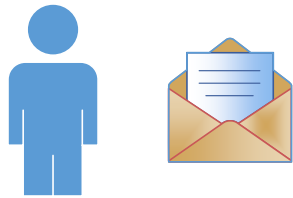


# IMMUNIZATION PORTAL PROCESS

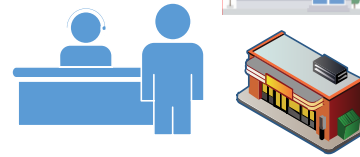
MID SEPTEMBER



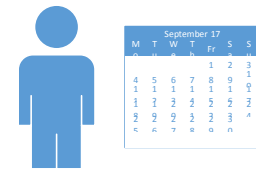
Patient receives email, indicating they have a message in the Portal.



Patient goes into Portal, and views message from provider. Message will indicate patient is due for influenza vaccine.



Message will indicate patient can make appointment with their provider, go to a community pharmacy, or health department.

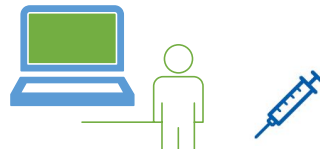


Patient is asked to confirm if already received a vaccine and provide date received, and choose preferred provider and submit to that message pool.



MA or PSR of Patient's Provider receives message with date immunization received. Staff opens an iCentra "Clinic" visit or "Clinical Support" visit (CSWIV).

Do not use historical FIN



Staff verifies whether vaccination data is in Immunization Schedule. If not, staff clicks on "Registry Import" to see if record of immunization is in USIIS.

If record is in USIIS, staff downloads immunization from USIIS into patient chart.

If record of immunization is NOT in USIIS, then staff records vaccine under Historical Immunization record in iCentra.



Advisory is satisfied.

## MID NOVEMBER

For patients that did not receive an influenza vaccine, a second invite with a similar message will be sent to the Portal. The process will remain the same.

**IMPACT TO CLINICS – ASSUMPTIONS**  
500,000 adult patients who have Primary Care Provider in MG, have a Portal account.

Based on history, only 5% of messages sent are opened by patients. With 25,000 patients, stretched between 85 Primary Care Clinics (PCCs), we are estimating an average 300 patients per clinic.