



2024 AMGA ANNUAL CONFERENCE

Rosen Shingle Creek Hotel
Orlando, Florida

APRIL 9 – 12, 2024

amga.org/AC24

ATTENDEE BROCHURE

*Thank You to Our
Platinum Sponsor*

**EXACT
SCIENCES**

Real Connections. Real Solutions.

There's undeniable power in bringing together leaders, innovators, and decision-makers in person that goes beyond virtual interactions. Experience AMGA's **2024 Annual Conference (AC24)** for transformative discussions, sharing of leading best practices, and strategic collaborations essential to your organization's high performance.

AC24 is focused on bringing you the connections, inspiration, and knowledge to help solve your pain points. From session tracks to structured networking discussions, you'll be able to target the areas of your greatest challenges and leave the conference with an action plan that answers:



*What are new, innovative solutions to **access** challenges?*



*How can you successfully move your organization to **value**?*



*How can you deliver the **best care as efficiently** as possible?*



*How can you better address **workforce** challenges?*



*How can your organization make progress on **health equity**?*

Important Registration and Housing Dates

Friday, March 8, 2024

Last day to register at the Early Bird Rate

Monday, March 11, 2024

Last day to guarantee a hotel reservation at the group rate

Friday, March 29, 2024

Last day to register at the Advance Rate



Why Bring Your Leadership Team to Orlando?

- Share your team's knowledge and **gain insights** on how other groups are addressing their most pressing challenges
- Focus on **strategic planning** by developing and refining your organization's strategic goals and initiatives in a private meeting space
- Invest in your team's **professional development**
- **Re-energize** your team with enhanced skills, knowledge, and a renewed sense of purpose

Who Attends the Annual Conference?

Healthcare Leaders:

- CEO, President, Board Chair
- CAO, COO, Administrator, Executive Director
- CMO, Medical Director
- Population Health Executive
- CFO, Finance Director
- Chief HR Officer, Director
- Chief Innovation/Transformation Officer
- CNO, Nursing Director
- CQO, Quality Director
- Accountable Care Officer
- Department Director
- Marketing/PR Director
- CIO/CMIO
- Physician Shareholder
- Advanced Practice Provider Leadership

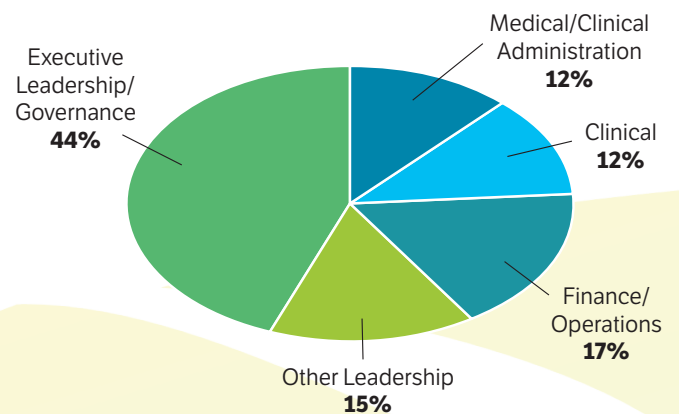
From Healthcare Delivery Organizations:

- Group Practices
- Integrated Delivery Systems
- Accountable Care Organizations
- Hospital/Health Systems
- Academic/Faculty Practices
- Clinically Integrated Networks
- Management Service Organizations
- Independent Physicians Associations
- Physician Practice Management Companies

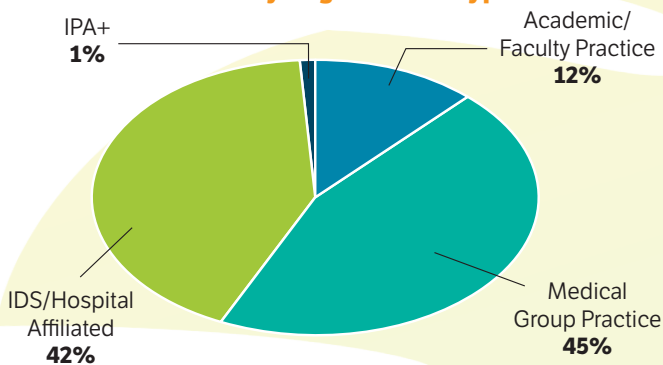
About AMGA

AMGA is a trade association leading the transformation of healthcare in America. Representing multispecialty medical groups and integrated systems of care, we advocate, educate, innovate, and empower our members to deliver the next level of high performance health. AMGA is the national voice promoting awareness of our members' recognized excellence in the delivery of coordinated, high-quality, high-value care. More than 177,000 physicians practice in our member organizations, delivering care to more than one in three Americans.

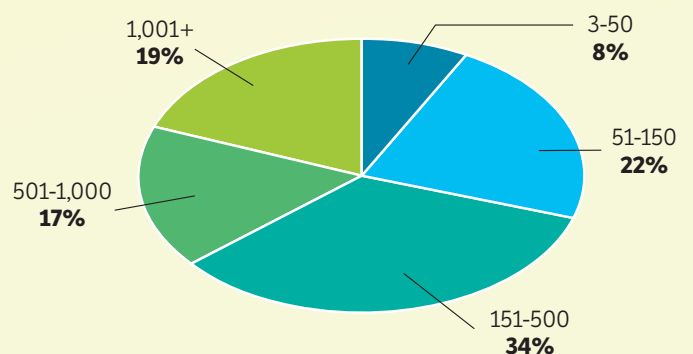
Attendees by Functional Area



Attendees by Organization Type



Attendees by Group Size (FTE MDs)



Agenda at a Glance

Tuesday, April 9

- 8:00 am – 5:00 pm Leadership Council Meetings **(\$)***
- 8:00 am – 9:00 am Morning Joint Council Session: *The Future of Health: Affordable, Proactive, and Accessible Care*
- 5:30 pm – 7:00 pm Council Reception*
- 7:00 pm – 9:00 pm Distinguished Leaders Dinner (Invitation Only)

Wednesday, April 10

- 6:30 am – 1:00 pm AMGA Golf Classic **(\$)**
- 7:00 am – 12:00 pm Women in Leadership Council Meeting **(\$)***
- 10:30 am – 12:30 pm Chronic Care Roundtable (Invitation Only)
- 2:00 pm – 4:00 pm Exhibit Hall and Poster Session Preview
- 1:30 pm – 5:00 pm Immersion Sessions **(\$)**
- 5:00 pm – 6:00 pm Spotlight on Membership Reception (Invitation Only)
- 5:00 pm – 7:00 pm Welcome Reception
- 6:00 pm – 7:00 pm HPPE Reception (Invitation Only)

