Thank you for joining

The presentation will begin shortly
Rise to Immunize™ Monthly Webinar

Equipping Providers and Staff with Baseline Education on Adult Immunizations

Kimberly Williams, MA, of Utica Park Clinic
Today's Webinar

Campaign Updates
• RIZE Action Month
• Annual Survey Results

Equipping Providers and Staff with Baseline Education on Adult Immunizations
• Kim Williams, MA, of Utica Park Clinic

Q&A Session
Webinar Reminders

Today’s webinar recording will be available the week of 7/25

- Will be sent via email
- Will be available on website

(RiseToImmunize.org → “Resources” → “Webinars”)

Ask questions during the webinar using the Q&A feature

- Questions will be answered at the end of the presentation
RIZE
Action Month
August 2022
RiseToImmunize.org/ActionMonth
RIZE Action Month Materials

- Staff Invitation Template
- Participation Guide
- “5 Strategies to Strengthen Your Vaccine Recommendations” Video and Factsheet
- PowerPoint
- Certificate Template
- Reimbursement Form
2022 RIZE Survey Results
We heard from 46 RIZE member groups, representing 84% of campaign participants.
What electronic health record (EHR) does your organization use?

(If you have more than one, choose the primary one used for ambulatory care.)

<table>
<thead>
<tr>
<th>EHR</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Epic</td>
<td>58.0%</td>
</tr>
<tr>
<td>Cerner</td>
<td>8.0%</td>
</tr>
<tr>
<td>Allscripts</td>
<td>14.0%</td>
</tr>
<tr>
<td>Other</td>
<td>20.0%</td>
</tr>
</tbody>
</table>
Do you currently stratify your immunization data by patient demographics such as race, ethnicity, age, insurance type?

- Yes 42%
- No 30%
- No, but we are planning to 16%
- I don't know 12%
What is your organization’s timeframe for fully operationalizing the 2022 ACIP adult vaccine pneumococcal recommendations?

(e.g., full protocol 65+ and 19-64, EHR flags, etc.)

<table>
<thead>
<tr>
<th>Timeframe</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Already fully operationalized</td>
<td>42.0%</td>
</tr>
<tr>
<td>≤ 1-2 months</td>
<td>26.0%</td>
</tr>
<tr>
<td>3-6 months</td>
<td>14.0%</td>
</tr>
<tr>
<td>7-12 months</td>
<td>4.0%</td>
</tr>
<tr>
<td>&gt; 1 year</td>
<td>6.0%</td>
</tr>
<tr>
<td>I don’t know</td>
<td>8.0%</td>
</tr>
</tbody>
</table>
What topic(s) would you like to see featured on future RIZE Monthly Webinars?

- Vaccine hesitancy
- Patient & provider education
- Patient outreach & engagement
- Best practices from peers
- Improving vaccination rates during COVID
- Clinic workflows
- Marketing resources
- Vaccine safety
- Addressing health disparities
- Data capture and sharing
- Operationalizing immunization schedules
- Gap reports & POC alerts
Provider & Staff Education

Level 1: Evaluate and provide baseline education

- Do not intend to implement: 2%
- Intend to or in the process of implementing: 60%
- Implementation complete: 36%
- I don't know: 2%

Level 2: Establish immunization protocols for practice

- Do not intend to implement: 4%
- Intend to or in the process of implementing: 26%
- Implementation complete: 66%
- I don't know: 4%

Level 3: Expand organization's vaccination expertise

- Do not intend to implement: 12%
- Intend to or in the process of implementing: 54%
- Implementation complete: 24%
- I don't know: 10%
Clinical Support

Level 1: Build infrastructure for ample vaccine supply and distribution

- Do not intend to implement: 4%
- Intend to or in the process of implementing: 18%
- Implementation complete: 62%
- I don't know: 6%

Level 2: Equip staff with standing orders

- Do not intend to implement: 6%
- Intend to or in the process of implementing: 20%
- Implementation complete: 64%
- I don't know: 10%

Level 3: Expand opportunities for administering vaccines

- Do not intend to implement: 8%
- Intend to or in the process of implementing: 52%
- Implementation complete: 32%
- I don't know: 8%
IT/Documentation

