

09/30/2022

Development of a Standardized Approach to Identify & Manage High-Risk Patients With COVID-19

AMGA 2022 IQL



Introductions





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Moderator



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Speaker



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Speaker



Health System Overviews



Y Ochsner®

- Non-profit integrated health system based in SE Louisiana
- In 2021, served 1M+ patients from across the Gulf South, every US state, and 59+ countries
- 47 hospitals and >300 care centers across the Gulf Coast – major growth post-Hurricane Katrina
- 2,300+ employed MDs & 3,000+ aligned providers in >90 specialties



- Non-profit integrated healthcare network in the Lehigh Valley region of eastern Pennsylvania
- 72,800+ acute admissions and 235,000 emergency department visits
- 11 hospitals and >300 practice locations
- 1,600+ physicians, 850+ advanced practice clinicians, and 19,300+ employees



Important Information

- This is a Pfizer-sponsored program. Speakers have been engaged by Pfizer to share their personal and professional experiences related to population health improvement initiatives within their respective institutions, which may not necessarily reflect the views of Pfizer
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Note: Speakers do not have any disclosures.

Discussion Topics





Identifying and engaging patients at high risk for severe disease offers an opportunity for improved COVID-19 management



Proactive engagement of these high-risk patients may improve patient outcomes



COVID-19 continues to pose a substantial burden on the healthcare ecosystem





COVID-19 has impacted all aspects of the healthcare ecosystem

Variant surges

Mortality rate

Healthcare resource utilization

Hospitalization

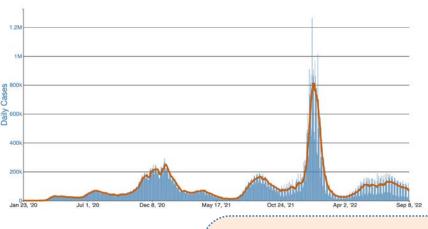
Staffing

Cost of care

COVID-19 has been associated with new, more contagious variants that can lead to infection surges and present an ongoing challenge in managing this disease^{1,2}

Daily trends in number of COVID-19 cases in the United States reported to the CDC¹





An increase in transmissibility

Higher risk of progression to severe disease

Diagnostic detection variation

Reduction in neutralization by antibodies generated from

prior infection

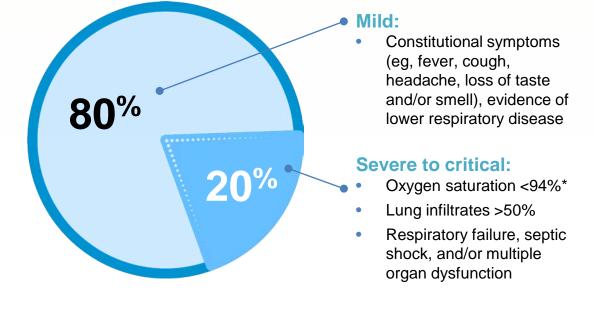
New variants may escape existing immunity³

Disease burden

Among patients diagnosed with COVID-19,

1 in 5 develop severe-to-critical infections, and many may experience long term effects postdischarge, posing additional burdens for health systems^{1,2}

Total COVID-19 infections



Patients with severe COVID-19 may experience a lasting impact 6 months after hospital discharge[†]



Study design

References: 1. NIH. Updated August 18, 2022. Accessed September 7, 2022. https://www.covid19treatmentguidelines.nih.gov 2. Evans RA, et al. Lancet Respir Med. 2021;9(11):1275-1287. doi:10.1016/S2213-2600(21)00383-0

[†]Follow-up study of adults aged ≥18 discharged from hospitals in the UK with a clinical diagnosis of COVID-19 (N=1077). Median assessment was undertaken at 5.9 months postdischarge and included a detailed recording of symptoms and physiological and biochemical testing.

^{*}As defined by the Washington Group Short Set on Functioning (WG-SS), a patient-reported outcome questionnaire measuring vision, hearing, walking, remembering, self-care, and communication. A participant is considered to have a new disability if response to any domain changed from "no difficulty" or "some difficulty" to "a lot of difficulty" or "cannot do it at all."



