# Standard Work: Using Standing Orders for Influenza Vaccination

| Purpose: | Reviews how to use the influenza vaccine standing order. |
| Last Updated: | 9/2/2021 |
| Owner: | Ambulatory Education |
| Rev. #: | 2.0 |
| Cycle Time: | |
| Rev. By: | PWS |
| Take Time: | |

## Measure Specification:
Percentage of patients aged 6 months and older seen for a visit between October 1 and March 31 who received an influenza immunization OR who reported previous receipt of an influenza immunization (starting in August of the measurement year)

## Influenza Vaccine Standing Orders
Influenza Vaccine Standing Orders are intended to empower ambulatory clinical staff members to provide influenza vaccinations to our patient population. The standing orders may be used by RNs/LVNs in all clinics and MAs in unlicensed clinic spaces. MAs must still have a RN or provider double check their medication before administration.

## Step to Complete | How to Complete this Step (Supporting information: Time, Pictures) | Why Complete this Step
1. **▼** During every clinic visit determine influenza vaccine eligibility.
   
   ALL patients 6 months and older are eligible for the influenza vaccination per the standing order during the influenza season.

   All patients meeting criteria for the influenza vaccination should be screened.

2. **▼** Determine if patient has already had the influenza vaccination at an outside facility.
   
   During EVERY clinic visit, the clinical staff member rooming the patient will determine if patient is interested in receiving the influenza vaccination; has already gotten it elsewhere or is refusing for the season. *This is to be done regardless if clinic currently carries the influenza vaccination in stock.*

   If patient states that they have received the vaccination elsewhere, update their vaccine status in the EMR.

   *Please note – there is NO option in EPIC to decline the influenza vaccination for the season. If a patient does not wish to receive the vaccine, inform the provider. NEVER DISCONTINUE the health maintenance topic unless under guidance of a provider.*

   For further information see historical immunization documentation tips sheet on Pulse:
   Documenting Historical Immunizations Tip Sheet.pdf (ucsd.edu)

   Keeping patient’s chart up to date with the appropriate influenza vaccine status is required for adequate care and streamlining workflow.
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During **EVERY** clinic visit, the clinical staff member rooming the patient will determine if patient has received their COVID Vaccine.

If a patient states they have received their vaccination, verify documentation under the immunization tab.

If patient states they have received the vaccine elsewhere, update records by using “Query Imm Status” from the immunization tab. *(Tip Sheet)* Please note the lot numbers are not always in the information from the “Query Imm Status”, please ask patients for a copy of their vaccine card to scan and enter the lot numbers. If the patient’s vaccine cannot be found in the query option do **NOT** use the patient’s vaccine card as sole proof of vaccine.

If a patient states they have not been vaccinated but they are requesting a COVID vaccine, direct them to MyTurn.

Ensures updated patient vaccine status.

#### 4. Provide patient resources for influenza vaccination if clinic does not have vaccine in stock.

1. Provide patient with “Seasonal Influenza Vaccination Options for Patients” handout.
2. Direct the patient to nearest Express Care Clinic, UCSD Pharmacy or instruct the patient to make an appointment with their PCP.
3. If patient states they’d like to receive the vaccination outside of UCSD direct patient’s to their MyChart to self-document their status when they receive the vaccination. [https://myucsdchart.ucsd.edu/ucsd/](https://myucsdchart.ucsd.edu/ucsd/)

All patients should be encouraged to receive the influenza vaccination when eligible.

#### 5. Use Best Practice Advisory to order and administer influenza vaccination.

1. Follow Flu Season: Ambulatory Workflow 2021 – 2022 Standard work for ordering and charting of vaccine. *(Attachment A)*

To streamline work flow, use the Best Practice Advisory (BPA). This will appear for all patients that have yet to meet their influenza vaccine
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## 6. FOR PEDS ONLY:

**Determine appropriate vaccine schedule for patient in pediatric patients.**

If pediatric patient has never received the influenza vaccination please follow the administration guidelines below.

![Dosage and Administration Table]

Note: the health maintenance tab will activate again for those patients who require a second dose.


1. Follow vaccination administration standard work.
2. Document vaccination in Immunization Activity.

MAs (in unlicensed clinics) still require medication verification by RN, NP or MD.

## 8. Administer Vaccine


## 9. Patient Outreach for Pts due for Flu vaccination and/or to document outside Flu shot

1. Access Flu Outreach on DES Population Health Dashboard
2. Send MyChart Bulk Message UCSD BULK QUALITY MSG, to remind patients to come in and/or document their vaccine in MyChart
3. Telephone outreach to patients who do not respond to schedule in flu clinic or nurse visit if flu clinic is not available
4. If patient has received at outside location document as in number 2 in telephone encounter

This information is important to schedule subsequent doses for the pediatric population.