7:45 a.m. – 8:30 a.m.  Breakfast

8:30 a.m. – 9:15 a.m.  Welcome & Introductions
Host: Matt Mulder, M.D., CPE, MMM, Senior Vice President and Chief Medical Director, Valley Medical Center & Western Regional Director, AMGA

In addition to sharing your name, title, and organization, we invite you to share a recent success and challenge from your organization. The list of challenges will be used as the basis for the morning’s Hot Topics session.

9:15 a.m. – 9:45 a.m.  Access & Staffing
Speaker: Kalen Privatsky, Senior Vice President, Ambulatory Services, Valley Medical Center

_Credit Hours: .5 CME; .6 CPE; .5 ACHE_

Is there a bigger challenge than staffing in healthcare today? The fallout of the Great Resignation has taken a huge toll on groups across the country. In this session, hear what one group in the Northwest is doing to address the challenges of access and staffing.

Upon completion of this session, attendees should be able to explain:

- Valley’s current staffing models and ratios
- Different mitigation tactics/strategies to deal with shortages

9:45 a.m. – 10:15 a.m.  Roundtable Discussion
_Credit Hours: .5 CME; .6 CPE; .5 ACHE_

During this time, attendees will have a chance to discuss their approaches to the presented topic and learn from the others at their table. While the conversation is meant to be driven by the members at the table, potential starting questions include:

- What new/creative projects has your org embarked on regarding access?
- Are you using employees with non, or alternate healthcare backgrounds to fill open positions? How do you do this?

10:15 a.m. – 10:30 a.m.  Networking Break

10:30 a.m. – 11:00 a.m.  Building A Cohesive and Engaged Group Among Disparate Cultures, Practices,
and Geographies*
Speakers: David Zarkou, DPM, Senior Medical Director, Surgical Specialties & Wing Chan, M.H.A., FACHE, Associate Vice President, Professional Services, Samaritan Medical Group
Credit Hours: .5 CME; .6 CPE; .5 ACHE

The past few years have been trying times in healthcare and especially all the people involved. One of the main ways we have been able to get through these times is to our employees (clinicians and non-clinicians) pulling together as a team. As we move into the current environment, keeping everyone on the same page and “singing off the same sheet of music” is vital towards our long-term success. In this session, hear how Samaritan Medical Group builds a cohesive and engaged team across their unique locations.

Upon completion of this session, attendees should be able to explain:

- The foundation of the Samaritan Medical Group culture
- How SMG develops culture and fosters engagement

11:00 a.m. – 11:30 a.m.  Roundtable Discussion
Credit Hours: .5 CME; .6 CPE; .5 ACHE

During this time, attendees will have a chance to discuss their approaches to the presented topic and learn from the others at their table. While the conversation is meant to be driven by the members at the table, potential starting questions include:

- How are you engaging with docs/apps in the trailing end of the pandemic with in-person meetings or social gatherings? Are you re-starting these, or changing them in any way?
- With leadership rounding, how has this changed due to the pandemic?

11:30 a.m. – 12:00 p.m.  Hot Topics
Moderator: Matt Mulder, M.D., CPE, MMM, Senior Vice President and Chief Medical Director, Valley Medical Center & Western Regional Director, AMGA

During this session, attendees will be able to raise any topics they would like to discuss with the other medical group members in the room.

12:00 p.m. – 12:50 p.m.  Lunch

12:50 p.m. – 1:20 p.m.  The Oregon Clinic’s Wellness Journey*
Speakers: Richard Jamison, M.D., FACS, President & Tom Sanchez, M.B.A., Chief Executive Officer, The Oregon Clinic
Credit Hours: .5 CME; .6 CPE; .5 ACHE

Wellness remains one of the top issues plaguing groups across the country. Even with the worst of the pandemic behind us, providers are still burning out at tremendous rates given the complexity of the current health care environment.
Add to that increased reports of assault, both verbal and physical, and it’s no wonder more people are in need of different support structures. In this session, learn how The Oregon Clinic is supporting their providers as an independent group.

Upon completion of this session, attendees should be able to explain:

- The impact of burnout on staff, providers, and patients
- Ways to dedicate time, resources, and expertise to ensure the program is sustainable even in times or organizational stress

1:20 p.m. – 1:35 p.m. **Roundtable Discussion**  
*Credit Hours: .25 CME; .3 CPE; .25 ACHE*

During this time, attendees will have a chance to discuss their approaches to the presented topic and learn from the others at their table. While the conversation is meant to be driven by the members at the table, potential starting questions include:

- How are you promoting doc/app self-care and wellness in the current challenging economic climate and the need for productivity?
- What new requests or demands do you see our younger generation of docs/Apps coming forward with, and how are you addressing such things?

1:35 p.m. – 1:45 p.m. **Networking Break**

1:45 p.m. – 2:35 p.m. **Compensation & Value**  
*Speaker: Fred Horton, M.H.A., President, AMGA Consulting*  
*Credit Hours: .75 CME; .1 CPE; .75 ACHE*

This session will present detail on recent compensation and productivity trends, steps organizations are taking to better align their plans to their strategic plans and shift to value, and provide a detailed methodology to adjust compensation factors to better achieve alignment, regardless of market conditions.

Upon completion of this session, attendees should be able to explain:

- Compensation and production trends
- Components of compensation that drive alignment with strategic direction
- A proven methodology for adjustment of plans to align to market and organizational conditions, especially in regard to aligning compensation to value

2:35 p.m. **Adjournment**  
*Host: Matt Mulder, M.D., CPE, MMM, Senior Vice President and Chief Medical Director, Valley Medical Center & Western Regional Director, AMGA*
* Maximize your networking by sitting at a new table with new people at the start of this session

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