Patients with COVID-19 at high risk for progression to severe infection may have many

common medical conditions and risk factors*

Underlying medical conditions associated with high risk for progression to severe COVID-19 include¹

Chronic lung diseases[†]

COPD

Chronic liver disease[‡]

 Diabetes mellitus, types 1 and 2 Cerebrovascular disease

Mental health disorders§

- Heart conditions (HF, CAD, cardiomyopathies, and possibly hypertension)
- Chronic kidney disease

hospitalization are often medically complex²

Comorbidities in patients requiring admission²

78% had hypertension

had gastrointestinal conditions

66%

Patients with COVID-19 who require

60% had cardiovascular

disease

~46% had diabetes or were obese

~72% of patients with COVID-19 had at least 1 characteristic or medical condition that put them at high risk for progression to severe disease²

CDC COVID-19 risk factors

Study design

+

Social determinants of COVIC-19 progression

Analysis design

Other conditions include:

- Cancer
- Tuberculosis
- Pregnancy and recent pregnancy
- Overweight or obesity (BMI ≥25)



Consult the CDC for the latest information on risk factors.

BMI=body mass index; CAD=coronary artery disease; COPD=chronic obstructive pulmonary disease; HF=heart failure.

*High risk for progression to severe COVID-19, including hospitalization or death.

†Interstitial lung disease, pulmonary embolism, pulmonary hypertension, bronchopulmonary dysplasia, bronchiectasis.

[‡] Cirrhosis, non-alcoholic fatty liver disease, alcoholic liver disease, autoimmune hepatitis.

§ Mood disorders, including depression, and schizophrenia spectrum disorders

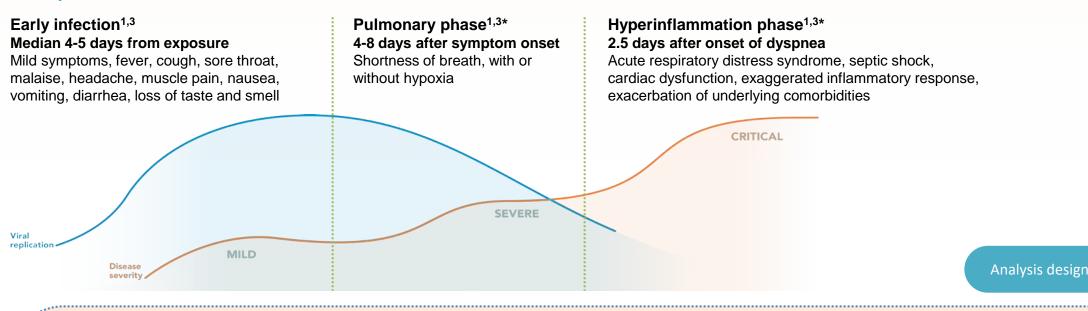
The QR code on this page will take you to a website that is owned and operated by the Centers for Disease Control and Prevention (CDC). Pfizer is not responsible for the content or services of this site. References: 1. CDC. Updated June 15, 2022. Accessed September 6, 2022. https://www.cdc.gov/coronavirus/2019-ncov/hcp/clinical-care/underlyingconditions.html

2. Scott A, et al. *J Med Econ*. 2022;25(1):287-298. doi:10.1080/13696998.2022.2037917

Disease burden

Early diagnosis and management of high-risk patients with mild-to-moderate COVID-19 is an important component of disease management¹⁻³

Complications from COVID-19 can quickly progress, underscoring the need for early testing and rapid therapeutic intervention¹⁻³



