care Quality Dashboard
- Standard Work

Health Maintenance

Data from outside sources needs reconciliation.

- Never done Diabetic Foot Exam
- Never done Diabetes Urine Microalbumin
- Never done Colorectal Cancer Screening
- Never done ASCVD or Diabetes Needs A Statin
- Never done Shingles Vaccine (1 of 2)
- Never done Advance Care Planning
- Never done Osteoporosis Screening
- Never done Medicare Annual Wellness Visit
- 11/29/2019 Tetanus (1 - Tdap)
- 09/30/2020 Diabetes A1c
- 11/12/2020 LDL Monitoring
- 11/09/2021 Diabetes CMP
- 03/08/2022 Diabetic Retinal Exam
- 03/23/2022 PHQ2 depression screen
- 08/01/2023 Influenza (1)

Links

Standard Work

- Blood Pressure Measurement
- Optimal Diabetes Measurement
- Breast Cancer Screening Measurement
- Cervical Cancer Screening Measurement
- Colorectal Cancer Screening Measurement
- Depression Screening Measurement
- High Risk and HCC Measurement
- Influenza Immunization Measurement

Training Materials

- DES Training Guide

DES Panel Performance Provider Grid View Optimal Diabetes Care

Primary Care Daily Engagement System (DES)

PHSO Medical Management | Quality Operations | Data Date: 10/16/2023

Hypertension Control 18-85 yrs. of age (Individual) Goal: 72%	Optimal Diabetes Care 18-75 yrs. of age (Individual) Goal: 44%	High Intensity Statin Therapy for Cardiovascular Disease 40-75 yrs of age Goal: 50%	Advanced Care Planning ≥ 65 yrs. (Individual) Goal: 25%	Lowering Senior Hospital Admissions (Organization) Goal: 215 PKPY (lower is better)	Breast Cancer Screening 50-74 yrs. of age (Individual) Goal: 82%	Cervical Cancer Screening ages 21-64 (Individual) Goal: 81%	Colorectal Cancer Screening > 45 yrs (Individual) Goal: 78%	Depression Screening ≥12 yrs. of age (Individual) Goal: 80%	Influenza Vaccination (Individual) Goal: 82%
75.07	47.98	52.27	39.58	223.29	82.54	80.15	76.64	85.40	39.91
Prior Week: 74.87 ▲ 0.20	Prior Week: 48.78 ▼ -0.80	Prior Week: 51.80 ▲ 0.47	Prior Week: 39.45 ▲ 0.13	Prior Week: 223.09 ▲ 0.20	Prior Week: 82.54 - 0.00	Prior Week: 80.21 ▼ -0.06	Prior Week: 76.56 ▲ 0.08	Prior Week: 85.88 ▼ -0.48	Prior Week: 34.12 ▲ 5.7

Staff Education and Engagement

STAFF / FACULTY RESOURCES

COMMUNITY FLOW PROGRAM CONTACTS FLU SEASON REGULATORY MANAGER'S TOOL BOX LINKS EDUCATION POLICIES AND PROCEDURES CARE NAVIGATION INITIATIVE

SPRINT [et](#) → [Departments & Services](#) → [Ambulatory Care Services](#) → [FLU Season](#)

ACS

Flow Program +

Community +

Contacts

FLU Season -

Recent +

Regulatory +

Manager's Tool Box +

Other links +

Education +

Policies and Procedures +

Care Navigation Initiative +

Flu Season 2023 - 2024

Last updated: 11/1/2023 5:17 AM

Vaccine Totals in Ambulatory Care Total** for October

Primary Care	Specialty Care
5,560	1,397
Top Vaccinators in October 2023*	
Roman Casas (120)	Alycia Sims (73)
Genevieve Castro (109)	Krosby Myers (62)
Maira Cruz (86)	Jacqueline Imus (55)

*Top Vaccinators in Primary Care and Specialty Care, not an indicator of raffle winners. Raffle will be run at the



**STAFF /
FACULTY RESOURCES**

IN-CLINIC ADMINISTRATION STANDARD WORK

[Influenza Immunization In-Clinic Administration Standard Work 8/2023](#)

