

8:00 a.m. – 9:00 a.m.	<i>Joint Leadership Council Networking Breakfast</i>
9:00 a.m. – 10:00 a.m.	Leading Change and Physician Alignment <i>John Cochran, MD – Retired Executive Director, The Permanente Federation</i>
10:00 a.m. – 10:10 a.m.	<i>Break (Refreshments Provided)</i>
10:10 a.m. – 10:30 a.m.	Welcome & Introduction <i>Stephanie Copeland, MD – Chief Quality Officer, USMD Health System & Chair, QI Leadership Council; and Scott Hines, MD – Chief Quality Officer, Crystal Run Healthcare & Past Chair, QI Leadership Council</i>
10:30 a.m. – 11:30 a.m.	Improving Patient Medication Adherence Through Clinical Pharmacy Integration <i>Laura Balsamini, PharmD, BCPS – Director of Pharmacy Services, Summit Medical Group; & Marialice Bennett, RPh, Former APhA President, Community Pharmacy Residency Director, Former APhA President, Community Pharmacy Residency Director, The Ohio State University</i>
11:30 a.m. – 12:00 p.m.	Hot Topics Attendees should come prepared with issues they would like to frankly discuss with their peers.
12:00 p.m. – 1:00 p.m.	<i>Joint Leadership Council Networking Lunch</i>
1:00 p.m. – 1:45 p.m.	A System Approach to Safe Opioid Prescribing <i>Wanda Robinson – Ochsner Health System</i>
1:45 p.m. – 2:30 p.m.	Telehealth Panel Telemedicine in our Vision of Medicine 3.0 <i>Loren Hughes, MD – President, Hospital Sisters Health System Medical Group</i>
2:30 p.m. – 2:40 p.m.	Sentara Medical Group Telehealth Initiatives – From eVisits to Video <i>Michael Charles, MD, FAAFP – Medical Director for Clinical Effectiveness, Sentara Medical Group</i>
2:40 p.m. – 3:25 p.m.	<i>Break (Refreshments Provided)</i> Collaborating with Physicians to Improve Quality Scores: The Central Quality Team Approach <i>Stephanie Copeland, MD – Chief Quality Officer, USMD Health System & Chair, QI Leadership Council; and Scott Hines, MD – Chief Quality Officer, Crystal Run Healthcare & Past Chair, QI Leadership Council</i>
3:25 p.m. – 3:55 p.m.	Hot Topics Attendees should come prepared with issues they would like to frankly discuss with their peers.
3:55 p.m. – 4:05 p.m.	Next Meeting Discussion
4:05 p.m. – 4:10 p.m.	Wrap-Up & Adjournment <i>Stephanie Copeland, MD – Chief Quality Officer, USMD Health System & Chair, QI Leadership Council</i>
5:00 p.m. – 7:00 p.m.	<i>Reception</i>

Potential Hot Topics:

- Mid-level competencies
- Operationalizing claims data
- Optimizing the EHR
- Team based care incentive models
- Anything and everything related to behavioral health