Thursday, April 11

- 7:00 am – 8:00 am Networking Breakfast in Exhibit Hall
- 8:00 am – 9:30 am Opening General Session: *Leadership: Currency, Change, and Creating a Powerful Presence*
The Dr. Scott Hayworth and the Honorable Dr. Nan Hayworth Lecture
- 9:30 am – 10:15 am Refreshment Break and Networking in Exhibit Hall
- 10:15 am – 11:15 am Peer-to-Peer Breakout Sessions

Thursday – continued

- 11:30 am – 12:30 pm Peer-to-Peer Breakout Sessions
- 12:30 pm – 1:30 pm Strolling Lunch and Exhibits
- 12:30 pm – 1:30 pm Past Leaders Luncheon (Invitation Only)
- 1:45 pm – 2:45 pm Industry Partner Breakout Sessions*
- 2:45 pm – 4:00 pm Refreshment Break and Networking in Exhibit Hall
- 2:45 pm – 4:00 pm Poster Session Presentations
- 4:00 pm – 5:00 pm Peer-to-Peer Breakout Sessions
- 5:00 pm – 6:30 pm Happy Hour in Exhibit Hall
- 6:30 pm – 7:30 pm AMGA Value Roundtable & Capitol Club Reception (Invitation Only)
- 7:00 pm – 8:30 pm AMGA Foundation Celebration (Invitation Only)

Friday, April 12

- 7:00 am – 8:00 am Networking Breakfast
- 8:15 am – 9:45 am General Session: *The Super Future: Prepare Your Organization to Thrive in the AI Revolution*
- 10:00 am – 11:00 am Networking Discussion Groups
- 11:30 am – 12:30 pm Closing General Session: *Election 2024*
- 12:30 pm – 2:00 pm Closing Reception

(\$) Indicates additional registration fee required. *For AMGA member medical groups only.

Preconference Activities

Leadership Council Meetings (\$)*

Eligible for Continuing Education Credit

Attend a Leadership Council meeting with other executives in similar roles to crowdsource ideas, discuss strategies, and share solutions. Attendance is limited to AMGA member medical groups only. To learn more about the Councils, please contact Joe DeLisle, director of council relations, at 703.838.0033 ext. 355 or jdelisle@amga.org.

Role-Based Leadership Councils

Tuesday, April 9, 8:00 am – 5:00 pm

No specific title is required to attend a Council meeting. However, your role and responsibilities should align with the meeting you are attending. Your \$300 Council registration fee includes breakfast, lunch, and the Council welcome reception.

- Advanced Practice Providers/Clinician Leaders
- Chief Administrative Officers/Chief Operating Officers
- Chief Executive Officers/Board Chairs/Presidents
- Chief Financial Officers/Finance Directors
- Chief Human Resources Officers/HR Directors
- Chief Medical Officers/Medical Directors
- Chief Nursing Officers/Nursing Directors
- Marketing and Public Relations Directors
- Quality Directors/Officers

(\$) Indicates additional registration fee required.

*For AMGA member medical groups only.

Women in Leadership Council

Wednesday, April 10, 7:00 am – 12:00 pm

Your \$150 registration fee includes breakfast, lunch, refreshment break, and the Council welcome reception. *Must be a member of the Women in Leadership Council to attend.*

Joint Council Session The Future of Health: Affordable, Proactive, and Accessible Care



Marc Harrison, MD is a global healthcare leader, recognized for healthcare transformation and health equity advocacy. He is a pediatric critical care physician, and is the former president and CEO of Intermountain Healthcare. Dr. Harrison has joined the venture capital firm General Catalyst (GC) to launch and lead Health Assurance Transformation Corporation (HATCo), a new business owned by GC with the mission to deliver health and wellness collaboratively, compassionately, and courageously—for all people. With this launch came an announcement of plans to acquire and operate a health system to demonstrate the blueprint of this transformation for the rest of the industry.

In this joint council session, Dr. Harrison will speak to how HATCo focuses on investment in innovation using new revenue streams, creating a stakeholder collaboration playbook, and aligning incentives to demonstrate that value-based care is the model better for patients and for healthcare organizations.



“The Council meetings are intense in a very positive way. They provide high value. I always walk away with material I can use and connect with new colleagues as well as those I haven’t seen in a while.”

Alka Atal-Barrio, MD, MMM, FAAP

Chief Medical Officer, The Everett Clinic

Preconference Activities – continued

Immersion Sessions (\$)

Wednesday, April 10, 1:30 pm – 5:00 pm

Eligible for Continuing Education Credit

This year's immersion sessions address current and pressing issues in healthcare, including physician compensation, addressing health equity, transitioning to value-based care and workforce/staffing challenges.

For more details, including final agendas, individual session descriptions, and learning objectives, please visit amga.org/AC24.

Addressing Workforce Challenges

Hear strategies for managing ongoing staffing shortages and mitigating the dire impacts of burnout while continuing to provide care to patients in the most cost-effective, efficient, and safest way possible.

Laura Matthews, MS, SHRM-SCP, PO Administrator, HR Operations, **Houston Methodist Physician Organization**; Charlotte Flood, MHA, CMPE, Chief Executive Officer, **Northwest Primary Care Group, P.C.**; Inger Donohue, MSN, RN, CPHQ, Director, Quality and Clinical Services, **Atlantic Medical Group**; Elizabeth Buisser, DO, MBA, Vice President and Chief Medical Officer, **SCL Health**; Abby Oakley, Director, Staffing Services, **Novant Health**; Brandy Gibson, Manager, Talent Acquisition; and Kellie Graham, Manager, Associate Education & Training, **St. Elizabeth Physicians**; and Myriam Ampuero-Martinez, MPA, Vice President, **Baptist Health Medical Group**

(\$) Indicates additional registration fee required.

Heavy Lifting: Leadership Imperative During Times of Unprecedented Challenges

With a pandemic and extensive changes to E/M guidelines, compensation and operational performance have been taking a hit. This session features leading practices in improving operational performance, creating sustainable compensation models, and developing the leadership and culture to drive performance. **Note:** This session is closed to consulting firms.

Fred Horton, MHA, Managing Principal, AMGA's High-Performing Physician Enterprise Program (HPPE); and President, AMGA Consulting; Mike Coppola, MBA, Vice President and Chief Operating Officer, AMGA Consulting; Brita K. B. Manzo, CPA, MaCC, Associate Chief Financial Officer, Hospitals & Clinics, **University of Utah Health**; Satoshi Minoshima, MD, PhD, Anne G. Osborn Chair and Professor, Dept. of Radiology and Imaging Sciences, Spencer Fox Eccles School of Medicine, **University of Utah**; Karen Hoskins, MHS, Medical Specialty Operations Director; Nolan Seithel, BS, Business Relationship Manager; and Emily Dumont, MBA, LSSBB, Organizational Effectiveness & Innovation Interim Director, **St. Elizabeth Physicians**



Preconference Activities / Immersion Sessions (\$) – continued

Improving Population Health: Addressing Care Inequity

Health inequities account for approximately \$320 billion in annual healthcare spending, which, if unaddressed, could grow to \$1 trillion or more by 2040. Learn about innovative solutions to address this potential crisis.

