



Wednesday, April 10

7:30 – 8:15 am

Women in Leadership Council Breakfast

8:15 – 8:20 am

Welcome, Attendee Recognition, & Table Introductions

Host: Angela Deftos, Senior VP of Operation, Care Delivery Optum, AMGA Chair, Women in Leadership Council

During this session, we will recognize first time attendees and ask everyone to introduce themselves to the other people at their table.

8:20 – 9:10 am

Lean Daily Mgmt. in Healthcare to Improve Performance (Group Activity)

Angela Deftos, Senior VP of Operation, Care Delivery Optum, AMGA Chair, Women in Leadership Council

9:10 – 10:10 am

Drama Queen: Addressing the Macroaggression

Speaker: Lynda Tang, DO, FAAHPM, Palliative Medicine, Vancouver Clinic, Medical Director of Communication, FIT Co-Director & Faculty, Academy of Communication in Healthcare

10:10 – 10:45 am

Hot Topics

Moderator: Angela Deftos, Senior VP of Operation, Care Delivery Optum, AMGA Chair, Women in Leadership Council

During this session, attendees will be able to raise any topics they would like to discuss with the other Council members attending.

10:45 am – 11:00 am

Networking Break

11:00 am – 12:00 pm

The 7 Levels of Energy Leadership

Speaker: Daphne L. Valcin, CEO & Corporate Trainer, Daphne Valcin Coaching

12:00 pm – 12:25 pm

Lean Daily Mgmt. in Healthcare to Improve Performance Part 2

Speaker: Nancy Yu-Griffin, MD, Senior Medical Director, Optum Health

12:25 – 12:30 pm

Adjournment

Host: Angela Deftos, Senior VP of Operation, Care Delivery Optum, AMGA Chair, Women in Leadership Council * *Grab and Go Lunches will be provided*