Level 1: Standardize documentation in EHR

Level 2: Create gap reports and POC alerts to indicate patient vaccination needs

Level 3: Utilize immunization registry & data-sharing options
Patient Education

Level 1: Develop in-office marketing materials

- Do not intend to implement: 16%
- Intend to or in the process of implementing: 48%
- Implementation complete: 22%
- I don't know: 14%

Level 2: Conduct proactive outreach to patients

- Do not intend to implement: 6%
- Intend to or in the process of implementing: 54%
- Implementation complete: 34%
- I don't know: 6%

Level 3: Implement advanced marketing tactics

- Do not intend to implement: 22%
- Intend to or in the process of implementing: 36%
- Implementation complete: 12%
- I don't know: 30%
Financial Management

Level 1: Provide billing and coding education and tools to staff

Level 2: Develop and distribute revenue cycle reports to relevant departments

Level 3: Align compensation with performance on immunization metrics
Kimberly Williams, MA
Quality Coordinator, Vaccines
Utica Park Clinic
Equipping Providers & Staff with Baseline Education on Adult Immunizations
Our well-established and recognized healthcare providers within the group have a loyal patient base who consistently report high satisfaction scores. As an expansive network of healthcare facilities, we take great pride in a collective and individual commitment to quality. The quality of care provided draws the attention of peer review and is proud for being consistently recognized as leaders in the field.

Our population includes over 220,000 patients, logging more than 550,000 outpatient visits annually. More than 70 local and rural clinic locations are throughout the northeast Oklahoma region. It employs over 300 Physicians and Advanced Practice Providers, including primary care, which accounts for approximately 60%, and more than 20 specialty groups, including a renowned cardiology group.
Utica Park Clinic

“With over 250 providers in more than 20 specialties, over 70 clinics in Oklahoma and same-day appointments available, we are the premier health care provider for you and your family.”

Oklahoma Heart Institute

“From comprehensive diagnostics to open heart surgery and cardiac rehabilitation, Oklahoma Heart Institute combines recognized cardiovascular physicians with the region's most advanced technology.”
Onboarding Process

Employee Education & New Hire Process

- Vaccine Requirements
  - MMR
  - Varicella
  - COVID
  - Flu
  - Hepatitis B (Not required, but offered)
  - Tdap (Not required, but offered)
Every New Hire is required to go through our Back Office training session, this includes Injection training.
CDC: You Call the Shots Training
What is You Call the Shots?

“You Call the Shots is an interactive, web-based immunization training course. It consists of a series of modules that discuss vaccine-preventable diseases and explain the latest recommendations for vaccine use. Each module provides learning opportunities, self-test practice questions, reference and resource materials, and an extensive glossary.”

• All staff complete the following modules:
  – Vaccine Storage and Handling

• Medical Assistants, LPNs, and RNs complete the following modules:
  – Understanding the Basics: General Best Practices Guidelines for Immunization
  – Vaccine Administration
  – Pneumococcal Disease and Vaccine
  – Influenza
  – Vaccine for Children (If applicable)

All employees complete the You Call the Shots during our New Hire process and annually.
Pros

• Very in-depth training and informative.
• CEUs can be earned from completing this training.

Cons

• Time Intensive.
• CEU website can be difficult at times to navigate.

We have dedicated 4 hours of our New Employee Orientation time for this process, and we have also created a step-by-step tutorial video on how to navigate the modules and the CEU website.

We are currently working with Immunization Services to be included in a yearly training that will cover the same basic information in the You Call the Shots training, but it is not as time consuming.
Influenza & Pneumococcal Training
Influenza Vaccine

On average we start our Flu season in August/September which involves Employee Health, Purchasing, and our Corporate office by:

• Developing annual trainings
• Matrix
• Techniques
• Documentation
**2021-2022 Flu Matrix**