*Danielle Casanova, MBA, Vice President, Population Health Initiatives & Health Equity, AMGA; Georgia McGlynn, RN, MSN-CNL, CPHQ, Manager, Office of Population Health and Accountable Care; and Reshma Gupta, MD, MSHPM, Chief of Population Health and Accountable Care, **UC Davis Health**; Denise White-Perkins, MD, PhD, Interim Chair, Department of Family Medicine; and Director, Healthcare Equity Initiatives, Office of System Diversity Equity and Inclusion; and Octavia Solomon, PharmD, Pharmacy Specialist, Detroit Northwest Medical Center, **Henry Ford Health**; and Howard Mun, PharmD, CPHQ, Clinic Network Director, Ambulatory Quality and Safety; and Gillian Batchelder, PA, Clinic Network Manager, Ambulatory Quality, **University of Washington Valley Medical Center***

Mapping Your Road to Value: AMGA's Value Bootcamp

The transition to value-based care comes with its own set of operational challenges, particularly when it comes to risk contracting and deciding what new compensation models will provide the right internal incentives to appropriately provide services in a value-based model. Learn more from AMGA member groups with established value-based care programs.

*Kevin McCune, MD, Senior Advisor, Value; and Jill Powelson, DrPH, RN, Vice President, AMGA; Erin E. Inman, PharmD, Vice President, Operations Primary Care and Regional Practices, **Corewell Health West**; and Harmeetinder S. Bassi, MD, CPHQ, Medical Director, Quality; and Kelly Eccles, CPC, CPPM, CRC, Senior Director, VBC Compliance, **Summit Health***

(S) Indicates additional registration fee required.

General Sessions *Eligible for Continuing Education Credit*



Thursday, April 11, 8:00 am – 9:30 am

Opening General Session **Leadership: Currency, Change, and Creating a Powerful Presence**

Carla Harris, Senior Client Advisor, *Morgan Stanley*

The job market has been impacted over the last several years, introducing a new matrix of concerns and questions for leaders as they navigate employee attrition and recruiting challenges. This leaves many healthcare organizations challenged with supporting patient care and provider wellness. In this environment, what does it take to lead effectively? What does leadership even mean? Carla Harris will identify the essential skills necessary to succeed, such as the importance of taking risks, creating a vision, and leveraging assets like relationships and partnerships, while also sharing the key traits of being a transformational leader.

The Dr. Scott Hayworth and the Honorable Dr. Nan Hayworth Lecture



Friday, April 12, 8:15 am – 9:45 am

General Session **The Super Future: Prepare Your Organization to Thrive in the AI Revolution**

Jeremy Gutsche, Chief Executive Officer, *Trend Hunter*; Founder of *Trend Hunter AI*; and New York Times Bestselling Author and Speaker

Healthcare continues to evolve at breakneck speed, and the pandemic has left leaders in what feels like a place of chaos as they consider the necessary changes they must create to keep ahead of trends and provide high-quality, value-based care for patients. During this upheaval, what is being missed? What if organizations didn't need to worry about what was being missed, because machine learning and artificial intelligence will unlock insights faster and more accurately to improve care delivered to patient populations, connect fragmented data, as well as increase efficiencies in operations? In this interactive presentation, participants will get an unrivaled look into the future underpinned by artificial intelligence and how it will impact the world around us.

General Sessions – continued



Friday, April 12, 11:30 am – 12:30 pm

Closing General Session Election 2024

John Heilemann (*top*), *Editor-in-Chief and Co-founder, Recount Media; Creator and Host of Showtime's The Circus; National Affairs Analyst, NBC News and MSNBC; Coauthor, New York Times Bestsellers Game Change and Double Down; and Mark McKinnon, Creator, Executive Producer, and Cohost of Showtime's The Circus; Co-founder of the Bipartisan Group No Labels; and Former Chief Media Advisor to George W. Bush and John McCain*



The 2024 election is upon us, and candidates are campaigning across the nation with their vision of America and how they plan to lead it. One of the many issues top of mind is healthcare—payment policies, delivery models, and regulations. During this engaging session, John Heilemann, who has covered national affairs for the past three decades, will join Mark McKinnon in sharing their unique perspectives on politics and communications, revealing the implications and opportunities. Participants may join the discussion with an interactive opportunity to share questions with the speakers.

Joint Council Session



Tuesday, April 9, 8:00 am – 9:00 am

The Future of Health: Affordable, Proactive and Accessible Care

Marc Harrison, MD, CEO, Health Assurance Transformation Corporation (HATCo)

In his joint council session presentation, Dr. Harrison will speak to how HATCo focuses on investment in innovation using new revenue streams, creating a stakeholder collaboration playbook and aligning incentives to demonstrate that value-based care is the model better for patients and for healthcare organizations.

SHARED LEARNING



*Peer-to-Peer Breakout Sessions,
Poster Session Presentations,
Industry Partner Breakout Sessions,
and Networking Discussion Groups*

Peer-to-Peer Breakout Sessions Eligible for Continuing Education Credit

For more details, including individual session descriptions and learning objectives, please visit amga.org/AC24.

ADDRESSING WORKFORCE CHALLENGES

A Model for Successful Primary Care Practice with One MD and Multiple APPs

Gretchen Velazquez, MD, FACP, AME, Regional Medical Director; and Elisabeth Stambaugh, MD, MMM, Chief Medical Officer, **Atrium Wake Forest Baptist Health Network**

All-In: How System-wide Skill Development Transformed the Clinician and Patient Experience at Riverside Medical Group

Tom Kayrouz, MD, FAAP, CPE, Senior Vice President, **Riverside Health System**, and President, **Riverside Medical Group**

Creating an Environment of Belonging for Frontline Staff: Diversity, Equity, and Inclusion in Practice Operations at Mayo Clinic

Rachel L. Pringnitz, Vice Chair, Administration Outpatient Practice Operations; Amy M. Van Gundy, MHA, Operations Administrator, Outpatient Practice Operations; Brynn N. Howard, MHA, Operations Administrator, Office of Access Management; and Thoeun Iem, Coordinator, Desk Operations, **Mayo Clinic**

Creating a Framework to Support Physician and APP Leader Development and Peer Collaboration

Anne Pendo, MD, FACP, Senior Medical Director, Physician & APP Experience and Well-being, **Utah Medical Group** Ambulatory Internal Medicine; and Mary Claire Jenkins, MHA, Strategic Initiatives Manager, Physician & APP Experience and Well-being, **Intermountain Health**

In-Basket Strategies: Evaluating Changes to Reduce Provider Burden and Increase Clinician Efficiency