- [Flu Season Ambulatory In-Clinic Workflow 2023-2024.pdf](#)
- [Immunization Clinic EPIC workflow 8.2023.pdf](#)
- [Documenting Historical Immunizations EPIC Tip Sheet](#)
- [Using Immunization Registry](#) (CAIR California Immunization Registry/ SDIR San Diego Immunization Registry)
- [Vaccine Information Sheet \(VIS\)](#)

Standing Orders	Adult Seasonal Influenza Vaccine Standing Order Pediatric Seasonal Influenza Vaccine Standing Order
Vaccine Ordering Info	Flu Vaccine Ordering Update Aug_31.eml
FLU Vaccine Matrix	2023-2024 Flu Vaccine Matrix Revised 09.01.23 (002).pdf
ALT Presentation for FLU (August 2023):	Flu Season 2023-2024 ALT Meeting.pptx
Ambulatory	Ambulatory Influenza

Population Health Outreach

- Bulk Orders
- Bulk messages
- Automated calls
- Text messaging campaigns
- Manual calls with nursing students
- Chart reviews and appointment notes
- Scheduling appointments

The Pop Health Quality Team!

Lifestyle Management Referrals

- Enroll patients into education programs
- Schedule with a Health Coach

- Bulk Orders and Messaging for patients with Care Gaps.
- Chart audits and validation
- Quality improvement projects

Monthly Medicare Annual Wellness Visit Campaigns

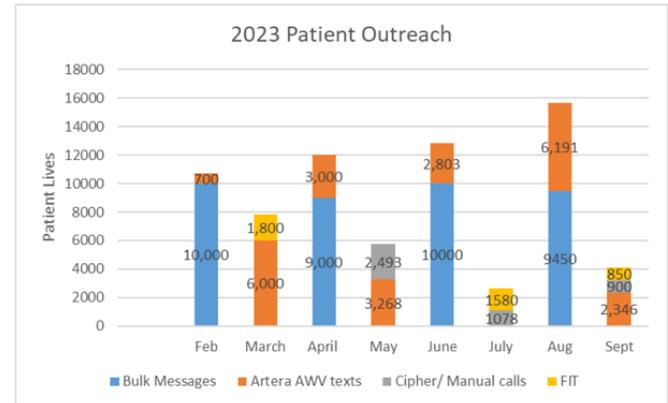
SMS message or telephone call reminder

If patients do reply, that information is reviewed and charts updated to reflect:

- wrong numbers
- no longer receiving care with UCSD
- hospice or deceased

Patient Outreach

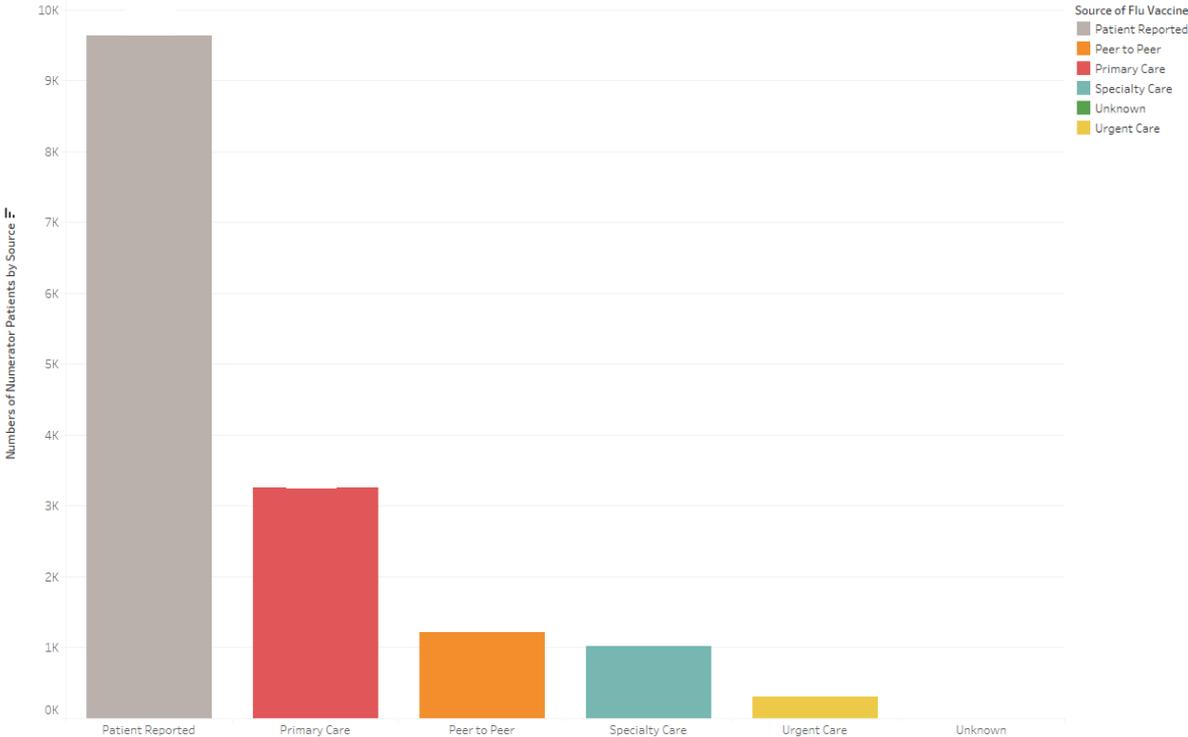
- Chart reviews and appointment notes
- Scheduling appointments