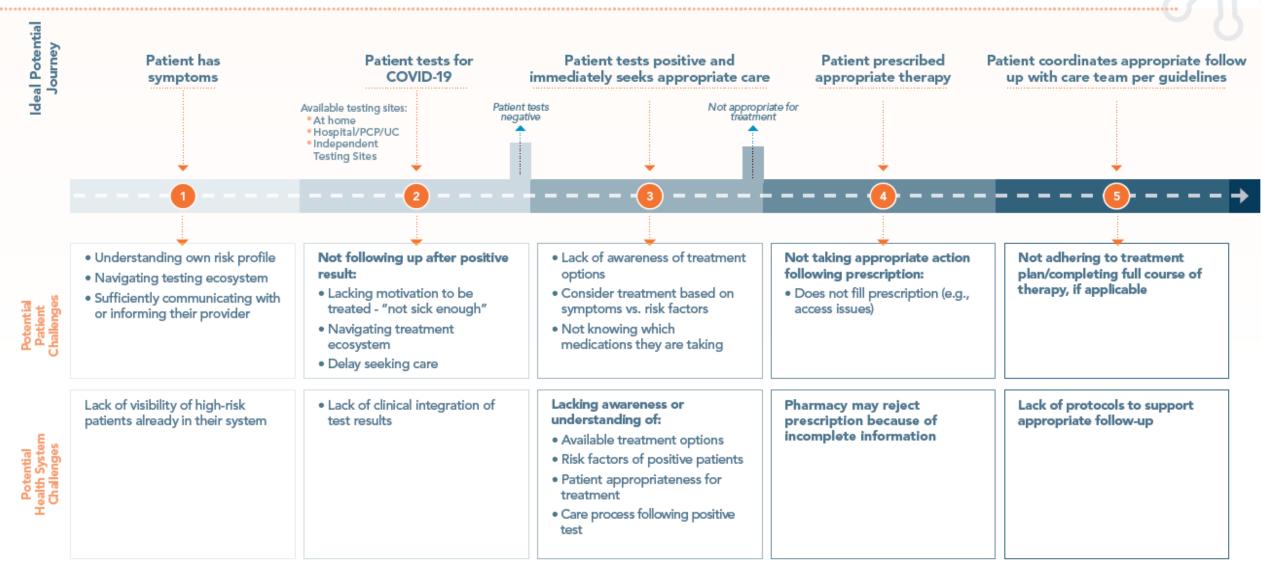
Although the Omicron variant of COVID-19 is associated with a lower disease severity than previous variants, the rapid rise in cases has resulted in the highest number of ED visits and hospitalizations to date.

The CDC indicates a need for early therapeutic intervention^{4,5}

*Not all patients progress to the pulmonary/active immune response stages. The Omicron variant of COVID-19 is associated with a lower rate of progression to severe or critical disease than previous variants. **References:** 1. Siddiqi HK, et al. *J Heart Lung Transplant.* 2020;39(5):405-407. doi:10.1016/j.healun.2020.03.012 **2.** Bestetti RB, et al. *Int J Environ Res Public Health.* 2021;18(13):7212. doi:10.3390/ijerph18137212 **3.** NIH. Updated August 18, 2022. Accessed September 7, 2022. https://files.covid19treatmentguidelines/covid19treatmentguidelines.pdf **4.** Iuliano AD, et al. *MMWR Morb Mortal Wkly Rep.* 2022;71(4):146-152. doi:10.15585/mmwr.mm7104e4 **5.** CDC. Updated May 27, 2022. Accessed September 6, 2022. https://www.cdc.gov/coronavirus/2019-ncov/hcp/clinical-care/clinical-considerations-course.html

Potential challenges that may hinder COVID-19 management along the patient journey