Moderator: John W. Kennedy, MD, President, AMGA Foundation, and Chief Medical Officer, AMGA
Panelists: Bracken Babula, MD, MS, Vice Chair, Quality & Clinical Informatics, **Jefferson Health**; Laura Nelson, BSN, RN, Provider Efficiency Specialist, Ambulatory EMR Support, **OSF Healthcare**; Sofia Loucao, MHA, Senior Project and Operations Manager, Community Physician Group, **University of Utah Community Clinics**; and W. Michael Ellerbe, MD, Senior Physician Associate Medical Director, **Ochsner Health**

Workforce Recruitment and Retention Strategies in Ambulatory Care Areas

Suzan Shibli, DNP, RN, FNP-BC, Vice President, Nursing, Primary Care Service Line, and Chief Nursing Officer, Ambulatory Services, **Inova**



EXPLORING OPERATIONAL EFFICIENCIES

An Enhanced Ambulatory Referral Order Workflow to Improve Internal Referrals, Physician Satisfaction, and Patient Interactions

Alyssa Scully, MHA, PMP, Assistant Vice President, Operations; Mark A. Talamini, MD, MBA, FACS, Senior Vice President and Executive Director; and Michelle Peng, MHA, Senior Project Manager, **Northwell Health Physician Partners**

Consistent Call Center, Online, and Checkout Desk Scheduling

Jennifer DeBruler, MD, Vice President, Patient Access for the Adult Ambulatory Enterprise, and Assistant Professor of Clinical Medicine, **Vanderbilt University Medical Center**

Leveraging Barcode Scanning and Standard Work to Reduce Medication Errors in Primary Care

Kathleen Dougherty, Senior Director, Clinical Operations, Primary Care Service Line; and Stephanie Andreozzi, Vice President of Operations, Primary Care Service Line, **WellSpan Health**

Point-of-Service (POS) Scheduling

Amanda Pytlak, Director, Regional Ambulatory Operations; Andrew Haffner, Director, Regional Ambulatory Operations; Dawn Reichbaum, Assistant Director, Regional Operations Clerical; Jackie Hrudka, Director, Regional Ambulatory Operations; Renee Kolonick, MHA, Vice President, Ambulatory Operations; and Tim Sullivan, Director, Business Intelligence, **Cleveland Clinic**

Solving the Clinical Support Talent Gap: Redesigning Care Models and Training for Efficiency

Nikki Nissen, RN, MSN, FACHE, Vice President, Clinical Operations, and Chief Nursing Officer; and Wendy Cort, Director, Education & Training, **Novant Health Medical Group**



EXPLORING VALUE-BASED CARE

Designing New Models of Specialist Compensation for a Value-Based World

Ken Cohen, MD, FACP, Executive Director, Translational Research, **Optum Health**

Developing the Culture Shift and Change Management Processes to Succeed in Value-Based Care

Greg Dadlez, MHA, Assistant Vice President, Value-Based Performance Management; Julie Grantz, MBA, Assistant Vice President, Data Analytics; and Sidney H. “Beau” Raymond, MD, MMM, FACP, Executive Director, Ochsner Accountable Care Network; and Chief Medical Officer, **Ochsner Health Network**

How to Engage All Specialties in Value-Based Care: Structure, Successes, and Lessons Learned

Kurt Bodily, MD, Gastroenterology; and Scott Barlow, MBA, Chief Executive Officer, **Revere Health**



IMPROVING PATIENT CARE AND EXPERIENCE

AI at the Bedside: Implementing Algorithms to Improve Patient-Centered Outcomes

Vincent Liu, MD, MS, Regional Medical Director, Kaiser Permanente, **The Permanente Medical Group**

Are You Committed to Your Practice’s Front Door?

Robert (Bob) Bush, FACMPE, Chief Executive Officer, **The Austin Diagnostic Clinic**

Leveraging Digital Platforms to Enhance Access to Care

Lauren Hardison, MBA, Vice President, Strategy and Consumerism, **UnityPoint Clinic**

The Future Is Here: The Use of Electronic Medical Records to Treat and Diagnose Chronic Kidney Disease

Charu Dhavalikar, MD, Director of Medical Informatics; and Suelyn C. Boucree, MD, MBA, FACP, Network Director of Quality, **Hackensack Meridian Health**

**2024 Acclaim Award Recipient:
Best Practices Case Study Honoring
Excellence and Innovation**

**Award recipient speaker and organization
to be announced.**

As healthcare organizations move to value-based care, they strive to deliver the highest quality patient care in the most cost efficient manner with the best patient experience and an empowered care team. These elements, which make up the Quadruple Aim, best describe this year's Acclaim Award Recipient. Hear about their award-winning initiative where they delivered quality care sustainably and equitably. Learn about their innovative journey as they take you through their design process, implementation strategies, and lessons learned that help them along the path of achieving the Quadruple Aim.



LEADERSHIP & GOVERNANCE

**Clinical and Operational Leaders: Creating a
United Team**

Keith Fernandez, MD, Chief Clinical Officer; and Victoria Bianco, MHA, Director of Care Center Transformation, **Privia Health**

**Leveraging AMGA's High-Performing Physician
Enterprise Assessment to Strategically Address
Fundamental Governance Issues**

Fred Horton, MHA, Managing Principal, AMGA's High-Performing Physician Enterprise Program (HPPE); and President, AMGA Consulting; Larry Tatum, MD, Chief Executive Officer, **Privia Medical Group – North Texas**; and Shelley Davis, MSN, RNC, CCM, Vice President of Clinical Strategy, **Lightbeam Health Solutions**

**Your Unseen Competitor: Competing in the Age
of Virtual-First Healthcare**

Glenn A. Loomis, MD, MS, FAAFP, President, **KMG Medical Group MO, PC**



LEGISLATION AND REGULATION

AMGA Federal Legislative and Regulatory Update

Moderator: Scott Hines, MD, Chief Quality Officer, **Optum Tri-State, Optum Health**

Panelists: Darryl Drevna, MA, Senior Director, Regulatory Affairs; Jamie Miller, MBA, Senior Director, Government Relations; and Lauren Lattany, MPS, Director, Government Relations, AMGA



POSTER SESSION PRESENTATIONS *Eligible for Continuing Education Credit*

Thursday, April 11, 2:45 pm – 4:00 pm

Attend the Poster Session Presentations during exhibit hall hours and create a plan to obtain continuing education credit. Preview the posters on Wednesday, April 10 at 2:00 pm. Individual session descriptions and learning objectives are available at amga.org/AC24.