### 2021-2022 Flu Vaccine Matrix

**Version 1 (08/26/2021)**

<table>
<thead>
<tr>
<th>Age</th>
<th>CPT (Modifier)</th>
<th>Vaccine Description</th>
<th>Name Brand</th>
<th>Epic Proc Code</th>
<th>Amount (ml)</th>
<th>Lot Mgr ID &amp; IQM Activity ID</th>
<th>Admin Code With Counseling</th>
<th>Admin Code Without Counseling</th>
<th>Medicare or Medicaid Replacement</th>
<th>ICD-10</th>
<th>Outer Carton NDC</th>
<th>Vial/Syringe NDC</th>
<th>Cash Price (includes admin fee)</th>
</tr>
</thead>
<tbody>
<tr>
<td>2yrs - 4yrs</td>
<td>90672 (SL)</td>
<td>Flu vaccine, quad, live, intranasal</td>
<td>Flumist</td>
<td>IMM346</td>
<td>0.2ml</td>
<td>346</td>
<td>190473</td>
<td>223</td>
<td>58160-398-10</td>
<td>66019-308-01</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>6mo +</td>
<td>90686 (SL)</td>
<td>Flu vaccine, quad, split virus, PF, 0.5ml, IM</td>
<td>Fluarix-PFS</td>
<td>IMM22</td>
<td>0.5ml</td>
<td>127</td>
<td>190471</td>
<td>223</td>
<td>58160-887-52</td>
<td>58160-887-41</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>6mo +</td>
<td>90686 (SL)</td>
<td>Flu vaccine, quad, split virus, PF, 0.5ml, IM</td>
<td>Fluvax-PFS</td>
<td>IMM22</td>
<td>0.5ml</td>
<td>127</td>
<td>190471</td>
<td>223</td>
<td>58160-887-41</td>
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</tr>
<tr>
<td>6mo +</td>
<td>90686 (SL)</td>
<td>Flu vaccine, quad, split virus, PF, 0.5ml, IM</td>
<td>Fluzone-SOV</td>
<td>IMM22</td>
<td>0.5ml</td>
<td>127</td>
<td>N/A</td>
<td>N/A</td>
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<td></td>
</tr>
<tr>
<td>6mo +</td>
<td>90686 (SL)</td>
<td>Flu vaccine, quad, split virus, PF, 0.5ml, IM</td>
<td>Fluzone-PFS</td>
<td>IMM22</td>
<td>0.5ml</td>
<td>127</td>
<td>190471</td>
<td>223</td>
<td>49281-421-10</td>
<td>49281-421-58</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>4 yrs &amp; older</td>
<td>90674 (SL)</td>
<td>Flu vaccine, quad, cell cultures, subunit, PF, antibiotic free, 0.5ml, IM</td>
<td>Flucel-HA-PFS</td>
<td>IMM31</td>
<td>0.5ml</td>
<td>31</td>
<td>190471</td>
<td>223</td>
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<tr>
<td>6mo +</td>
<td>90686</td>
<td>Flu vaccine, quad, split virus, PF, 0.5ml, IM</td>
<td>Fluvax-QIV-PFS</td>
<td>IMM22</td>
<td>0.5ml</td>
<td>127</td>
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<td></td>
</tr>
<tr>
<td>6mo +</td>
<td>90686</td>
<td>Flu vaccine, quad, split virus, PF, 0.5ml, IM</td>
<td>Fluarix-QN-PFS</td>
<td>IMM22</td>
<td>0.5ml</td>
<td>127</td>
<td>190471</td>
<td>223</td>
<td>58160-887-52</td>
<td>58160-887-41</td>
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<tr>
<td>65 yrs &amp; older</td>
<td>90694</td>
<td>Flu vaccine, quad, inactivated, adjuvanted, PF, 0.5ml, IM</td>
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<td>148</td>
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<td></td>
<td></td>
<td></td>
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<td>Flumist QJV</td>
<td>IMM346</td>
<td>0.2ml</td>
<td>146</td>
<td>90460</td>
<td>90473</td>
<td>223</td>
<td>66019-308-10</td>
<td>66019-308-01</td>
<td></td>
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</tr>
</tbody>
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**Notes:**
- SoonerCare & Adult Medicaid - use NDC from vial. All other payers use NDC from outer carton.
Pneumonia Vaccine