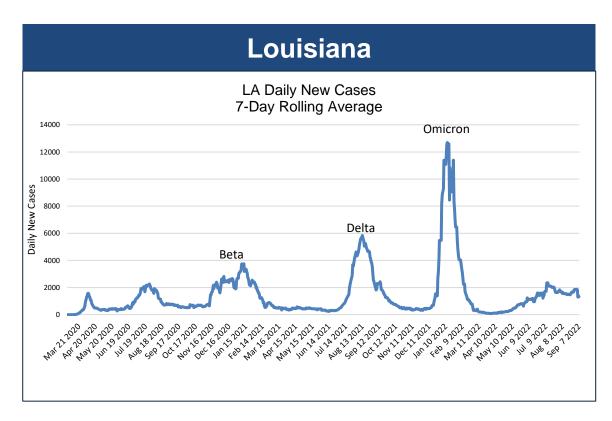


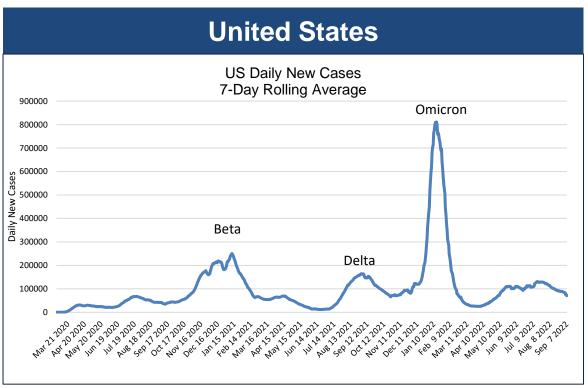


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New Cases: Seven-Day Rolling Average (All Testing)

Data as of: 9.8.2022





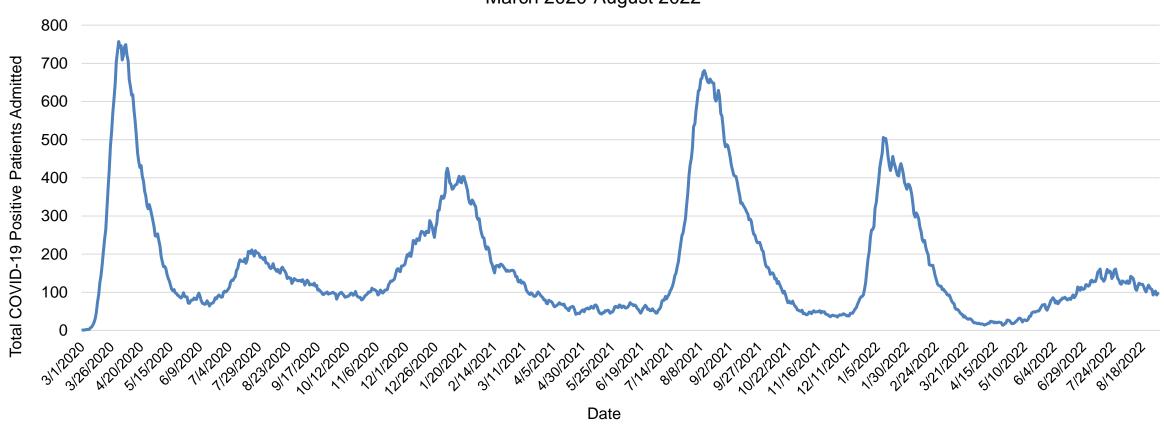
Source: Centers for Disease Control and Prevention. COVID Data Tracker. Atlanta, GA: US Department of Health and Human Services, CDC; 2022, September 9. https://covid.cdc.gov/covid-data-tracker





COVID-19 Hospitalizations at Ochsner Health





Source: Ochsner Health data on file.





Challenges

- Positive for COVID-19
- Process was to enroll in EUA for IV mAb
- Increasing numbers referred for IV mAb
 - Resource intensive
 - Providers slow to adopt oral medications



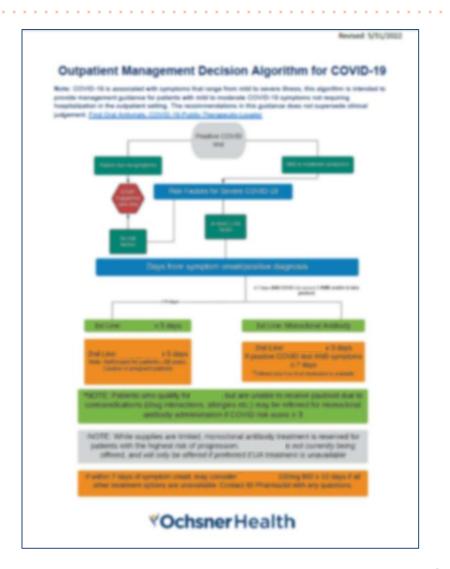




Health System Tools

Initial Outpatient Management Approach

- Problem: People that were testing positive for COVID-19 and presenting to ED, urgent care centers or primary care sites
- Process for EUA monoclonal antibodies
- Challenge: Placing IVs alternative staff identified
- Availability of oral treatments came with access issues and need for provider education







