



**Tuesday, April 9**

7:15 – 8:00 am  
Room: Panzicola G1

Joint Leadership Council Breakfast

8:00 – 9:00 am  
Room: Panzicola G1

Joint Leadership Council Session: **The Future of Health – Affordable, Proactive, and Accessible Care**

Speaker: Marc Harrison, MD, CEO, Health Assurance Transformation Corporation

In his joint council session presentation, Dr. Harrison will speak to how HATCo focuses on investment in innovation using new revenue streams, creating a stakeholder collaboration playbook and aligning incentives to demonstrate that value-based care is the model better for patients and for healthcare organizations.

9:00 – 9:10 am

Networking Break

9:10 – 9:15 am  
Room: F1

**Welcome, Attendee Recognition, & Table Introductions**

Host: Ed Curtis, CMPE, Chief Executive Officer, Summit Medical Group & Chair, CEO Leadership Council, AMGA

During this session, we will recognize first time attendees and ask everyone to introduce themselves to the other people at their table.

9:15 – 9:45 am  
Room: F1

**Access Efficiency and Capacity Utilization**

Speaker: Dave Burmeister, DO, MBA, FACEP, President, Lehigh Valley Physician Group

In this session, hear how Lehigh optimizes schedule utilization, clinician utilization, and denominator optimization across service lines and institutes. You'll learn how they've developed clinical decision trees for patient facing online scheduling, patient engagement center colleagues, and point of service scheduled in practices. Along with this, you'll discover how they developed a facing online scheduling platform for patients to directly schedule into appointments utilizing EPIC My Chart.

9:45 – 10:10 am  
Room: F1

**Roundtable Discussion**

During this time, attendees will have a chance to discuss their approaches to the presented topic and learn from the others in the meeting. While the discussion is meant to be organic, potential starting questions include:

1. What access improvement initiatives have you prioritized? Where have you seen the most gains?
2. Given staffing shortages, what technologies or changes are you exploring to get patients in front of providers?

10:10 – 10:20 am

Networking Break

**10:20 – 11:10 am**  
**Room: F1**

**Service Lines\***

Speakers: Adnan Munkarah, MD, President Care Delivery System & Chief Clinical Officer, Henry Ford Health & Alexander Liang, MD, President, Dallas Nephrology Associates

In this session, you'll hear the perspective of two groups as it relates to the journey with service lines. First is Henry Ford Health's journey. Through planning and development, they now boast four comprehensive specialty service lines, including cancer, heart and vascular, neurosciences, and orthopedics. Hear about the impact of their current operating model on overall performance and the deployment of clinical services across their system. Then, hear from, Dallas Nephrology Associates. Despite the complexity of managing patients with chronic kidney disease and end-stage renal disease, they've demonstrated effective management through the creation of a population health department.

**11:10 – 11:30 am**  
**Room: F1**

**Roundtable Discussion**

During this time, attendees will have a chance to discuss their approaches to the presented topic and learn from the others in the meeting. While the discussion is meant to be organic, potential starting questions include:

1. How does your group structure service lines?
2. What have been the implications of moving to those lines?

**11:30 am – 12:00 pm**  
**Room: F1**

**Hot Topics**

Moderator: Ed Curtis, CMPE, Chief Executive Officer, Summit Medical Group & Chair, CEO Leadership Council, AMGA

During this session, attendees will be able to raise any topics they would like to discuss with the other Council members attending.

12:00 – 12:50 pm  
Room: Panzicola G1

Joint Leadership Council Networking Lunch

12:50 – 1:00 pm

Room Break

**1:00 – 1:30 pm**  
**Room: F1**

**Mission 1: Care For The Caregivers – Leveraging Focused Interventions to Change The Provider Work Experience\***

Speaker: Doug Pogue, MD, President, BJC Medical Group

In this session, hear about BJC's experience using 3 approaches to impact provider efficiency and effectiveness. Hear about the operational sprints to find and address workflow problems in the office that slow the team down; a 3 day retreat to promote provider mastery of EHR and create efficiency tools for daily use; and the results of two pilots using AI tools to reduce provider workloads.

**1:30 – 1:45 pm**  
**Room: F1**

**Roundtable Discussion**

During this time, attendees will have a chance to discuss their approaches to the presented topic and learn from the others in the meeting. While the discussion is meant to be organic, potential starting questions include:

1. What is your group doing to address wellbeing for clinicians and non-clinicians (especially related to the EHR)? Has anything proven particularly helpful?
2. What differences do you see, related to wellness requests or approaches, between the different generations in your workforce?

**1:45 – 2:15 pm**  
**Room: F1**

**Hot Topics**

Moderator: Ed Curtis, CMPE, Chief Executive Officer, Summit Medical Group & Chair, CEO Leadership Council, AMGA

During this session, attendees will be able to raise any topics they would like to discuss with the other Council members attending.

2:15 – 2:30 pm

Networking Break

**2:30 – 3:30 pm**  
**Room: F1**

**The Structure and Role of the Medical Group of the Future\***

Panelists: Luis Garcia, MD, MBA, FACS, President, Sanford Health Clinic; Kim Peters, Chief Executive Officer, Tulane University Medical Group; and Steve Behnke, MD, Chief Executive Officer Lexington Clinic

In this session, our panel will explore the future of medical groups, focusing on critical questions such as organizational models (service lines/institutes vs. multispecialty medical groups), coordination within clinically integrated networks (CINs), integration with hospital medical staff, the role of hospital-based physicians, and the responsibilities of medical groups in supporting hospital/system initiatives. Join us as we discuss trends, strategies, and the evolving landscape of healthcare delivery.

**3:30 – 3:35 pm**  
**Room: F1**

**Adjournment**

Host: Ed Curtis, CMPE, Chief Executive Officer, Summit Medical Group & Chair, CEO Leadership Council, AMGA

3:35 – 3:45 pm

Room Break

**3:45 – 4:30 pm**  
**Room: Panzacola G1**

Joint Leadership Council Session: **Inside DC**

Speaker: Chet Speed, JD, LLM, Chief Policy Officer, AMGA

Council members will have a front row seat to Washington DC policy updates from AMGA’s Chief Policy Officer, Chet Speed. With the 2024 Election looming, healthcare issues are top of mind, and this presentation will provide you with what you need to become a more engaged and influential healthcare leader. Learn about key AMGA issues, district advocacy program, and the benefits of attending AMGA’s Capitol Hill Day.

*\* Indicates attendees should be sitting at a different table with different people*

Program Objectives

1. Clarify how HATCo is demonstrating value-based care is a better model for patients and healthcare organizations.

2. Explain what is happening in Washington DC related to healthcare policy.
3. Identify how other groups are engaging providers and attempting to make their lives easier.
4. Describe how other groups are employing service lines.
5. Share how other groups are addressing the challenge of access.
6. Learn how other medical group leaders are thinking about the structure and role of the medical group of the future.

#### Continuing Education:

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