1 of the 4 Quality Critical Indicators for Ardent

<table>
<thead>
<tr>
<th>CMS 127- Pneumococcal Vaccination</th>
<th>22 Goal</th>
<th>22 Actual</th>
<th>PY 2021</th>
</tr>
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<tbody>
<tr>
<td>Min</td>
<td>81.5%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Goal</td>
<td>81.7%</td>
<td>72.3%</td>
<td></td>
</tr>
<tr>
<td>Max</td>
<td>82.0%</td>
<td></td>
<td>81.23%</td>
</tr>
</tbody>
</table>
Pneumonia Vaccine

Reconciling Information for Care Gaps

– Pull any information from outside records
– Patient History forms
– Medicare Wellness packets
– New Patient packets
– Pharmacy Data
– Flu Consent
Pneumonia Vaccine
(Continued)

Flu Vaccine Administration Record

<table>
<thead>
<tr>
<th>Last Name</th>
<th>First Name</th>
<th>Middle Initial</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Date of Birth</th>
<th>Medical Record Number</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Signature</th>
<th>Today's Date</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Please answer the following questions by circling YES or NO

1. Are you sick today? or Do you have a fever today? YES or NO
2. Have you had wheezing in the last 12 months? YES or NO
3. Do you have a serious allergy reaction after eating (ingesting) eggs (e.g., trouble breathing or anaphylaxis)? YES or NO
4. Have you ever had a serious allergy reaction after receiving a vaccine (e.g., trouble breathing or anaphylaxis)? YES or NO
5. Have you ever had Guillain Barre Syndrome? YES or NO
6. If you are over 65 years of age, have you ever had a Pneumonia vaccination? a. If yes, when? (month/year) YES or NO
   b. If no, would you like to get one today?
COVID Vaccine
COVID Vaccine

- Created an initial webinar/training
- Purchasing Department processes incoming clinic orders
- Dedicated clinics
- OSDH Vaccine updates
- EMR Documentation
Clinician Outreach and Communication Activity (COCA) provides timely, accurate, and credible information to clinicians related to emergency preparedness and response and emerging public health threats. COCA fosters partnerships with national clinician organizations to strengthen information-sharing networks before, during, and after a public health emergency.

COCA helps to strengthen the emergency response capacity of clinicians by:

• Disseminating evidence-based health information and public health emergency messages to clinicians

• Collaborating with clinicians to develop communication strategies that support health risk reduction opportunities during public emergencies

• Providing and promoting emergency preparedness and response training opportunities for clinicians
Back to School
Merck Lunch & Learn Opportunity

HPV Vaccine Lunch & Learn
June 29th, 2022 | 12:00pm to 1:00pm

Dr. Savannah Stumpf is Merck Vaccines’ Regional Medical Director for the South-Central United States. She graduated from the Oklahoma State University College of Osteopathic Medicine and completed her residency in Pediatrics at the University of Oklahoma - Tulsa. For nearly a decade she served as an outpatient Pediatrician at the Mercy Signal Ridge Clinic in Edmond, Oklahoma. In addition to clinical expertise, she has significant experience in patient and legislative advocacy and is the former Vice President of the Oklahoma County Medical Society. She is board-certified in Pediatrics, a Fellow of the American Academy of Pediatrics.

Scientific Insights Related to Gardasil 9:
- HPV related diseases and cancers
- Clinical Profile
- Vaccine recommendations and rates

Pediatrics/Adolescents Focused: Back to School Immunizations
Location: Virtual Meeting via WebEx

*Vax Champs T-Shirts will be given to participants*
Vax Champs T-Shirts
The Oklahoma Caring Van Program

The Oklahoma Caring Van Program delivers immunizations to protect children and adolescents from dangerous illnesses at no cost to their families. The Oklahoma Caring Van Program is uniquely designed to eliminate barriers that commonly prevent children from receiving on-time, age-appropriate immunizations in traditional health care settings.
Resources
Resources

- CDC – Pink Book
- Immunize.org
- TAIC
Upcoming Webinar

Topic: Promoting Health Equity in Adult Immunizations

Date/ Time: Thursday, August 18 at 2pm ET

Presenters: Victoria Smith, M.D., FAAFP, and Matthew Malachowski, PharmD, MHA, BCPS of Ochsner Health
Questions?

Submit your questions using the Q&A feature at the bottom of the screen.