Addressing Care Equity and Disparities

Addressing Health Equity in Older Adults in On-Demand Virtual Care Access

Ally Hunter, Virtual Care Consultant; and Denise White-Perkins, MD, PhD, Interim Chair, Department of Family Medicine; and Director, Healthcare Equity Initiatives, Office of System Diversity, Equity and Inclusion, **Henry Ford Health**

Diabetes Health Partnership: Engaging Vulnerable Patients and Addressing Social Determinants with Multidisciplinary Teams

Antonia Carbone, PharmD, BCACP, Clinical Professor of Pharmacy Practice, FDU School of Pharmacy and Health Sciences, and Ambulatory Care Clinical Pharmacist, Family Medicine Residency at Overlook, **Atlantic Health System**

Identifying Health Disparities and Addressing Health Inequities within Clinical Programs

Leah E. Polcar, PhD, Senior Director, Emerging Opportunities, Healthcare Economics, **Optum Health**

Multifaceted Challenges in Managing Hypertension: Disparities, Medication Adherence, and Therapeutic Inertia

Jeff Mohl, PhD, Director, Research and Analytics, **AMGA**

Optimizing Finite Resources to Close the Gap in Healthcare Disparity: Creating Solutions to Maximize Staffing Resources and Technology

Diane L. Howard, Operations Administrator, Language Services and Concierge Services, Office of Practice Specialty Collaborations and Contracts; and Daniel Tschida-Reuter, Operations Manager, Language Services, **Mayo Clinic**

Perspectives on Lower Extremity Peripheral Artery Disease: A Qualitative Study of Early Diagnosis and Treatment and the Impact of Health Disparities

Elizabeth Ciemins, PhD, MPH, MA, Senior Vice President, Research and Analytics, **AMGA**; and Kathy Jo Carstarphen, MD, MPH, Senior Physician and Lead Physician, MedVantage Clinic; Associate Professor, University of Queensland, Ochsner Clinical School; and Internist, **Ochsner Health**

Team Approach to Reducing Disparities in Hypertension Management: The Express Blood Pressure Program

Octavia Solomon, PharmD, Pharmacy Specialist, Detroit Northwest Medical Center; and Roberta Eis, RN, BSN, MBA, Project Manager, Department of Family Medicine, **Henry Ford Health**

The Business Case for Prioritizing Equity in Population Health Improvement

Georgia McGlynn, RN, MSN-CNL, CPHQ, Manager, Office of Population Health and Accountable Care; and Reshma Gupta, MD, MSHPM, Chief of Population Health and Accountable Care, **UC Davis Health**

Patient Care Management and Treating Chronically Ill Populations

Ambulatory Quality Change Management Framework for Population Health Initiatives in Complex Health Systems

Lora Giacomoni, RN, MSN, F-AB, Vice President, Ambulatory Quality and Performance; and Ramsey Abdallah, MBA, PMP, CMQ/OE, CPHQ, CPPS, FACHDM, Senior Director, Quality Management and Performance Improvement, **Northwell Health**

Cancer Patient Reported Quality of Life Program in a Large Vertically Integrated Healthcare System

Eric C. Makhni, MD, MBA, Senior Clinical Advisor, Center for Patient Reported Outcome Measures; and Medical Director, Quality and Informatics, Orthopedic Service Line; and Steven S. Chang, MD, FACS, Chair, Department of Otolaryngology Head and Neck Surgery; and Medical Director, Center for Patient Reported Outcomes, **Henry Ford Health**

Continuous Glucose Monitors: Implementation in Primary Care for Patients with Type 2 Diabetes

Stephen Shields, MPH, Lead Population Health Research Analyst, Research and Analytics; and Elizabeth Ciemins, PhD, MPH, MA, Senior Vice President, Research and Analytics, **AMGA**; and **Piedmont Health**

Poster Sessions / Patient Care – continued

Defeating Diabetes – A Comprehensive Approach to Diabetic Management, with a Focus on Continuous Glucose Monitor (CGM)

Suelyn C. Boucree, MD, MBA, FACP, Network Director of Quality, **Hackensack Meridian Health**

Embrace the Bundle: Engaging Our Diabetic Patient Population

Ryan Graham, Vice President, Practice Operations and Value-Based Care; and Zia Khan, Chief Medical Officer, **Privia Health**

Impact of Targeted Interventions on Improvement in Opioid-Related Quality Measures

Joseph Crow, MD, Family Medicine Physician and Co-Chair, Primary Care Pain Committee, **Henry Ford Health**

Implementation of “MIND at Home Program” for People Living with Dementia in Primary Care

Elizabeth Ciemins, PhD, MPH, MA, Senior Vice President, Research and Analytics, AMGA; and Shelby Herrig, RN, BSN, Care Manager, Population Health, **McFarland Clinic**

Improving Obesity Management in the Ambulatory Setting

Amy Quinn, DNP, APRN, FNP-C, Advanced Practice Leader, **CHRISTUS Trinity Clinic**

Patient Safety and Continuity of Care: A Case Study on Enhancing Care Transitions for Patients with Venous Thromboembolism (VTE)

Elizabeth Ciemins, PhD, MPH, MA, Senior Vice President, Research and Analytics; and James Taylor, PharmD, Ambulatory Clinical Pharmacy Manager, **North Mississippi Medical Center**

Provider Perspectives on Management of Resistant Hypertension: A Look at Barriers to Blood Pressure Control Across Specialties

Alicia Rooney, MPH, MSW, Population Health Research Analyst, Research and Analytics; Elizabeth Ciemins, PhD, MPH, MA, Senior Vice President, Research and Analytics; and Jeff Mohl, PhD, Director, Research and Analytics, AMGA

The Complex Care Ecosystem

Autumn Moser, MD, MMM, Medical Director for Complex Care, The Everett Clinic, Optum Health; and Andrea Monroe, Clinical Nurse Leader, Complex Care, **OptumCare Washington**

Utilizing Communication Micro-learnings in Primary Care Clinics to Improve the Patient Experience

Jennifer Burgess, DO, Medical Director, Patient Experience, Primary Care; and John Bollinger, MPA, Director, Ambulatory Consumer Experience, **Henry Ford Health**

Value-Based Care Bootcamp to Get Care Teams Marching Toward Ever Better Care

Deborah A. Molina, MBA, MPA, National Director, Quality Improvement; and Tabita Delisca, RN, MSN, CPHQ, Senior Specialist, Quality Improvement, **Summit Health**

Welcome to Prostate Watch Academy: An Educational Tool to Increase Awareness about Active Surveillance for Low-Risk Prostate Cancer before a Biopsy

Ken Cohen, MD, FACP, Executive Director of Translational Research; and Kierstin Catlett, PhD, Associate Director of Research, **Optum Health**

Physician Well-Being and Staffing Challenges

Deploying a New Physician Well-Being Conceptual Framework to Ignite Physicians’ Joy in Medicine at a Large Health System

Alyssa Scully, MHA, PMP, Assistant Vice President, Operations; Jacqueline Moline, MD, MSc, FACP, FACOEM, Senior Vice President, Occupational Medicine, Epidemiology and Prevention; and Chair, Physician Well-Being Committee; and Taylor Lagner, Program Manager, Physician Wellness, **Northwell Health Physician Partners**

FTE Staffing Analysis with Relief Factor

Mary Jordan, Coordinator Desk Operations, Clinic Operations, **Mayo Clinic**

Northwell Health Central Region Leadership Training Program

Angela Sofronis, MHA, PA, Assistant Vice President, Central Region Ambulatory Administration, **Northwell Health**