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COVID-19 Complication Risk Score

- The COVID-19 Risk of Complication score is an expert-derived risk score that shows a patient's risk of mortality or serious complications in the event the patient contracts COVID-19
- The score is based upon presence of a qualifying diagnosis on the problem list
- The score is generated from a registry search
- Updates every 15 minutes after one of these diagnoses is charted

Score Logic:

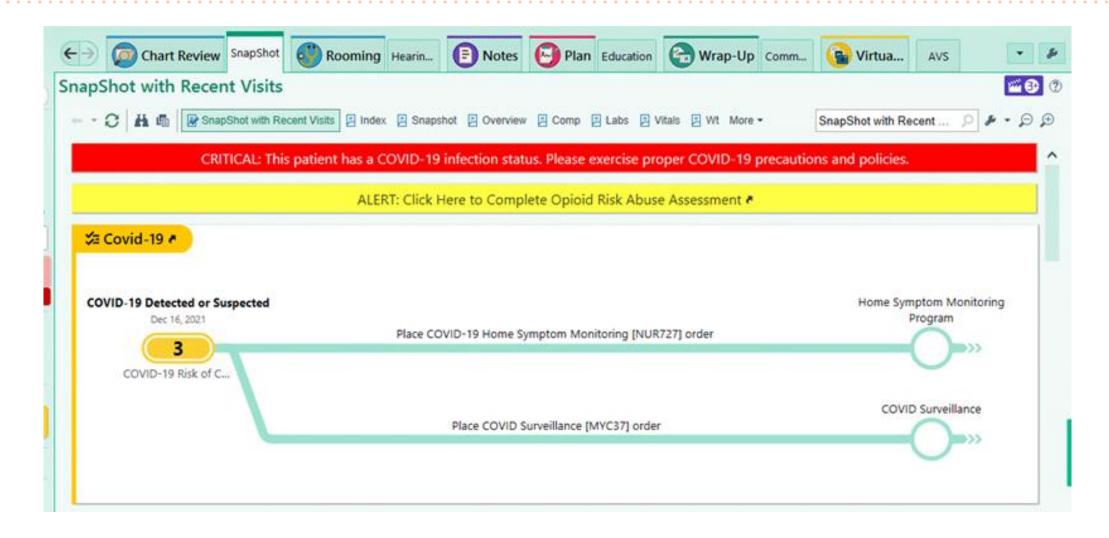
Risk Category	Point Range
High Risk	6 – 16 points
Moderate Risk	3 – 5 points
Low Risk	0 – 2 points
Risk Factor	Point Assignment
Is immunocompromised	1 point if any of the following are true:
	Patient has HIV diagnosis on problem list
	Patient is undergoing chemotherapy
	Patient has an iatrogenic immunosuppression
	diagnosis
	Patient is taking immunosuppressant drugs
Age	Patient is between 60 and 69 years old - 1 point
	Patient is between 70 and 79 years old - 2 points
	Patient is 80 or older - 3 points
Legal sex	Patient is male – 1 point
Nursing home residence	Patient is in a nursing home - 1 point
Pregnancy status	Patient is pregnant - 1 point
Has congestive heart failure	Patient has a qualifying condition on problem list - 1 point
Has congenital heart disease	Patient has a qualifying condition on problem list - 1 point
Has coronary artery disease	Patient has a qualifying condition on problem list - 1 point
Has end-stage renal disease	Patient has a qualifying condition on problem list - 1 point
Has end-stage liver disease	Patient has a qualifying condition on problem list - 1 point
Has chronic pulmonary disease	Patient has a qualifying condition on problem list - 1 point
Has diabetes	Patient has a qualifying condition on problem list – 1 point
Has hypertension	Patient has a qualifying condition on problem list – 1 point
Is obese	Patient has a qualifying condition on problem list – 1 point