Extending Beyond Primary Care

Q3 Flu Vaccination Rate and Numerator Patients By Sources

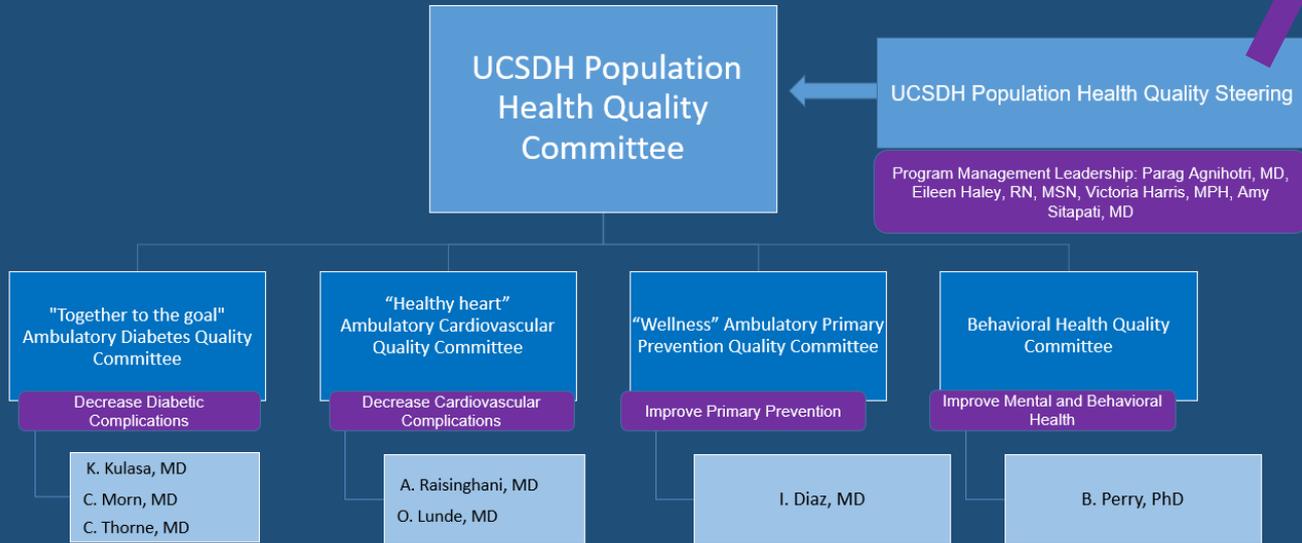
- Bidirectional reconciliation with state registry
- Nursing Education across specialties
- Specialty clinic participation



Sum of Count of Vaccine GiverNum for each Source of Flu vaccine. Color shows details about Source of Flu vaccine. The marks are labeled by sum of Count of Vaccine GiverNum and sum of Rate To Denominator.

Center for Data-driven Insights and Innovation (CDI2)

Population Health Quality Committee Structure



Supportive Infrastructure: Population Health, Physician Co-Chairs & Champions, Nursing Education, IS Analytics & EPIC team, Pharmacy, Care Navigation Hub, Clinic Leadership & Staff, and other key stakeholders

Adult Immunization Improvement Strategies



Thank you



Questions?



Submit your questions using the **Q&A feature** at the bottom of the screen