Technology Tools and Strategies

Breaking the In-Basket Shackles: Centralized Refill Message Management

Matthew Malachowski, PharmD, MHA, BCPS, System Director, Population Health and Ambulatory Care; and W. Michael Ellerbe, MD, Senior Physician Associate Medical Director, **Ochsner Health**

Cancer Care of the Future: Standing Up a Virtual Center of Excellence

Tatjana Kolevska, MD, Medical Director, National Cancer Excellence Program, Kaiser Permanente, **The Permanente Medical Group**

Engagement for Efficiency: Using Collaboration with Providers to Evaluate and Socialize In-Basket Changes

Jordan Matthews, MSHA, RHIA, Director, Ambulatory Training and Support, Multi-Specialty Group; and Marcie Todd, BS, MLT (ASCP) CM, Lead Provider Optimization Specialist, Ambulatory EMR Support, **OSF HealthCare**

Poster Sessions / Tools and Strategies – continued

Finding Daily Balance in a Fast-Paced and Multitasking Environment: Leaders Prioritize Daily Work Using Data to Expedite Patient Scheduling

Brynn N. Howard, MHA, Operations Administrator, Office of Access Management; and Skylar Tate, MHSA, Administrative Fellow, **Mayo Clinic**

How a Centralized Team Can Improve Efficiencies in Collecting Outside Medical Records

Kendra Ask-Carlson, MS, Operations Manager, Office of Access Management; and Simone Sursely, MS, Operations Manager, Medical and Administrative Support Operations, **Mayo Clinic**

Measuring Improvement: Developing an Improvement Plan Based on Internal and External KPIs

Eric Lombardi, MHA, MBA, Hospitalist Program Manager, CI and Strategic Planning, **Intermountain Health**

Medication Reconciliation Upskilling for Accurate Patient Charting

Carrie Deetz, Coordinator Supervisor, Clinic Operations; and Kimberly Stolp, Coordinator, Clinic Operations, **Mayo Clinic**

Patient Messages: Creating an Efficient, Standardized Process for Managing Messages to Reduce Provider Burden, Elevate the Role of Clinic Staff, and Ensure Consistent Responses across the Health System

Matthew J. Mulligan, MD, Assistant Professor, Division of General Internal Medicine, Spencer Fox Eccles School of Medicine, **University of Utah Health**

Patient Self-Scheduling: It Is as Easy as Ordering Your Family Dinner Online

Joan Broers, RN, MS, Operations Manager; and Jodell Nelsen, Operations Manager, **Mayo Clinic**

Planning for the Unplannable: Automated EHR Screening to Identify Sepsis, Inform Clinical Care, and Save Lives

Hemali Sudhalkar, MD, MPH, SFHM, Regional Medical Director, Hospital Quality and Care Experience; and Joeffrey R. Hatton, MBA, Regional Director, Hospital Quality and Operations, **The Permanente Medical Group**

Telehealth Admission Coordination across a Multisite Healthcare System

Eric Lombardi, MHA, MBA, Hospitalist Program Manager, CI and Strategic Planning; and Heidi Parker, RN, BSN, Hospitalist Coordinator Lead, **Intermountain Health**

The PO Analyzer: The One-Stop Shop for Self-Service Analytics

Nitant Chakranarayan, Director, Data and Analytics, **Houston Methodist**

What Is Wellness Informatics? The Power Behind Remarkable Care

Becky Phares, RN BSN, Manager of Wellness Informatics, **Novant Health**

Wow, I Didn't Know That! EHR and Operational Efficiency Strategies

Angela Sofronis, MHA, PA, Assistant Vice President, Central Region Ambulatory Administration; and Marianna Karavolias, MD, Pediatrician and Director of Ambulatory Informatics, **Northwell Health**

Continuing Education Credit

AMGA's 2024 Annual Conference is a great way to maintain your credentials and earn continuing education credit. Attendees of the 2024 Annual Conference can earn CME, CPE, and ACHE Qualified Education Credit hours by participating in Leadership Councils, Preconference Immersion Sessions, General Sessions, Peer-to-Peer Breakouts, Poster Presentations, and Networking Discussion Groups. For disclosures and credit hour amounts, please visit AMGA's conference website.

Physicians, Nurse Practitioners, Registered Nurses, and Physician Assistants

(CME Credit): AMGA is accredited by the Accreditation Council for Continuing Medical Education (ACCME) to provide continuing medical education for physicians. AMGA designates this live educational activity for AMA PRA Category 1 Credits™. Physicians should claim only the credit commensurate with the extent of their participation in the activity. For the purpose of recertification, the American Nurses Credentialing Center (ANCC) and the National Commission on Certification of Physician Assistants (NCCPA) accept AMA PRA Category 1 Credit™ issued by organizations accredited by the ACCME. With respect to individual states' requirements for continuing education, State Boards have final authority of the acceptance. Disclosures: As an accredited provider of Continuing Medical Education (CME) activities, it is the policy of AMGA to ensure balance, independence, objectivity, and scientific rigor in all its educational activities. All planners, faculty, and other individuals in control of content, participating in any learning activity sponsored by AMGA, are required to disclose all financial relationships with ineligible companies – whose primary business is producing, marketing, selling, re-selling, or distributing healthcare products used by or on patients – over the previous 24 months. All relevant financial relationships have been disclosed and mitigated. Please visit AMGA's conference website for details.

CPAs (CPE Credit): This group live activity is designated to provide continuing professional education credits in the field of "specialized knowledge". No prerequisite requirements are necessary for this event. By attending this program, participants may earn CPE credits. In accordance with the standards of the National Registry of CPE Sponsors, CPE credits are granted based on a 50-minute hour. AMGA is registered with the National Association of State Boards of Accountancy (NASBA) as a sponsor of continuing professional education on the National Registry of CPE Sponsors. State boards of accountancy have final authority on the acceptance of individual courses for CPE credit. (NASBA Sponsor ID: 112939)

American College of Healthcare Executives (ACHE) Qualified Education

Credit: By attending this AMGA program, participants may earn American College of Healthcare Executives (ACHE) Qualified Education hours toward initial certification or recertification of the Fellow of the American College of Healthcare Executives (FACHE) designation. Participants of this program who wish to have their attendance considered for ACHE Qualified Education hours should list it when they apply to the ACHE for advancement or recertification. Participants are responsible for maintaining a record of their ACHE Qualified Education hours.

INDUSTRY PARTNER BREAKOUT SESSIONS

Join AMGA Corporate Partners and industry stakeholders for special content sessions to enhance your educational experience during the conference. These sessions will take place on Thursday, April 11, starting at 1:45 pm.

For more details, including individual session descriptions, please visit AMGA's conference website.