COVID-19 Complication Risk Score



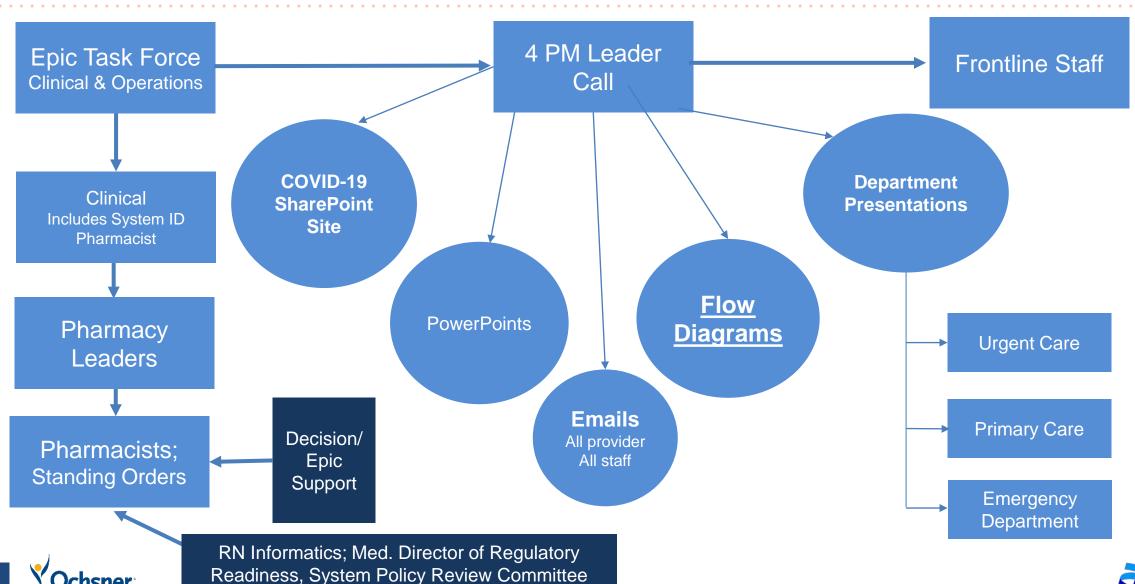






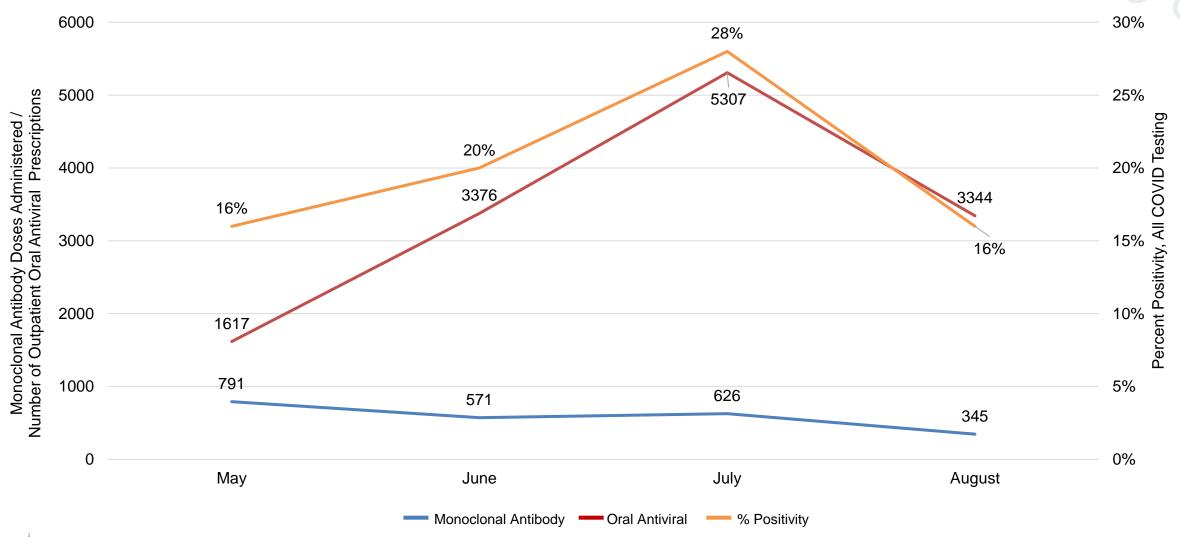
Planning & Implementation













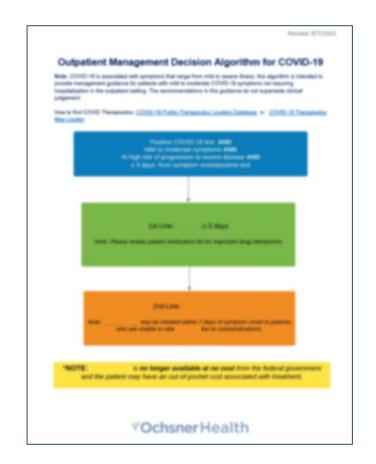


Next Steps

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Current Outpatient Management Decision Algorithm

- Modified and refined algorithm based on CDC recommendations and evolving clinical data
- Supported providers with a decision tree for patients testing positive for COVID-19 based on patient symptoms AND high-risk for severe disease progression AND time from positive test
- Enhanced guidance on treatment considerations to improve confidence in prescribing









Lehigh Valley Health Network





Identification and Management of High-Risk Population

- Needed an ambulatory site for infusion
- Central results model was already in place (testing and reaching out to patients)
- Education and updates regarding (i.e., Sanford guide)
- Understanding of what an EUA is
 - Which patients qualify
 - Based on limited supply and national/local guidelines
 - Responsibility of who talks to patient
 - What documentation is necessary







COVID-19 Steering Committee



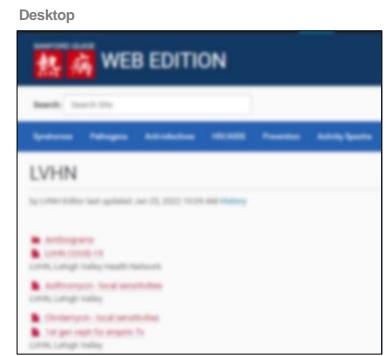