NETWORKING DISCUSSION GROUPS *Eligible for Continuing Education Credit*

Friday, April 12, 10:00 am

Join your peers from healthcare organizations of similar type and size for structured networking and discussions. Participate in these lively and free-flowing discussions to share common experiences and find new solutions to challenges. Open to all full conference registrants.

Rooms will be organized by:

- Academic/Faculty Practices
- Independent Physician Associations/Clinically Integrated Networks
- Groups Independent of a Hospital
- Hospital-Affiliated Practices/Integrated Delivery Systems
- Medical Groups with 3–50 FTE Physicians
- Medical Groups with 51–150 FTE Physicians
- Medical Groups with 151–500 FTE Physicians
- Medical Groups with 501–1,000 FTE Physicians
- Medical Groups with 1,001 or More FTE Physicians
- Hospital Leaders Executive Session

“It’s difficult to find a conference that attracts other leaders who are facing issues similar to ours in scale and complexity. With time out of the office being so constrained, it is critical to be able to make those connections and come away with numerous ideas we can use back at home. AMGA’s Annual Conference delivers on all points.”

Brian Harte, MD, MHM

President, Cleveland Clinic Akron General



Additional Conference Activities and Networking



AMGA Golf Classic (\$)

Wednesday, April 10, 6:30 am – 1:00 pm

After a 10-year hiatus, AMGA's Golf Classic has returned to the schedule! Get ready to tee off at the Shingle Creek Golf Club, designed by the renowned Arnold Palmer Design Company. Elevated greens and strategically placed bunkers, along with green complexes with fairway-cut surrounds or runoff areas, give golfers of all levels a challenging, yet fun experience. Join us for a captain's choice tournament, closest to the pin, longest drive, and team score prizes. Sign up for the event during the registration process.

© Rosen Shingle Creek Hotel®

Distinguished Leaders and Board of Directors Dinner

Tuesday, April 9, 7:00 pm (Invitation Only)

AMGA's past presidents and board chairs are invited to attend this special dinner event with the current AMGA Board of Directors.

Chronic Care Roundtable Meeting

Wednesday, April 10, 10:30 am – 12:30 pm

(Invitation Only)

Members of the Chronic Care Roundtable convene with healthcare leaders to address the most pressing issues that providers, medical groups, and health systems face when delivering care to patients with chronic and preventable diseases.

Spotlight on Membership Reception

Wednesday, April 10, 5:00 pm (Invitation Only)

Each year, AMGA brings together new AMGA members, first-time attendees, and healthcare leaders who want to learn how to maximize their membership. During this casual meet-and-greet reception, you'll connect with other AMGA members and be introduced to AMGA's Board members and AMGA staff, who will help you leverage your membership to advance your organization's goals.

(\$) Indicates additional registration fee required.

Additional Activities – *continued*

High-Performing Physician Enterprise (HPPE) Program Reception

Wednesday, April 10, 6:00 pm (Invitation Only)

Before you head out to dinner, join your HPPE colleagues for our annual networking reception. AMGA's HPPE Program is designed specifically for medical groups that defines and analyzes an organization's total performance by leveraging a comprehensive framework of collaboration and best-in-class benchmarking data. Enjoy an evening of meaningful interactions, exchanging ideas, and great conversations at our exclusive networking reception.

AMGA Medication Adherence and Health Equity Workshop

Sponsored by  

Thursday, April 11, 1:30 pm – 3:30 pm

This two-hour highly interactive workshop will address the multifaceted drivers of non-adherence, examine disparities, discuss barriers, and uncover potential solutions.

AMGA Value Roundtable and Capitol Club Reception

Thursday, April 11, 6:30 pm (Invitation Only)

The Value Roundtable and supporters of AMGA's advocacy efforts on Capitol Hill are invited to a reception to network and celebrate our many recent policy wins. Your networking will be further enhanced by AMGA ValuePathways participants who are also invited to attend and mingle.

AMGA Foundation Celebration

Thursday, April 11, 7:00 pm (Invitation Only)

During this event, AMGA Foundation celebrates our impact and honors our collaborators, partners, supporters, program participants, sponsors, and donors. We will recognize the great strides made to advance healthcare for patients through AMGA Foundation's population health initiatives and our national health campaigns.



Plan Your Visit

Rosen Shingle Creek Hotel

9939 Universal Boulevard, Orlando, FL 32819

Accommodations

Your conference registration confirmation email will contain a dedicated hotel reservation link to the Rosen Shingle Creek Hotel. You must use this link to receive the special AMGA conference rate of \$229 per night. After Monday, March 11, 2024, discounted rates and availability of rooms cannot be guaranteed.

Sending a large group?

Contact Adam Powers at registrations@amga.org with your confirmed registrations no later than Friday, January 12, 2024, for assistance with reserving a sub-block of rooms.

Please visit amga.org/AC24 for additional information about the conference hotel and the reservation process.



Photos © Rosen Shingle Creek Hotel®

Beware of Housing Scams and Protect Your Reservation!

AMGA has not engaged any company to contact you directly by email or telephone to help you book your room reservations. These solicitations from third parties identifying themselves as official AMGA housing representatives are unauthorized. If contacted, please delete these messages and ignore further requests. AMGA encourages you to only reserve your room through the dedicated reservation link provided in your conference registration email.

Conference Information

Three Ways to Register



Online at amga.org/AC24



Complete the registration form on page 23. Scan and email the form with payment included to registrations@amga.org



Complete the registration form on page 23. Mail the form and check (payable to AMGA) or credit card payment to:

Conference Registrar
AMGA
One Prince Street
Alexandria, VA 22314-3318

Registration forms not accompanied by check or credit card payment will not be processed until payment is secured.

Discounts

- **Early Registration:** Register by Friday, March 8, 2024, to take advantage of the lowest rate.
- **Group Discount:** AMGA member medical groups, corporate partner members, and nonmember healthcare delivery organizations can qualify for an additional registration discount. Four or more paid general conference registrations will receive a \$100 discount per registration. To register your team, email Adam Powers at registrations@amga.org.
- **Member Rates:** AMGA member medical groups, and corporate partner members save 50% off full registration prices. If you are interested in attending and would like to become a member of AMGA to obtain the member rates, or you are unsure of your membership status, please contact Jessica Prior, director, membership development, at 703.838.0033, ext. 392, or email jprior@amga.org.

Important Registration and Housing Dates

Friday, March 8, 2024

Last day to register at the Early Bird Rate

Monday, March 11, 2024

Last day to guarantee a hotel reservation at group rate

Friday, March 29, 2024

Last day to register at the Advance Rate

Our Policies

- **Code of Conduct:** Our Code of Conduct applies at all AMGA meetings, conferences, forums, and meeting-related events, including those sponsored by organizations but held in conjunction with AMGA. Please review the Code of Conduct, which can be found on the conference website.
- **Use of Attendee Contact Info Policy:** AMGA's conferences and events are supported by exhibitors and sponsors. Benefits provided to these supporting organizations include postal mailing lists of our registered participants. AMGA does not provide or distribute email addresses to these supporters.
- **AMGA's Americans with Disabilities Act Statement:** AMGA is committed to making each of its educational activities accessible to all participants. If you have special physical, dietary, or communication needs that require auxiliary aids or services identified in the Americans with Disabilities Act, please contact us at registrations@amga.org so we may work with you to accommodate reasonable requests.
- **Cancellation Policy:** Unable to travel to Orlando after you've sent in your registration? A cancellation request can be sent to AMGA in writing by March 11, 2024, for a refund less a \$100 processing fee. Cancellations between March 12 and March 29 have the option to obtain a letter of credit for a future AMGA activity. After March 29, AMGA will review cancellation requests on a case-by-case basis. Substitutions are welcome if you cannot attend.

2024 Annual Conference Presenting Organizations

ADC Physicians, P.A.
Atlantic Medical Group
Atrium Wake Forest Baptist Health Network
Austin Diagnostic Clinic
Baptist Health Medical Group
CHRISTUS Trinity Clinic
Cleveland Clinic
Corewell Health West
Hackensack Meridian Health
Henry Ford Health
Houston Methodist Physician Organization
Inova
Intermountain Health
Jefferson Health
Kaiser Permanente
KMG Medical Group MO, PC
Mayo Clinic
McFarland Clinic
North Mississippi Medical Center
Northwell Health
Northwest Primary Care Group, PC
Novant Health
Ochsner Health
Optum Health
OptumCare Washington
OSF HealthCare
The Permanente Medical Group
Privia Health
Privia Medical Group
Revere Health
Riverside Medical Group
SCL Health Medical Group
St. Elizabeth Physicians
Summa Health
Summit Health
UC Davis Health
UnityPoint Clinic
University of Utah Community Clinics
University of Washington Valley Medical Center
Vanderbilt Medical Group
WellSpan Health

Thank You to AMGA's Member Education Planning Committee

Nancy Beran, MD, MHCDS, FACP, CPE, *Vice President and Chief Quality Officer for Ambulatory, Northwell Health*

John Bulger, DO, MBA, *Chief Medical Officer, Health Plan and Strategic Partnerships, Geisinger*

Norman H. Chenven, MD, *Founding Chief Executive Officer, Austin Regional Clinic*

Ezz-Eldin Moukamal, MD, FHM, *Chief Medical Officer, AHN Forbes Hospital, Premier Medical Associates, P.C.*

Neil Gokal, MD, FAAFP, *Senior Medical Director of Clinical Education, Southwest Medical, Optum Health*

Roger Kerzner, MD, MBA, *Chief Medical Officer, ChristianaCare*

Abby Oakley, BSBA, *Director of Staffing Services, Novant Health Medical Group*

Rebecca Pacatte, *Regional Director of Clinical Services, Watson Clinic, LLP*

Alan J. Shatzel, Jr., DO, MBA, FAASM, *Chief Executive Officer, Mercy Medical Group, Inc.*

Janice M. Smith, RN, MEd, *Vice President of Adult Ambulatory Operations, Vanderbilt University Medical Center*

Elisabeth M. Stambaugh, MD, MMM, *Chief Medical Officer, Atrium Health Wake Forest Baptist*

Registration Form



AMGA 2024 ANNUAL CONFERENCE

April 9–12, 2024 | Rosen Shingle Creek Hotel | Orlando, Florida

Please print or type all information. One individual per form please.
This form may be photocopied for additional registrants.

Registration Information

Full Name (w/degree if applicable) _____

Job Title _____

Organization _____

Mailing Address _____

City/State/ZIP _____

Phone _____

Email _____

Assistant's Name _____

Assistant's Email _____

First Name/Nickname (to appear on badge) _____

Emergency Contact Name and Telephone _____

I agree, by registering to attend the AMGA 2024 Annual Conference, I will abide by the policies within this brochure, including the Code of Conduct.

I require ADA accommodations, please contact me!

How did you hear about AMGA's conference? _____

General Conference Registration (April 11-12)

December 9, 2023 – March 8, 2024 After March 8, 2024

AMGA Member or Corporate Partner	<input type="checkbox"/> \$1,050	<input type="checkbox"/> \$1,250
AMGA Nonmember	<input type="checkbox"/> \$2,100	<input type="checkbox"/> \$2,500

Please note: Your conference fee includes the welcome reception on April 10 and activities on April 11–12. The above rate does not include Leadership Council meetings (open only to AMGA member medical groups), immersion sessions, or the AMGA Golf Classic. Attendees must pay a separate fee for each preconference activity.

Total for Conference Registration \$ _____

Conference + Preconference + Spouse/Guest Total (with discounts): _____

Payment information

Check in the amount of \$ _____ is enclosed.

Please charge \$ _____ to my: Visa MasterCard American Express

Credit Card Number _____ Exp. Date _____ Security Code _____

Cardholder's Name _____

Authorized Signature _____

Preconference Activities (April 9–10)

Leadership Council Meetings (April 9)
(AMGA Member Medical Groups Only) \$300

Which role-based Council are you attending:

Women in Leadership Council (April 10)
(AMGA Member Medical Groups Only) \$150

Immersion Sessions (April 10)
AMGA Member or Corporate Partner \$495
AMGA Nonmember \$995

Indicate choice of session below:

- Heavy Lifting: Leadership Imperative During Times of Unprecedented Challenges**
- Mapping Your Road to Value: AMGA's Value Bootcamp**
- Improving Population Health: Addressing Care Inequity**
- Addressing Workforce Challenges**

AMGA Golf Classic (April 10)
AMGA Member \$125
AMGA Nonmember \$250
Handicap _____
Preferred Partner _____

Spouse/Guest Registration

Guest fee includes access to evening receptions on April 10-11. This fee does not include breakfast or lunches.

Spouse/Guest Fee: \$200

Spouse Name _____

Total for Preconference Activities

\$ _____

Discounts

Four (4) or more paid general conference registrations from the same healthcare organization or corporate partner will receive a \$100 per registration discount. Attach all registrations from the same organization to receive the discount.

Cancellation Policy: Unable to travel to Orlando after you've sent in your registration? A cancellation request can be sent to AMGA in writing by **March 11, 2024**, for a refund less a \$100 processing fee. Cancellations between March 11 and March 29 have the option to obtain a letter of credit for a future AMGA activity. After March 29, AMGA will review cancellation requests on a case-by-case basis. Substitutions are welcome.

For questions or to register a team, contact Adam Powers at 703.838.0033 ext. 342 or registrations@amga.org.



One Prince Street
Alexandria, VA 22314-3318
amga.org



2024 AMGA Annual Conference

**Early Bird Deadline:
Friday, March 8, 2024**

*Bring your team of
four or more and
save an additional
**\$100 per general
conference registrant***