Chair of Emergency OB/GYN Blood Quality **Medicine** Bank Information **Services Chief Health Medication Chair of Medicine Information Officer Safety** Chief of ID **ID Providers (2) Pediatrics Hospitalists ID Pharmacist Risk** Hem/Onc **Critical Care** Clinical **Nursing Pharmacy**

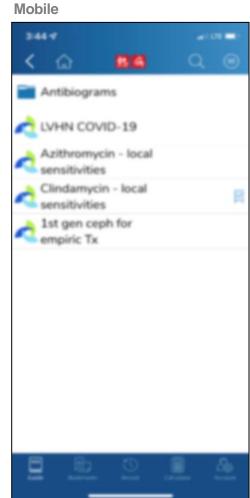




Provider & Patient Education

- COVID-19 leadership meetings that cascaded down to the division and department level
 - Bi-weekly → weekly → every other week → etc.
- Emails
 - Not effective
- COVID-19 website
 - Internet (public)
 - Intranet (employees)
- Patient portal
- Sanford guide
 - Links imbedded in EMR (Epic)
 - Adaptable education





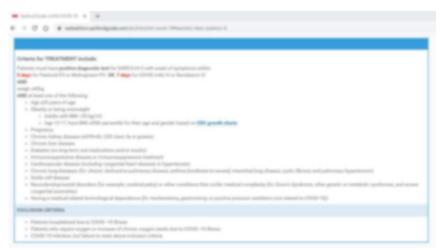




Continuous Provider Education

- Utilized a platform that allowed for adaptation of education based on new recommendations and clinical data
- Provided clinical decision support initially via tabular format to guide providers and other members of the healthcare team on patients appropriate for IV therapy
- Evolved form now consolidates and streamlines criteria for high-risk patients testing positive to determine appropriateness for either oral or IV treatment (i.e. now with improved access and availability)
- Continue to modify guidance based on changing disease patterns and treatment options







Health System Actions & Interventions

- Outpatient management of patients testing positive for COVID-19 through ambulatory referral accessed through EHR
- Cascading questions were used to determine the best course of treatment for a given patient
- Patient risk was assessed to determine whether oral therapy was indicated based on current guidelines
- If oral treatment was determined to be contraindicated, referral was made to a centralized infectious disease team to manage IV treatment which was managed in a central location through the infectious disease team and not the responsibility of each individual primary care office or testing site





Out-of-Network Patients — Equitability

- Opportunity to support external community providers without access to EHR
- Issue: Providers without access to EHRenabled referral process
 - Paper form created with similar questions and decision tree guidance
 - Process created for provider to manually complete and fax to central ID team for review and evaluation
 - Allowed equal access for the most highrisk patients to get treated and not just the ones that had access to the electronic version of the medical record

Lehigh Valley Health Network	AMBULATORY COVID-19 OUTPATIENT INFUSION TREATMENT CONSIDERATION FORM
Theaturnetmork	Betratovimab will be the preferred medication Remdesivir will be the alternative if out of betratovimab
	Complete and Fax to LVPG ID: 454-224-3649 Phone number: 610-402-5011
NOTE: PLEASE CONSIDER O	RAL COVE MEDICATION THERAPY (J.A. PAXLOVE) BEFOR AN INFUSION TREATMENT.
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Facility Name	Room Number
Address	
	Zp code
Contact Person related to this order,	Plenelintension
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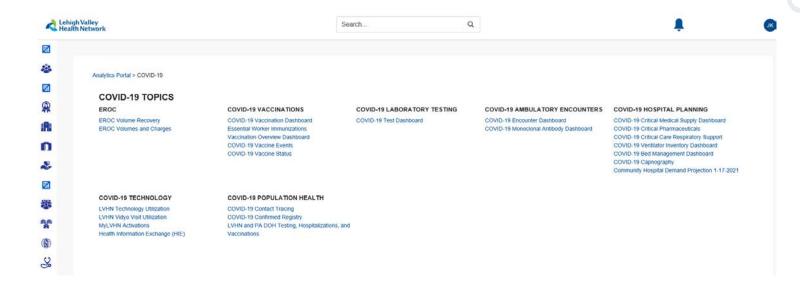


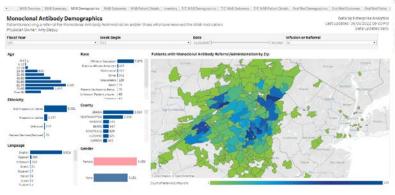
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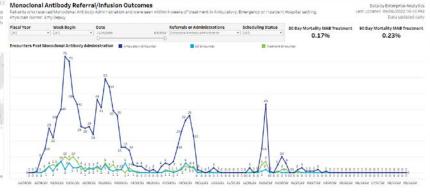
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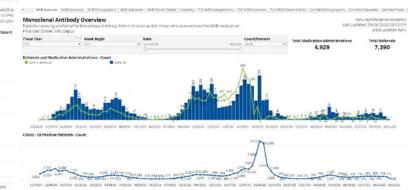
Created real-time dashboards allowing measurement of:

- Medication distribution
- Health Equity considerations
- Mortality Assessments
- Feedback loop on provider/patient re-education for high-risk patients













Next Steps

- Commercialization of the medications
 - Staffing
 - Process for pre-authorizations
 - Short time frame
 - Scheduling
- "Long-term" treatment center for COVID-19
 - People's/provider's question: "Can I close my eyes and make it go away?"







Q&A





Identifying and engaging patients at high risk for severe disease offers an opportunity for improved COVID-19 management



Proactive engagement of these high-risk patients may improve patient outcomes



COVID-19 continues to pose a substantial burden on the healthcare ecosystem

